



DWM-312W

4G LTE Wireless M2M Router with one module for two SIM cards



BEFORE YOU BEGIN

Delivery Package

- Router DWM-312W
- Power adapter DC 12V/1A
- "Quick Installation Guide" (brochure)
- Two detachable LTE/3G antennas
- One detachable Wi-Fi antenna
- Mounting kit (optional).

If any of the items are missing, please contact your reseller.

The "*Quick Installation Guide*" document is available on D-Link website (see <u>www.dlink.ru</u>).

Using a power supply with a different voltage rating than the one included will cause damage and void the warranty for this product.

Default Settings

Domain name of device	dlinkrouter.local.
IP address of device	192.168.0.1
Username (login)	admin
Password	admin
Name of wireless network (SSID)	DWM-312W
Network key (PSK password)	see WPS PIN on the barcode label on the bottom panel of the device

Router DWM-312W with default settings cannot connect to the Internet. To get started, please set your own password for access to the web-based interface and change the WLAN name (SSID); then, if needed, configure other settings recommended by your ISP.

System Requirements and Equipment

- An Android or iPhone mobile device (smartphone or tablet) or a computer with any operating system that supports a web browser.
- A PC web browser to access the web-based interface of the router:
 - Apple Safari 8 and later
 - Google Chrome 48 and later
 - Microsoft Internet Explorer 10 and later
 - Microsoft Edge 20.10240 and later
 - Mozilla Firefox 44 and later
 - Opera 35 and later.
- A NIC (Ethernet or Wi-Fi adapter) to connect to the router.
- An 802.11b, g, or n Wi-Fi adapter to create a wireless network.
- An active SIM card (when it is necessary to connect to the Internet via mobile operators' networks).¹

¹ Contact your operator to get information on the service coverage and fees.

Product Appearance

Front Panel



Connectors and Buttons

Name	Description
MAIN	An SMA connector for the primary detachable LTE/3G antenna ² .
SIM A / SIM B	Slots for SIM cards used for the primary and auxiliary mobile connections.
RESET	A button to restore the factory defaults. To restore the factory defaults, push the button (with the device turned on), hold it for 10 seconds, and then release the button.
AUX	An SMA connector for the auxiliary detachable LTE/3G antenna ² .

² Included antennas are interchangeable.

LED Indicators

LED	Mode	Description
	Solid green	The LTE WAN connection is on.
SIM A / SIM B	Blinking green	2G/3G WAN connection is on.
	No light	No SIM card is installed or the network mode is undefined.
	Solid green	The active SIM card signal strength is above 50%.
SIGNAL	Solid red	The active SIM card signal strength is below 50%.
	No light	The active SIM card is not installed or is blocked.
	Solid green	The default WAN connection is on.
INTERNET	Blinking green	The default WAN connection is active.
	Solid red	The default WAN connection is off or there are no WAN connections created.
	No light	The WAN cable is not connected.
	Solid green	The router is powered on.
	Solid red	The router is being loaded.
PWK	Blinking green	The firmware is being updated.
	No light	The router is powered off.

In case all LEDs are blinking simultaneously, the device is in the emergency mode. Restore the factory default settings via the hardware **RESET** button.

Back Panel



Name	Description
WIFI	An SMA connector for the detachable Wi-Fi antenna ³ .
WAN/LAN	A port to connect to a private Ethernet line.
LAN	An Ethernet port to connect a computer or network device.
Terminal block	Terminal block with DI-1, DI-2, DO, Rx, Tx, GND pins.
PWR	Power connector.

³ Included antennas are interchangeable.

CONNECTING TO PC

PC with Ethernet Adapter

- 1. Insert a SIM card into the slot labeled **SIM A** on the front panel of the router with the gold contacts facing down. In necessary, install a second SIM card into slot labeled **SIM B** with the gold contacts facing up.
- If you need to connect a SIM card or change it to another one when the router is powered on, power off the router, insert or change the SIM card, and power on the router.
- 2. Connect an Ethernet cable between the LAN port located on the back panel of the router and the Ethernet port of your PC.
- 3. Connect the power cord to the power connector port on the back panel of the router, then plug the power adapter into an electrical outlet or power strip.

Then make sure that your PC is configured to obtain an IP address automatically (as DHCP client).

Obtaining IP Address Automatically (OS Windows 7)

- 1. Click the Start button and proceed to the Control Panel window.
- 2. Select the **Network and Sharing Center** section. (If the Control Panel has the category view (the **Category** value is selected from the **View by** drop-down list in the top right corner of the window), choose the **View network status and tasks** line under the **Network and Internet** section.)
- 3. In the menu located on the left part of the window, select the **Change** adapter settings line.
- 4. In the opened window, right-click the relevant **Local Area Connection** icon and select the **Properties** line in the menu displayed.



5. In the Local Area Connection Properties window, on the Networking tab, select the Internet Protocol Version 4 (TCP/IPv4) line. Click the Properties button.

6. Make sure that the **Obtain an IP address automatically** and **Obtain DNS server address automatically** choices of the radio buttons are selected. Click the **OK** button.

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7. Click the **OK** button in the connection properties window.

Obtaining IP Address Automatically (OS Windows 10)

- 1. Click the **Start** button and proceed to the **Settings** window.
- 2. Select the Network & Internet section.
- 3. In the Change your network settings section, select the Change adapter options line.
- 4. In the opened window, right-click the relevant **Local Area Connection** icon and select the **Properties** line in the menu displayed.



5. In the Local Area Connection Properties window, on the Networking tab, select the Internet Protocol Version 4 (TCP/IPv4) line. Click the Properties button.

6. Make sure that the **Obtain an IP address automatically** and **Obtain DNS server address automatically** choices of the radio buttons are selected. Click the **OK** button.

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7. Click the **Close** button in the connection properties window.

PC with Wi-Fi Adapter

1. Insert a SIM card into the slot labeled **SIM A** on the front panel of the router with the gold contacts facing down. In necessary, install a second SIM card into slot labeled **SIM B** with the gold contacts facing up.

If you need to connect a SIM card or change it to another one when the router is powered on, power off the router, insert or change the SIM card, and power on the router.

- 2. Connect the power cord to the power connector port on the back panel of the router, then plug the power adapter into an electrical outlet or power strip.
- 3. Make sure that the Wi-Fi adapter of your PC is on. As a rule, modern notebooks with built-in wireless NICs are equipped with a button or switch that turns on/off the wireless adapter (refer to your PC documents). If your PC is equipped with a pluggable wireless NIC, install the software provided with your Wi-Fi adapter.

Then make sure that your Wi-Fi adapter is configured to obtain an IP address automatically (as DHCP client).

Obtaining IP Address Automatically and Connecting to Wireless Network (OS Windows 7)

- 1. Click the **Start** button and proceed to the **Control Panel** window.
- 2. Select the **Network and Sharing Center** section. (If the Control Panel has the category view (the **Category** value is selected from the **View by** drop-down list in the top right corner of the window), choose the **View network status and tasks** line under the **Network and Internet** section.)
- 3. In the menu located on the left part of the window, select the **Change** adapter settings line.
- 4. In the opened window, right-click the relevant **Wireless Network Connection** icon. Make sure that your Wi-Fi adapter is on, then select the **Properties** line in the menu displayed.
- In the Wireless Network Connection Properties window, on the Networking tab, select the Internet Protocol Version 4 (TCP/IPv4) line. Click the Properties button.

6. Make sure that the **Obtain an IP address automatically** and **Obtain DNS server address automatically** choices of the radio buttons are selected. Click the **OK** button.

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- 7. Click the **OK** button in the connection properties window.
- 8. To open the list of available wireless networks, select the icon of the wireless network connection and click the **Connect To** button or left-click the network icon in the notification area located on the right side of the taskbar.



9. In the opened window, in the list of available wireless networks, select the wireless network **DWM-312W** and click the **Connect** button.



- 10. In the opened window, enter the network key (see WPS PIN on the barcode label on the bottom panel of the device) in the **Security key** field and click the **OK** button.
- 11. Wait for about 20-30 seconds. After the connection is established, the network icon will be displayed as the signal level scale.

If you perform initial configuration of the router via Wi-Fi connection, note that immediately after changing the wireless default settings of the router you will need to reconfigure the wireless connection using the newly specified settings.

Obtaining IP Address Automatically and Connecting to Wireless Network (OS Windows 10)

- 1. Click the **Start** button and proceed to the **Settings** window.
- 2. Select the **Network & Internet** section.
- 3. In the Change your network settings section, select the Change adapter options line.
- 4. In the opened window, right-click the relevant **Wireless Network Connection** icon. Make sure that your Wi-Fi adapter is on, then select the **Properties** line in the menu displayed.
- In the Wireless Network Connection Properties window, on the Networking tab, select the Internet Protocol Version 4 (TCP/IPv4) line. Click the Properties button.
- Make sure that the Obtain an IP address automatically and Obtain DNS server address automatically choices of the radio buttons are selected. Click the OK button.

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7. Click the **Close** button in the connection properties window.

8. To open the list of available wireless networks, select the icon of the wireless network connection and click the **Connect To** button or left-click the network icon in the notification area located on the right side of the taskbar.



9. In the opened window, in the list of available wireless networks, select the wireless network **DWM-312W** and click the **Connect** button.



- 10. In the opened window, enter the network key (see WPS PIN on the barcode label on the bottom panel of the device) in the **Security key** field and click the **Next** button.
- 11. Allow or forbid your PC to be discoverable by other devices on this network (**Yes / No**).



12. Wait for about 20-30 seconds. After the connection is established, the network icon will be displayed as a dot with curved lines indicating the signal level.

If you perform initial configuration of the router via Wi-Fi connection, note that immediately after changing the wireless default settings of the router you will need to reconfigure the wireless connection using the newly specified settings.

CONFIGURING ROUTER

Connecting to Web-based Interface

Start a web browser. In the address bar of the web browser, enter the domain name of the router (by default, **dlinkrouter.local**) with a dot at the end and press the **Enter** key. Also you can enter the IP address of the device (by default, **192.168.0.1**).



If the error "*The page cannot be displayed*" (or "*Unable to display the page*"/"*Could not connect to remote server*") occurs upon connecting to the web-based interface of the router, make sure that you have properly connected the router to your computer.

If the device has not been configured previously or the default settings have been restored, after access to the web-based interface the page for changing the default settings opens.

Enter a new administrator password in the **New password** and **Password** confirmation fields. You may set any password except admin. Use digits, Latin letters (uppercase and/or lowercase), and other characters available in the US keyboard layout.⁴ In the **Network name (SSID)** field, specify your own name for the wireless network or leave the value suggested by the router.

Remember or write down the new password for the administrator account. In case of losing the new password, you can access the settings of the router only after restoring the factory default settings via the hardware **RESET** button. This procedure wipes out all settings that you have configured for your router.

Click the **SAVE** button.

^{4 0-9,} A-Z, a-z, space, !"#\$%&'()*+,-./:;<=>?@[\]^_`{|}~.

If you configured the device previously, after access to the web-based interface the login page opens. Enter the username (**admin**) in the **Username** field and the password you specified in the **Password** field, then click the **LOGIN** button.

Authorization		
Usemame*		
Password*		
Stay signed	lin	
Forgot paseword?		
	LOGIN	CLEAR

In order not to log out, move the **Stay signed in** switch to the right. After closing the web browser or rebooting the device, you need to enter the username and the password again.

The **Summary** page displays general information on the router and its software.

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Device Information		LAN	
BAcileT.	(www.przm	Lan Hve.	100 100.0.1
Pressare version	42.1	MAC address:	819-1087-0145
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The **Home** page displays links to the most frequently used pages with device's settings.



The web-based interface of the router is multilingual. You can select the needed language in the **System / Configuration** section of the menu.

Other settings of the router are available in the menu in the left part of the page. Go to the relevant section and select the needed page.

Configuring Connection to the Internet

Creating 3G/LTE WAN Connection

If the PIN code check is enabled for the SIM card inserted, then prior to creating a 3G/LTE WAN connection, go to the **LTE Modem / Basic settings** page and enter the PIN code.

If the PIN code check for the SIM card inserted is disabled, an active 3G/LTE WAN connection will be automatically created on the **Connections Setup** */* **WAN** page when the router is switched on. If the connection has not been created automatically, create a new connection manually.

- 1. Go to the **Connections Setup / WAN** page.
- 2. Click the **ADD** button (+).
- 3. On the opened page, on the **All Settings** tab, select the **Mobile Internet** value from the **Connection type** drop-down list.
- 4. Specify a name for your connection (any name for easier identification) in the **Connection name** field.



5. To select a SIM card to which the connection will be assigned, click the **MODEM/SIM CARD SELECTION** button in the **Modem settings** section.

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APN		
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.884		
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- 6. If your operator requires to specify the access point name, in the Modem settings section, fill in the APN field. If the operator has provided a username (login) and password, fill in the Username and Password fields correspondingly. Click the Show icon () to display the entered password. If authorization is not required, move the Without authorization switch to the right.
- 7. Click the **APPLY** button.
- 8. On the **Connections Setup / WAN** page, select the choice of the **Default Gateway** radio button corresponding to the new 3G/LTE WAN connection.

Configuring Wired WAN Connection

You should configure your WAN connection in accordance with data provided by your Internet service provider (ISP). Make sure that you have obtained all necessary information prior to configuring your connection. Otherwise contact your ISP.

- 1. Go to the **Connections Setup / WAN** page.
- 2. Click the **ADD** button (+).
- 3. On the opened page, on the **All Settings** tab, select the needed value from the **Connection type** drop-down list.

Static IPv4: Fill in the following fields: IP address, Subnet mask, Gateway IP address, and Primary DNS.

Patters"	
Sultreat transf*	
Dateway Promote	
Premary CPAS*	

Dynamic IPv4: If your ISP has provided the address of the DNS server, move the **Obtain DNS server addresses automatically** switch to the left and fill in the **Primary DNS** field.

Prima	y DNS*		
Secon	dary DNS		
Vendor I	0		
dsifon,	m.org		

Static IPv6: Fill in the following fields: IPv6 address, Prefix, Gateway IPv6 address, and Primary IPv6 DNS server.

Prefor*				
Galeway	IPv6 ad	dress*		
Primary	Pv6 DN	S server*		

Dynamic IPv6: If your ISP has provided the address of the DNS server, move the **Obtain DNS server addresses automatically** switch to the left and fill in the **Primary IPv6 DNS server** field.



PPPOE, **PPPOE IPv6**, **PPPOE Dual Stack:** Enter authorization data provided by your ISP (the username (login) in the **Username** field and the password in the **Password** field). Click the **Show** icon (\bigotimes) to display the entered password. If authorization is not required, move the **Without authorization** switch to the right.

Without authorization	
Usemane*	
Password*	

PPTP, L2TP: Enter authorization data provided by your ISP (the username (login) in the **Username** field and the password in the **Password** field). Click the **Show** icon (\bigotimes) to display the entered password. If authorization is not required, move the **Without authorization** switch to the right. In the **VPN server address** field, enter the IP or URL address of the PPTP or L2TP authentication server.

Usern	ame*	
Passw	rord*	

L2TP over IPsec: Enter authorization data provided by your ISP (the username (login) in the **Username** field and the password in the **Password** field). Click the **Show** icon (N) to display the entered password. If authorization is not required, move the **Without authorization** switch to the right. In the **VPN server address** field, enter the IP or URL address of the L2TP authentication server. In the **IPsec** section, enter the key for mutual authentication of the parties.

Password*		6
VPN server add	ress*	

4. If your ISP uses MAC address binding, in the Ethernet section, in the MAC address field, enter the MAC address registered by your ISP upon concluding the agreement. To set the MAC address of the network interface card (of the computer that is being used to configure the gateway at the moment) as the MAC address of the WAN interface, click the Clone MAC address of your NIC switch to the right. To set the gateway's MAC address, click the RESTORE DEFAULT MAC ADDRESS button.

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5. Click the **APPLY** button.

Configuring Local Area Network

- 1. Go to the Connections Setup / LAN page.
- If needed, change the IPv4 address of the router's LAN interface and the mask of the local subnet. To do this, click the IPv4 tab and specify needed values in the IP address and Mask fields in the Local IP Address section.

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 If needed, specify your own IPv6 address of the router's LAN interface. To do this, click the IPv6 tab. In the Local IPv6 Address section, click

the **ADD** button (+). In the opened window, specify needed values in the **IPv6 address** and **Prefix** fields. Click the **APPLY** button.

Local IPv6 Address	×
#n) alterna"	
Pullet.	
	1000

4. IPv4 address assignment. By default, the built-in DHCP server of the router assigns IPv4 addresses to the devices of the LAN. If you want to manually assign IPv4 addresses, disable the DHCP server (click the IPv4 tab and select the Disable value from the Mode of dynamic IP address assignment drop-down list in the Dynamic IP Addresses section).

Mode of dynamic IP address assignment	
Server	
Dart #**	
192.168.0.100	
End IP*	
192.168.0.199	
Lease time (in minutes)"	
1440	

5. IPv6 address assignment. By default, the devices of the LAN automatically assign IPv6 addresses to themselves (the Stateless value is selected from the Mode of dynamic IPv6 address assignment drop-down list in the Dynamic IPv6 Addresses section on the IPv6 tab). If the devices of the LAN do not support IPv6 address autoconfiguration, use the built-in DHCPv6 server of the router (select the Stateful value from the Mode of dynamic IPv6 address assignment drop-down list). If you want to manually assign IPv6 addresses to devices of the LAN, select the Disable value from the Mode of dynamic IPv6 addresses assignment drop-down list).

Dynamic IPv6 Addresses	
titode af dynamic IPv6 address assignment Stateless	
Lasse time (in minutes) ²	
5	

6. After specifying the needed parameters on the **Connections Setup** *I* **LAN** page, click the **APPLY** button.

SPECIFICATIONS^{*}

Hardware	
Processor	· MT7620A (580MHz)
RAM	• 128MB, SDRAM DDR2
Flash	· 32MB, SPI
Interfaces	 10/100BASE-TX WAN/LAN port 10/100BASE-TX LAN port 2 slots for SIM card (mini-SIM) Terminal block with DI-1, DI-2, DO, Rx, Tx, GND pins
LEDs	 PWR INTERNET SIGNAL SIM A / SIM B
Buttons	RESET button to restore factory default settings
Antenna	 Two detachable LTE/3G antennas One detachable Wi-Fi antenna SMA connectors
Power connector	Power input connector (DC)

Software	
WAN connection types	 Mobile Internet PPPoE IPv6 PPPoE PPPoE Dual Stack Static IPv4 / Dynamic IPv4 Static IPv6 / Dynamic IPv6 PPPoE + Static IP (PPPoE Dual Access) PPPoE + Dynamic IP (PPPoE Dual Access) PPTP/L2TP + Static IP PPTP/L2TP + Dynamic IP

^{*} The device features are subject to change without notice. For the latest versions of the firmware and relevant documentation, visit <u>www.dlink.ru</u>.

Software		
Network functions	 DHCP server/relay Advanced configuration of built-in DHCP server Stateful/Stateless mode for IPv6 address assignment, IPv6 prefix delegation DNS relay Dynamic DNS Static IPv4/IPv6 routing Dynamic routing via OSPFv2 Support of BGP (multiple instances, RouteMap, AccessList, PrefixList) Support of UPnP IGD WAN ping respond Support of SIP ALG Support of RTSP Autonegotiation of speed, duplex mode, and flow control / Manual speed and duplex mode setup for each Ethernet port 	
Firewall functions	 Network Address Translation (NAT) Stateful Packet Inspection (SPI) IP filter IPv6 filter MAC filter URL filter DMZ Virtual servers Built-in Yandex.DNS web content filtering service Built-in SkyDNS web content filtering service 	
VPN	 IPsec/PPTP/L2TP/PPPoE pass-through PPTP/L2TP servers PPTP/L2TP/GRE tunnels IPsec tunnels Transport/Tunnel mode IKEv1/IKEv2 support DES encryption NAT Traversal Support of DPD (Keep-alive for VPN tunnels) 	
QoS	 SW QoS Classifications Algorithms: Traffic marking (DSMARK) Weighted queues (HTB or WFQ) Ordinary queues (PRIO) Shaper (TBF) 	

Software	
Management and monitoring	 Local and remote access to settings through SSH/ TELNET/WEB (HTTP/HTTPS) Multilingual web-based interface for configuration and management Support of D-Link Assistant application for Android and iPhone smartphones Notification on connection problems and auto redirect to settings Firmware update via web-based interface Automatic notification on new firmware version Saving/restoring configuration to/from file Support of logging to remote host Automatic synchronization of system time with NTP server and manual time/date setup Ping utility Traceroute utility TR-069 client Schedules for filters rules, automatic reboot, and enabling/disabling wireless network SNMP agent (SNMPv2/v3) Automatic upload of configuration file from ISP's server (Auto Provision)

LTE Module Parameters		
LTE connection rate⁵	 Downlink: up to 150Mbps Uplink: up to 50Mbps 	
Supported frequencies ⁶	 LTE Cat. 4: 1/3/5/7/8/20/38/40/41 UMTS/HSPA: 1/5/8, 850/900/2100MHz GSM/GPRS/EDGE: 900/1800MHz 	
Functions	 Auto connection to available type of supported network (4G/3G/2G) Auto configuration of connection upon plugging in SIM card Enabling/disabling PIN code check, changing PIN code Sending/receiving/reading/removing SMS messages Support of USSD requests 	

⁵ Data rates are theoretical. Data transfer rate depends on network capacity and signal strength.

⁶ Supported frequency bands are dependent on regional variants.

Wireless Module Parameters		
Standards	· IEEE 802.11b/g/n	
Frequency range The frequency range depends upon the radio frequency regulations applied in your country	· 2400 ~ 2483.5MHz	
Wireless connection security	 WEP WPA/WPA2 (Personal/Enterprise) MAC filter WPS (PBC/PIN) 	
Advanced functions	 "Client" function WMM (Wi-Fi QoS) Information on connected Wi-Fi clients Advanced settings Guest Wi-Fi / support of MBSSID Periodic scan of channels, automatic switch to least loaded channel Autonegotiation of channel bandwidth in accordance with environment conditions (20/40 Coexistence) 	
Wireless connection rate	 IEEE 802.11b: 1, 2, 5.5, and 11Mbps IEEE 802.11g: 6, 9, 12, 18, 24, 36, 48, and 54Mbps IEEE 802.11n: 6.5–150Mbps (MCS0–MCS7) 	

Physical Parameters	
Dimensions (L x W x H)	· 134 x 76 x 32 mm (5.28 x 2.99 x 1.26 in)
Weight	• 500 g (1.1 lb)

Operating Environment		
Power	• Output: 12V DC, 1A (9V, 2A ~ 36V, 0.7A)	
Temperature	 Operating: from -20 to 60 °C Storage: from -30 to 80 °C 	
Humidity	 Operating: from 10% to 90% (non-condensing) Storage: from 5% to 95% (non-condensing) 	

SAFETY RULES AND CONDITIONS

Please carefully read this section before installation and connection of the device. Make sure that the power adapter and cables are not damaged. The device should be used only as intended in accordance with the documents.

The device is intended for use in dry, clean, dust-free, and well ventilated areas with normal humidity away from strong heat sources. Do not use the device outdoors or in the areas with high humidity. Do not place foreign objects on the device. Do not obstruct the ventilation openings of the device. The environmental temperature near the device and the temperature inside the device's cover should be within the range from 0 °C to +60 °C.

Only use the power adapter supplied with the device. Do not plug in the adapter, if its case or cable are damaged. Plug the adapter only into working electrical outlets with parameters indicated on the adapter.

Do not open the cover of the device! Unplug the device before dusting and cleaning. Use a damp cloth to clean the device. Do not use liquid/aerosol cleaners or magnetic/static cleaning devices. Prevent moisture getting into the device or the power adapter.

The service life of the device is 2 years.

TECHNICAL SUPPORT

You can find software updates and user documentation on our website.

D-Link provides its customers with free support within the product's warranty period.

Customers can contact the technical support group by phone or by e-mail/Internet.

FOR TELEPHONE NUMBERS AND ADDRESSES OF D-LINK OFFICES WORLDWIDE VISIT

www.dlink.com