

Verizon Protect

Verizon Protect offers device protection, security, and technical support for your digital lifestyle. It covers not only your device, but also protects your personal data and helps you manage your calls.

	Verizon Protect Multi-Device	Verizon Protect	Total Mobile Protection Multi-Device (TMP MD / TMP MD for Business)	Total Mobile Protection (TMP)	Total Equipment Coverage (TEC) ²	Wireless Phone Protection (WPP)	Extended Warranty (EW)	Verizon Tech Coach
Loss, Theft, Damage¹	✓	✓	✓	✓	✓	✓		
Post-warranty defects³	✓	✓	✓	✓	✓	✓	✓	For Florida residents only ³
Same-Day device replacement and setup for select smartphones, subject to parts availability. ⁴	✓	✓	✓	✓				
As soon as next-day device replacement	✓	✓	✓	✓	✓	✓	✓	✓
Unlimited, fast cracked screen repair for select smartphones, subject to parts availability. ⁵	✓	✓	✓	✓	✓	✓		
Battery replacement (for post-warranty defects) for select smartphones, subject to parts availability. ⁶	✓	✓	✓	✓	✓	✓	✓	For Florida residents only ³
Expedited International fulfillment options⁷	✓	✓	✓	✓	✓	✓	✓	
Access to Tech Coach 365 days/year	✓ For all devices on the account	✓	✓ For all devices on the account	✓				✓
Security and Privacy⁸	✓	✓						
Wi-Fi security and protection⁹	✓	✓						
Identity theft monitoring¹⁰	✓	✓						
Identify unknown numbers¹¹	✓	✓						
Shared claims MD coverage offers 3 coverage slots and 9 shared claims in a 12-mo. period.	✓		✓					
Additional Coverage for additional lines on your account (max 7 per account) (Not available for Business)	✓			✓				

¹ Lost, stolen or damaged device replacements are provided by Wireless Phone Protection (WPP), which is insurance coverage underwritten by Liberty Insurance Underwriters Inc. (New York, NY) or one of its insurance company affiliates; in Florida, WPP includes coverage for post-warranty defects (device replacement deductible applies). Asurion Insurance Services, Inc. (in California, Agent License #0B35141; in Iowa, Agent License #1001000131), is the Agent and provides the claims servicing under this program. Except in Florida, repairs and replacements for post-warranty defects are provided through the Verizon Wireless Extended Warranty program; the obligor of the Extended Warranty program is Verizon Wireless Services, LLC. See enclosure for complete terms and conditions for monthly fees, claim limits, applicable deductibles, etc.

² TEC is not available in Florida.

³ In Florida WPP includes coverage for post-warranty defects (device replacement deductible applies).

⁴ Available in select locations, which are subject to change at any time. Availability of same-day device replacement and setup is contingent on certain criteria including claim approval time, customer address, and technician availability.

⁵ Available in select locations, which are subject to change at any time. Availability of same-day repair depends on criteria such as claim approval time and technician availability. Repairs are performed by an Asurion-certified technician and come with a 12-month warranty. Visit phoneclaim.com/verizon to check current device eligibility.

⁶ Battery replacement provided under the Verizon Wireless Extended Warranty program is available in select locations. In Florida, battery replacement coverage is provided by the insurance program (device replacement deductible and claim limit apply). Eligibility will be determined at the time of claim approval.

⁷ Fulfillment options vary based upon location and availability.

⁸ Compatible 4G or 5G device required. OS restrictions apply. Android OS 4.4+ or iOS 11+ for smartphones and tablets; Windows 10, 8.1, 8 or 7 or MAC OS X 10.12+ for computers. Anti-virus and app privacy scanning not supported on iOS. Digital Secure app download required.

⁹ OS restrictions apply. Smartphones and network-enabled tablets must be running Android OS 4.4+ or iOS 11+. Digital Secure app download required.

¹⁰ Enrollment via Digital Secure app required. Verizon does not monitor all transactions and cannot protect against all identity theft; credit monitoring is not provided. Customer should contact three national credit bureaus, Equifax, Experian and TransUnion, to monitor credit report. Customer should always take steps to safeguard personal information to reduce chances of becoming a victim of identity theft.

¹¹ Compatible device required; features included vary by device. Call Filter app required for spam blocking and other enhanced spam protection tools.

