

EXPLANATION OF TERMS

Alternating Current Supply

Electrical energy which is used for the operation of bells and signal devices.

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Attendant Position

An attendant console which provides an answering point for Centrex C.O.

Authorized Protective Connecting Module

A protective unit designed by the Company and manufactured under the control of Company quality assurance procedures, which unit is to be incorporated in a conforming answering device.

Automatic Dialing-Announcing Device

An automatic dialing-announcing device is any automatic equipment used for solicitation which incorporates the following features: storage capability of multiple numbers to be called or a random or sequential number generator that produces numbers to be called; and has the capability, working alone or in conjunction with other equipment, of disseminating a prerecorded message to the number called.

Base Rate

A schedule rate for any class of exchange service available within the base rate area.

Base Rate Area

That portion of the exchange area in which exchange service is furnished at schedule rates for each class of service without mileage or construction charges.

Battery

see *Direct Current Supply*

Building

"Same Building" is a structure under one roof, or two or more structures on the same premises which are connected by an enclosed passageway in which the wires or cables of the Company may be placed without exposure to outside electrical circuits or the weather. In no case can conduit be considered as an enclosed passageway. The term "same building" does not include those premises connected by a covered public mall. (see *Premises*)

Call Number

see *Telephone Number*

Cancellation Charge

see *Termination Charge*

Central Office

A central office is a local exchange switching unit which is used to interconnect an Exchange Access Arrangement or telephone within a specified area.

EXPLANATION OF TERMS (cont'd)

Central Office Designation
see *Telephone Number*

Central Office District
A central office district is the specific district normally served by a central office. A central office district may be served in several ways, namely:

- By a single-unit central office.
- By a multiple-unit central office.
- By a theoretical central office established for the purpose of development, in which case the switching is done on the switchboard of a central office already established and located in the central office district, a part of which will subsequently become the new central office district. Such a theoretical central office district is termed "Potential Central Office District."

Centrex
Centrex Service provided by switching equipment which is located on the Company's premises.

Centrex Control Switching Equipment
The switching equipment, located on the Company's premises, used to provide Centrex Service furnished in accordance with Centrex Service.

Coin Box Telephone
see *Pay Telephone*

Common Control Switching Arrangement (CCSA)
A service arrangement at certain Company premises to connect private line telephone service channels of a switched service network provided to a customer. Use of the common control switching equipment on the Company premises is shared with other service offerings or customers.

Communications Systems: Channels and other facilities which are capable, when not connected to the telecommunications network, of two-way communications between terminal equipment.

Company or the Company
AT&T Texas

Conformance Number
An identifying number assigned by the Company to a particular model of conforming answering device incorporating an authorized protective correcting module when that model or device is in conformance with the provisions set forth by the Company in its technical reference answering devices.

Conforming Answering Device
A device which automatically answers incoming calls, transmits a pre-recorded voice message or appropriate audible signal to the calling party; records a voice message from the calling party if so designed and arranged; and automatically disconnects from the line in a prearranged manner on completion of the last of the functions for which it was designed and arranged as described in this paragraph. The conforming answering device may include remote interrogation and/or device function control. A conforming answering device must incorporate an authorized protective connecting module and must bear a valid conformance number.

EXPLANATION OF TERMS (cont'd)Connecting Arrangement

The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company.

Composite Data Service

The combined use of terminal and data switching equipment provided by a Composite Data Service Vendor with the use of telecommunications services of the Company to perform data switching for others.

Composite Data Service Vendor

A customer that has been certificated by the proper state or municipal regulatory body, and/or the Federal Communications Commission pursuant to section 214 of the Communications Act of 1934, as amended, to acquire and operate facilities to perform data switching for others. A customer shall be classified as a Composite Data Service Vendor only with respect to use of those exchange services which are utilized for the provision of composite data service.

Connecting Company

A corporation, association, firm or individual, owning and operating one or more central offices and with whom traffic is interchanged.

Connecting Station

An exchange station of a connecting company.

Construction Charge

A separate initial charge made for construction of pole lines, circuits, facilities, etc., in excess of that contemplated under the rates quoted in the Guidebook.

Covered Public Mall

A covered public area, originally intended for, or formerly used as, a public street or alley running between two or more buildings.

Customer

The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the regulation of the Company.

Customer Premises Inside Wire

- Simple - All wiring on the customer's side of the demarcation point which is not complex wiring.
- Complex - Complex wiring, also called intrasystem wiring, includes all cable and wire and its associated components (e.g., connecting blocks, terminal boxes, conduit between buildings on the same customer's premises, etc.) located on the customer's side of the demarcation point, which connect station components to each other and to the common equipment of a Private Branch Exchange (PBX) or key system.

Customer-Provided Test Equipment

Denotes test equipment located at the premises of the customer that is used by the customer for the detection and/or isolation of a communications service fault.

EXPLANATION OF TERMS (cont'd)

Data Access Arrangement

A protective connecting arrangement for use with a network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to determine compliance with criteria set forth in the "Connections with Equipment or Facilities Provided by Customers" section of this guidebook.

Data Switching

When used in connection with enhanced services, denotes the switching of data (non-voice) messages by the interchange, and the controlling and routing of data messages via communications facilities where the information content of the message remains unaltered.

Direct Current Supply

Electrical energy for talking and signaling purposes, other than ringing, except in the case of intercommunicating systems, when direct current may be used in ringing the station bells.

Direct Electrical Connection

A physical connection of the electrical conductors in the communications path.

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Distance Learning

Instruction, learning, and training that is transmitted from one site to one or more sites by telecommunications services that are used predominantly for such instruction, learning, or training, including video, data, voice, and electronic information.

Educational Institution

Accredited primary or secondary schools owned or operated by state and local government entities or by private entities; institutions of higher education as defined by the Education Code, '61.003(13); the Central Education Agency, its successors and assigns; regional education service centers established and operated pursuant to the Education Code, '11.32 and '11.33; and the Texas Higher Education Coordinating Board, its successors and assigns.

EXPLANATION OF TERMS (cont'd)Demarcation Point

The point of demarcation and/or interconnection between Company communications facilities and terminal equipment, protective apparatus or wiring at a subscriber's premises. Company-installed facilities at, or constituting, the demarcation point shall consist of wire or a jack conforming to Subpart F of Part 68 of the Commission's rules. The Company will provide one primary demarcation point for services provided through Company network facilities at no cost to the subscriber. Any secondary or additional demarcation point(s) requested by the customer will be provided as specified in Part 2, Section 5 (Construction Charges). The costs of providing these secondary or additional demarcation points will only be provided upon customer request and billed as specified in Part 2, Section 5 (Construction Charges). The cost of providing these secondary or additional demarcation points include all labor and materials including cabling. Additions or reinforcements of existing facilities to secondary demarcation points will only be provided upon request and billed as specified in Part 2, Section 5 (Construction Charges). "Premises" as used herein generally means a dwelling unit, other building or a legal unit of real property such as a lot on which a dwelling unit is located, as determined by the Company's reasonable and nondiscriminatory standard operating practices. The "minimum point of entry" (MPOE) as used herein shall be either (1) the closest practicable point to where the wiring crosses a property line, or (2) the closest practicable point to where the wiring enters a building or buildings. The Company's reasonable and nondiscriminatory standard operating practices shall determine which of (1) or (2) shall apply. The Company is not precluded from establishing reasonable classifications of multiunit premises for purposes of determining which of (1) or (2) above shall apply. Multiunit premises include, but are not limited to, residential, commercial, shopping center and campus situations.

Single Unit Installations. For single unit installations existing as of June 9, 1994 and installations installed after that date the demarcation point shall be a point within twelve inches of the protector or, where there is no protector, within twelve inches of where the telephone wire enters the customer's premises.

Multiunit Installations.

- a. In multiunit premises existing as of June 9, 1994, the demarcation point shall be determined in accordance with the Company's reasonable and nondiscriminatory standard operating practices. Provided, however, that where there are multiple demarcation points within the multiunit premises, a demarcation point for a customer shall not be further inside the customer's premises than a point twelve inches from where the wiring enters the customer's premises.
- b. In multiunit premises in which wiring is installed after June 9, 1994, the multiunit premises owner shall determine the location of the demarcation point or points. The multiunit premises owner shall determine whether there shall be a single demarcation point location for all customers or separate such locations for each customer. Provided, however, that where there are multiple demarcation points within the multiunit premises, a demarcation point for a customer shall not be further inside the customer's premises than a point twelve inches from where the wiring enters the customer's premises.

At this time, the Company has elected not to establish a practice of placing the demarcation point at the MPOE for multiunit premises. However, at the customer's request, the Company will place the demarcation point at the MPOE in existing installations, and as appropriate, in new installations. The Company will relocate multiple demarcation points to a single demarcation point at an MPOE in a manner that minimizes any resultant charges or other adverse impact to either building owners or customers.

If conforming to the twelve inch limitation is unrealistic or technically impossible, the demarcation point will be the most practicable MPOE.

EXPLANATION OF TERMS (cont'd)

Equipment Space

An area or areas, agreed upon by the subscriber and the Company located on or within a structure that is specifically designated for the purpose of terminating Company provided services and facilities. The necessary security, lighting, commercial power and environmental controls are provided within this area.

Exchange

A telephone system which provides for service within a specified area known as the exchange area. An exchange is termed a potential exchange when the customers are served by a central office located in another exchange area. (see *Central Office District*)

Exchange Access Arrangement (EAA)

A telephone facility which permits access to and from the customer's premises and the telephone exchange network point. A telephone exchange network point is also known as a serving central office.

Exchange Access Line

Company-provided and maintained central office equipment and Company facilities including the network interface, which provide access to and from the telecommunications network for long distance messages and local calling.

Exchange Area

The area within which the Company will furnish the complete telephone service at the exchange rates applicable within that area.

Exchange Telephone Service

Exchange telephone service is that service which entitles the customer to have his telephone connected with any other exchange telephone within the exchange area.

Exchange Station

A station receiving exchange service.

Extended Area Service

A local exchange service that is provided between two or more contiguous exchange areas.

Exchange Switching Service

The classification of exchange service furnished to a service station.

Extension Line Mileage

see *Mileage*

Flat Rate Service

Exchange service furnished for a specified sum without regard to the amount of use.

Foreign Central Office Service

see *Foreign Serving Office Service*

Foreign Serving Office Service

Exchange service by means of a circuit connecting a customer's station to a serving office of the same exchange but outside of the serving office area in which the station is located.

EXPLANATION OF TERMS (cont'd)Foreign Exchange Service

Exchange service furnished by means of a circuit connecting a customer's station to a primary serving office of another exchange.

Grandfathered Communications Systems

The term "Grandfathered Communications Systems" denotes communication systems (including their equipment, premises wiring and protective circuitry, if any) connected at the customer's premises, in accordance with any Company guidebook, and that are considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because such systems are connected to the telecommunications network prior to January 1, 1980, and are of a type of system which was directly connected (i.e., without Company-provided connecting arrangements) to the telecommunications network as of June 1, 1978.

Grandfathered Connection of Communications Systems

The term "Grandfathered Connections of Communications Systems" denotes connections via Company-provided connecting arrangements of customer-provided communications systems (including their equipment and premises wiring) at the customer's premises, in accordance with any Company guidebook, and that are considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because such connections to the telecommunications network were made via Company-provided connecting arrangements prior to January 1, 1980, and such connecting arrangements are of a type of connecting arrangement connected to the telecommunications network as of June 1, 1978.

Grandfathered Terminal Equipment

The term "Grandfathered Terminal Equipment" denotes terminal equipment (including protective circuitry, if any) connected at the customer's premises, in accordance with any Company guidebook, and that is considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because, such terminal equipment was connected to the telecommunications network prior to July 1, 1979, and is of a type of terminal equipment which was directly connected (i.e., without Company-provided connecting arrangements) to the telecommunications network as of October 17, 1977.

Grandfathered Connections of Terminal Equipment

The term "Grandfathered Connections of Terminal Equipment" denotes connections via Company-provided connecting arrangements of customer-provided terminal equipment connected at the customer's premises, in accordance with any Company guidebook, and that are considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because such connections to the telecommunications network were made via Company-provided connecting arrangements prior to July 1, 1979, and such connecting arrangements are the same type of connecting arrangements connected to the telecommunications network as of October 17, 1977.

Hotel-Motel

An establishment offering lodging to the transient general public on a day-to-day basis.

Individual Line Service

A classification of exchange service which provides for a maximum of one main station on a line.

EXPLANATION OF TERMS (cont'd)Installation Charge

An initial and nonrecurring charge made under certain conditions covering the cost or portion of the cost of the work of connecting and furnishing telephone service. (see *Construction Charge and Service Connection Charge*)

Interactive Multimedia Communications

Real-time, two-way, interactive voice, video, and data communications conducted over networks that link geographically dispersed locations. This definition includes interactive communications within or between buildings on the same campus.

Interface

That point on the premises of the customer at which provision is made for connection of other than Company-provided facilities to facilities provided by the Company. (see *Network Interface*)

Jack

A fixed socket, provided by the Company, to accomplish the direct electrical connection between Company facilities by means of cords ending in plugs.

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Jurisdiction

A geographic area meeting each of the following conditions: (1) Presided over by the same regulatory body, (2) Within the boundary of a single state, (3) An area in which the Company is authorized to provide service.

LATA

Local Access and Transport Area (LATA) denotes a geographic area established for the administration of telecommunications service. It encompasses designated local operating telephone company exchanges which are grouped to serve common social, economic and miscellaneous purposes.

Library

Public library or regional library system as defined by Government Code, '441.122, or a library operated by an institution of higher education or a school district.

Listing

A listing consists of a name, address, and telephone number of a listed residential or business customer.

Listing Information System

A database that contains the listed names, addresses and telephone numbers of AT&T residential and business customers and where available, listings of residential and business customers served by other local providers.

Locality Rate

A rate quoted as a single item but made up of base rate, plus an average or commuted mileage or construction charge applied uniformly to all customers with the same class of service within a defined part of the schedule area, not a part of the base rate area of the schedule under which service is rendered.

EXPLANATION OF TERMS (cont'd)

Local Message
see *Message*

Local Service Area
The area within which service is furnished between stations without charge other than the regular exchange service charge.

Long Distance Message Telecommunications Service
The furnishing of facilities for telephone communications between telephones in different local service areas within the same LATA in accordance with the regulations specified in Part 9, Section 1. The Long Distance Message Telecommunications Service charges specified in the Guidebook are in payment for all message telecommunications service furnished between the calling and called telephones.

Message
A telephone conversation of any prescribed length between two telephone stations. Messages may be classified as follows:

Local Message -- A communication between telephone stations located within the area defined as the local service area of the station from which the message originates.

Long Distance Message -- A communication between two telephone stations within a LATA.

Message Rate Service
A class of exchange service, not including coin box service, for which a charge is made in part on the basis of network access and in part on the basis of the number of outgoing local messages.

Mileage
The measurement which is the basis of rates charged for the use of circuits furnished by the Company. The various classes of mileage are as follows:

Urban Mileage -- The mileage applied in establishing the rate for service to a customer outside the base rate area and which represents the distance from the limits of the base rate area to the customer's station.

Extension Line Mileage -- The measurement applying to that portion of an extension line in excess of the length provided by the Company without additional charge.

Foreign Central Office Mileage -- The mileage applied in establishing the rate for a customer receiving Foreign Central Office Service.

Foreign Exchange Mileage -- The mileage applied in establishing the rate for a customer receiving Foreign Exchange Service.

Foreign Zone Mileage -- The mileage applied in establishing the rate for a customer receiving Foreign Zone Service.

Tie Line Mileage -- The mileage applied in establishing the rate for a tie line.

EXPLANATION OF TERMS (cont'd)Minimum Point of Entry (MPOE)

For demarcation purposes, the MPOE denotes a location on or within a subscriber's premises that does not exceed twelve inches from the protector, or where there is no protector, within twelve inches of where the telephone wire enters the customer's premises. In new multiunit installations, the MPOE may be either (1) the closest practicable point to where the wiring crosses a property line, or (2) the closest practicable point to where the wiring enters a building or buildings.

Move

A change in the location on the same premises of the customer's equipment, which does not involve a change in the class or grade of service, the rate charged for service furnished, or a break in the continuity of the contract under which the service is furnished.

Multi-Line Hunting

A flat-rate exchange service arrangement whereby calls to a single telephone number can be automatically transferred to any of two or more associated lines.

Multi-Line Hunting rates do not apply where the PBX trunk rate applies or on Package PBX or Centrex Service.

Multi-Line Hunt Group

Rotary (hunting) service provided in Electronic Switching (ESS) offices where a standard seven-digit number is assigned only to the first line in a customer's number group. Subsequent lines are designated by using two, three or four-digit numbers dependent upon the type of ESS office. The Company reserves the right to determine when Multi-Line Hunt Group numbers are assigned.

Multiunit Installation

For demarcation purposes, denotes a facility arrangement configured for either more than one customer in a building or more than one premises on a legal unit of property. Multiunit installations include (but are not limited to):

- Multifamily residential apartments, condominiums, townhouses, or duplexes;
- Multitenant commercial, shopping center and campus situations; and
- Any other facility arrangement not classified as single unit.

EXPLANATION OF TERMS (cont'd)

Network

see *Telecommunications Network*

Network Access Line

see *Exchange Access Line*

Network Access Terminal

A special arrangement at a PBX or an instrument on the customer's premises to provide access to a private line switched service network for incoming and/or outgoing calls.

Network Control Signaling

The transmission of signals used in the telecommunications system which performs functions such as supervision (control, status, and charging signals), and address signaling (e.g., dialing), calling and called number identification, and audible tone signals (call progress signals indicating re-order or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

Network Control Signaling Unit

The terminal equipment furnished for the provision of network control signaling.

Network Interface

A Company-provided standard jack or its equivalent located where the Company's regulated network services are terminated. This point of termination is the point of interconnection between Company-provided and owned facilities, and terminal equipment or customer premises inside wire. (See Demarcation Point)

Non-Lead Numbers

Any number in the customer's number group that is not the first number.

Non-Published Exchange Service

An exchange service, the listing of which, at the customer's request, is omitted from the alphabetical list of names of customers. Non-published telephone numbers are not divulged except in situations where the Company is served with valid legal process or is in receipt of lawful demand of a law enforcement agency. (C)

EXPLANATION OF TERMS (cont'd)Obsolete

A classification indicating the restricted availability of a service offering. The extent of the restriction is denoted by notations as follows:

- Existing locations:
 - Can add to^{/1/}
 - Can supersede
 - Cannot outside move
- Existing installations:
 - Cannot add to
 - Can supersede
 - Cannot outside move
- Existing customers:
 - Can add to^{/1/}
 - Can outside move
 - Cannot supersede
- Existing customers at existing locations:
 - Can add to^{/1/}
 - Cannot outside move
 - Cannot supersede
- Existing installations at existing locations:
 - Cannot add to
 - Cannot outside move
 - Can supersede
- Existing installations at existing locations for existing customers:
 - Cannot add to
 - Cannot outside move
 - Cannot supersede
- Existing service arrangements:
 - Can outside move
 - Can supersede
 - Cannot add to
- Existing systems:
 - Can outside move
 - Can supersede
 - Can add to^{/1/}

Obsolete Switching Systems

Refers to Centrex C.U. or Communications Service Package Systems served by No. 101 ESS Switching Systems located on customer premises which were installed prior to January 1, 1984, and continue to be maintained by the Company. Also refers to No. 2 ESS installations.

Other Common Carrier

The term Other Common Carrier denotes specialized common carriers, domestic and international record carriers and domestic satellite carriers engaged in providing telecommunications services as such carriers may be authorized by the Federal Communications Commission to provide.

/1/ Additions subject to availability of equipment.

EXPLANATION OF TERMS (cont'd)

Party Line Service

A classification of exchange service which permits the connection of two or more main stations on the same central office circuit.

Patron

When used in connection with composite data service, denotes a subscriber to the data switching services of a Composite Data Service Vendor.

Pay Station

see *Pay Telephone*

Pay Telephone

The equipment placed by a Pay Service Provider to facilitate the provisioning of pay telephone service to end users. Such service is utilized by the use of coins or alternative billing mechanisms.

Pooled Access

The connection of communications systems or terminal equipment with the exchange access line on a random, non-mutually exclusive basis.

Potential Central Office District

see *Central Office District*

Potential Exchange

see *Exchange*

Premises

- All portions of the same building occupied by the same customer provided that:
 1. All portions are not separated from each other by intervening offices, rooms or suites not occupied by the customer.
 2. The portions on different floors are contiguous and that the portion on the upper floor is directly above the portion occupied on the lower floor.
- All of the buildings occupied by the same customer, provided that all of the buildings are located on the same continuous property, which is owned and/or leased by the same customer, and are not separated by a public highway.

Note: A public highway is considered to mean a vehicular thoroughfare which is government-owned.

Primary Calling Area

see *Local Service Area*

EXPLANATION OF TERMS (cont'd)Registered

The term registered denotes equipment which complies with and has been approved within the registration provisions of Part 68 of the Federal Communications Commission's Rules and Regulations.

Ringling

The term ringling refers to the method of signaling a customer's station and may be considered in three classes:

Code Ringling -- A method of signaling on party lines whereby the bells at all stations are operated when any one station is signaled, the signals for the respective stations being distinguished by a code made up of a combination of short and long rings.

Selective Ringling -- A system of signaling on party lines which permits each station to be signaled without operating the bells at the other stations on the line.

Semi-Selective Ringling -- A system of ringling on party lines whereby the bells of only a portion of the stations are operated when one station is signaled.

Rotary Dial Telephone Service

That service which uses rotary dial pulse equipment (as opposed to TOUCH-TONE equipment) to originate calls.

Schedule Area

An area within which a given exchange rate schedule is available, with mileage charges when applicable.

Season Rate

A rate for exchange service during all or any portion of a specified season, or during a definite part of the calendar year. (see *Short Term Rate*)

Selective Ringling

see *Ringling*

Series Completion

Telephone numbers assigned in a rotary (hunting) number group where each number assigned is a standard seven-digit number. The Company reserves the right to determine when series completion numbers are assigned.

Service Connection Charge

A charge made to a customer for the purpose of reimbursing the Company for the cost involved in connecting, disconnecting, or rearranging telephone facilities upon customer's premises.

Service Connection, Moves and Changes

Refers to charges made to customers for the purpose of reimbursing the Company for the cost involved in connecting, moving, changing, and disconnecting telephone facilities.

Service Point

When used in connection with communications channels or systems denotes the demarcation point on the customer's premises where channels provided by or furnished to the customer are terminated for communications with stations or terminal equipment located on the premises.

EXPLANATION OF TERMS (cont'd)Service Station Access Line

A type of party-line service furnished customers in certain locations outside the base rate area, the facilities being owned and maintained by the Company, except that in some cases the customer may be required to bear a part of the excess construction costs or the cost of a portion of the line between the main telephone line and his premises.^{/1/}

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Service Station Line

Telephone facilities provided by the customer in isolated and sparsely developed areas where it is not practicable for the Company to make such facilities available.^{/1/}

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Service Terminating Arrangement

Company-provided equipment which terminates WATS or exchange telephone service at a customer's premises. The Service Terminating Arrangement provides a clearly delineated interface which facilitates the design, isolation, and testing of WATS or exchange telephone service. Where a protective connecting arrangement is required, the Service Terminating Arrangement is provided as a part of the protective connecting arrangement.

Short Term Rate

A rate quoted for service for a period less than the regular service term and quoted specifically for such period of service.

Single Unit Installation

For demarcation purposes, denotes a facility arrangement configured to accommodate a single customer. All other facility arrangements are classified as multiunit installations. Single unit installations include (but are not limited to):

- Single family dwellings;
- Single business premises; and
- Other single customer installations on one property, undivided by public thoroughfares (e.g., educational, industrial, government or medical premises).

Station

The network control signaling unit, data set or other equipment at the customer's premises which enables the customer to establish the communications connection to effect communications through such connections; also denotes a termination of an individual exchange line or PBX trunk provided under the provisions of this guidebook, in switching equipment located in an exchange foreign to the exchange in which the customer is located.

Subscriber

see *Customer*

Supplemental Contract

A contract for service, equipment or facilities in addition to that provided for under the original contract.

Suspension of Service

An arrangement made at the request of the customer or at the initiative of the Company for temporarily discontinuing service without terminating the contract or removing the telephone equipment from the customer's premises.

/1/ Effective October 17, 2016, residence Service Stations lines are grandfathered. See Part 4, Section 5.

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EXPLANATION OF TERMS (cont'd)

Switched Circuit Automatic Network (SCAN)

A service arrangement at certain Company premises to connect private line telephone service channels of a switched service network provided to certain agencies of the Federal Government. The common control switching on Company premises is provided on a four-wire basis. Such service may be arranged for cryptographic transmission.

Switched Service Network (SSN)

A private line network that uses SCAN and/or CCSA-type common control switching.

Taxable Telecommunications Charges

Charges for telecommunications services that are subject to sales tax under Chapter 151 of the Texas Tax Code.

Telecommunications Network

All facilities of the Company that are used to provide its service.

Telephone Company

AT&T Texas

Telephone Number

A designation assigned to a customer's station for convenience in operating telephone numbers may include the name of a central office, which is termed the "Central Office Designation."

Termination Charge

A charge made to a customer if the contract is terminated prior to the expiration of the contract period.

Theoretical Central Office District

see *Central Office District*

Theoretical Exchange

see *Exchange*

Toll Stations

A Company station installed for the convenience of the public or a specific customer in a locality where the Company does not furnish exchange service, from which established Long Distance Message Telecommunications Service rates are charged for all messages sent over the Company's lines. Toll stations may be classified as:

Public Toll Station -- A toll station which is provided primarily for the use of the general public.

Private Toll Station -- A toll station which is provided primarily for the use of a customer and is operated under a subscriber's contract.

Toll Terminal

A Company station to which only Long Distance Message Telecommunications Service is furnished.

Unlimited Service

see *Flat Rate Service*