Bill Summary

This section is a high level summary of all the charges included in the bill.

- **1. Statement Date** This is the current period for which the customer is being billed.
- **2. Previous Balance** Total from your previous bill.
- **3. Payment Posted** Total of payments received toward your previous bill.
- **4. Balance** Amount, if any, you still owe from your previous bill.
- **5. Monthly Service Charges** This section displays monthlyfees for AT&T local telephone ervices. Monthly services are billed in advance.
- **6. Usage Charges** Charges that are incurred as a results of the number of minutes used.
- 7. Credits/Adjustments/Other Charges Total of any credits and/or adjustments against your bill.
- **8. Government Fees & Taxes** This section displays mandated federal, state, and local taxes.
- **9. Total Current Charges** All Charges since your last bill plus your next month service charges.
- **10. Due** The date by which these new charges are due.
- **11. Late fees assessed after** Charge for a past due amount not paid on a customer bill by the date displayed.
- **12. Total Amount Due** Total of your current charges plus any remaining previous balance.



How to Contact Us:

- 1-800-331-0500 or 611 from your cell phone
- For Deaf/Hard of Hearing Customers (TTY/TDD) 1-866-241-6567

1-800-241-030

Wireless Number with Rollover

123-456-7890

- 1,841 Minutes

	Statement Date: 05/12	2/xx - 06/11/xx
	Account Numb	er: 1234567890
2	Previous Balance	\$xx.xx
	Payment Posted 🭕	\$-xx.xx
4	BALANCE	\$0.00
	Monthly Service Charges 🍕	xx.xx
6	Usage Charges	0.00
	Credits/Adjustments/Other Charges 🞻	x.xx
8	Government Fees & Taxes	x.xx
	TOTAL CURRENT CHARGES 🍕	\$XX.XX
10	Due Jul 06, 2010	
	Late fees assessed after Jul 11 🔨	
12	Total Amount Due \$XX.XX	

Add a Line with Family Talk from AT&T

FamilyTalk® plans start at just \$xx.xx/month including Rollover Minutes. Add up to three additional lines for only \$x.xx each. Sign up now by calling 800-449-1672 or visit ATT.COM/ADDALINE

AT&T CUSTOMER 123 Any Street Any City, Any State 12345-5555 Return the portion below with payment to AT&T Mobility.

Account Number: 1234567890

Total Amount Due: \$xx.xx

Amount Paid:
\$

*Please do not send correspondence with payment.

Yes, enroll me in AutoPay
Signature required on reverse

Total Amount Due Jul 06, 20xx

Please Mail Check Payable To:

AT&T Mobility PO Box 6416 Carol Stream, IL 60197-6416

General Information

Helpful information for your use: confirmation of services, reminders, and changes or updates to your telephone lines and services.

- 1. Late Fees Charge for a past due amount not paid on a customerbill.
- 2. AutoPay Enrollment No mail to open, no checks to write, no stamps to buy. You can have your payment automatically deducted directly from your account.

General Information



Late fee: Accounts with former AT&T Wireless plans are charged 1.5% or less of the balance unpaid as of the next bill period. Accounts with Cingular/new AT&T plans are charged \$5 in CT, $DC, DE, IL, KS, MA, MD, ME, MI, MO, NH, NJ, NY, PA, OK, OH, RI, VA, VT, WI, WV; \ or \ 1.5\% \ of \ the$ balance unpaid as of the next bill period in all other states. Accounts with former AT&T

Wireless and Cingular/new AT&T plans incur the lesser of these charges.

Notations made on checks or accompanying materials are not effective.

Do not send notes/letters with payment. We cannot guarantee receipt. Send notes/letters to

AT&T, 5020 Ash Grove Road, Springfield, IL 62711

Calls to Customer Service may be monitored to ensure high quality service.

Questions on accessibility by persons with disabilities: 1-866-241-6568

AT&T Mobility Tax ID # 84-1659970

AT&T surcharges include: Regulatory Cost Recovery Charge to recover costs to comply with government assessments and regulations; Universal Service Charges; and gross receipts charges. They are not taxes and are subject to change.

Electronic Check Conversion

When you pay your bill by check, you authorize us to either use the information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from the bank. You agree to pay a fee of up to \$30 if your check is returned unpaid. Returned checks may be represented electronically.

Single Payment Agreement (for kiosk payment)

I authorize AT&T to pay my bill by debiting my bank account. If my bank rejects a payment, I may be charged a return fee up to \$30.

> AutoPay Enrollment:

If I enroll in AutoPay, I authorize AT&T to pay my bill monthly by electronically deducting money from my bank account. I can cancel authorization by notifying AT&T at att.com/MyWireless, 1-800-331-0500, or 611 from my cell-phone. If my bank rejects a payment, I agree to pay a return fee of up to \$30.

Bank Account Holder Signature

Date

Other Payment Options:

All payment options below can be paid through your bank account, debit card, and credit card.

- Pay using your wireless phone for free. Dial *PAY (*729), then hit send.
- Pay Online. Logon to 'Manage My Wireless Account' at att.com/MyWireless. First time users must register.
- Make a one time payment under 'Account Overview'; choose 'Make a Payment'
- Sign up for Paperless Billing under 'Bill & Payments' at no additional charge
- Pay by mail using this remittance stub and a check or money order. It may take up to 7-10 days to post.
- Dial 1-800-331-0500 and pay from any phone.
- An Administrative Fee may apply.

Monthly Service Charge This section displays monthly fees for AT&T local telephone services. Monthly services are billed in advance.

- **1. Anytime Minutes-** Minutes that can be used anytime of the Day, Evening, or Weekends.
- 2. Rollover® Minutes AT&T includes a benefit no other carrier offers Rollover Minutes. That means that if you don't talk as much one month, we let you keep your unused minutes for next month.
- **3.** 8 **[f YWi6]** "8 **YHJ**] Service that reports itemized details on the voice and messaging usage. This reporting is part of the hard-copy and online versions of the bill.
- 4. Message Notification Text Messaging is the ability of sending and receiving short messages (also called SMS) on your phone. 5. M2M - Mobile-to-Mobile; when
- **5. M2M** Mobile-to-Mobile; whe both parties on the phone are AT&T customers.
- **6. N&W** Nights and Weekends.
- **7. Visual VM** Visual voicemail service on smartphones.
- 8. Multimedia Messaging Service, or MMS, is a standard way to send messages that include multimedia content (i.e.pictures, video) to and from mobile phones.
- **9. Text/Instant Messaging** Also known as Short Message Service (SMS) is the text communication to and from mobile phones.
- **10. Total Monthly Service Charge -** This section displays total monthly fees for AT&T local telephone services. Monthly services are billed in advance.
- **11. Total Usage Charges** Variable charges based on the amount of minutes used, the subscription plan, etc.
- **12. Credits, Adjustments, & Other Charges** Total of any credits and/or adjustments against your bill.
- 13. Regulatory Cost Recovery Charge This fee helps AT&T recover costs associated with providing state-to-state and international long distance service including expenses for national regulatory fees and programs, as well as connection and account servicing charges. This fee is not a tax or charge required by the government.

Wireless Line Summary For: User Name: AT&T CUSTOMER				123-456-78
Monthly Service Charges	Period	Prorated Charge	Monthly Charge	Total Cha
Rate Plan				
NATP450RUMM5KNW	06/12-07/xx		XX.XX	XX
Includes:				
000 ANYTIME MINUTES				
0,000 Nght & Wknd Min				
ANYTIME ROLLOVER MINS				
Call Hold				
Call Waiting				
Caller ID				
Direct Bill Detail				
IMMEDIATE CALL FORWARD				
MESSAGE NOTIFICATION				
NATION GAIT/GSM				
THREE-WAY CALLING				
UNLTD EXP M2M MINS 5				
Other Services				
0,000 N&W	06/12-07/xx		X.XX	
AT&T Direct Bill	06/12-07/xx		X.XX X.XX	
AT&T Unified Messaging	06/12-07/xx		X.XX X.XX	
EXPANDEDINTLROAM	06/12-07/xx		X.XX X.XX	:
GSM Coverage Area	06/12-07/xx			
Int'l Roaming	06/12-07/xx		X.XX	
Intl Roam Toll	06/12-07/xx		X.XX	
Includes:	00/12-07/XX		X.XX	:
DOMESTIC LD				
INTERNATIONAL LD				
	06/12 07/			
IntlDialingAllowed	06/12-07/xx		X.XX	1
Off-Network Roam	06/12-07/xx		X.XX	1
StandardILD	06/12-07/xx		X.XX	:
Includes:				
DOMESTIC LD				
Toll International	0.5/4.5.0.5/			
Unlimited Expd M2M	06/12-07/xx		X.XX	:
VISUAL VM POSTPD <	06/12-07/xx		X.XX	:
VOICEMAIL	06/12-07/xx		X.XX	:
Includes:				
Message Waiting Ind. (ICON)				
iPhone Customer	06/12-07/xx		X.XX	
Wireless Data				
DATA PLAN IPHONE	06/12-07/xx		XX.XX	X
Data Unlimited	06/12-07/xx		X.XX	
Includes:				
DATA ACCESS				
DATA ACCESS				
IPHONE MSG UNL	06/12-07/xx		x.xx	:
Includes: Multimedia Messaging				
Text/Instant Msgs				
TOTAL MONTHLY SERVICE CHARGE				\$XX
Usage Charges				
(See Usage Charges Details)				
TOTAL USAGE CHARGES				\$
Credits, Adjustments & Other Charges Regulatory Cost Recovery Charge			x.xx	

- 1. Federal Universal Service Charge (FUSF) - Congress requires all retail providers of telecommunications services providinginterstate service to contribute tothe Federal Universal Service Fund, which helps make phone service affordable and available to all Americans. Carriers are permitted by the FCC to charge a monthly customer fee to cover their contribution costs.
- 2. Government Fees and Taxes - State and Local taxes and fees on your bill, including taxes on
- local, long distance, wireless, and Internet services.
- 3. 911 Surcharge Under state law, a county may adopt a plan for emergency 911 services on a county-wide basis and impose a monthly charge through the telephone bill. The county government must approve changes with this charge.
- 4. Total Amount Due Total of your current charges plus any remaining previous balance.

Call Detail

Y	Federal Universal Service Charge	
		X.XX
	TOTAL CREDITS, ADJUSTMENTS & OTHER CHARGES	\$X.XX
2	Government Fees & Taxes	
	911 Surcharge 3	x.xx
	State/Municipal Telecommunications Tax	X.XX
	TOTAL GOVERNMENT FEES & TAXES	\$X.XX
4	TOTAL AMOUNT DUE	\$XX.XX

Usage Charge Details				12	3-456-7890
User Name: AT&T CUSTOMER Summary of Usage Charges	Minutes Included In Plan	Minutes Used	Billed Minutes	Billed Rate	Total Charge
NATP450RUMM5KNW					
000 Rollover Mins	000	000			
000 N&W	000	000			X.XX
Unlimited Expd M2M		000			X.XX
Non-Billable Minutes		000			X.XX
Subtotal					\$0.00
Summary of Wireless Data	Msg/Min/ KB/MB Included In Plan	Msg/Min/ KB/MB Used	Msg/Min/ KB/MB Billed	Billed Rate	Total Charge
IPHONE MSG UNL	0	000	0	\$0.00/Msg	0.00
Data Unlimited					
DATA ACCESS		175,622	175,622	\$0.00/KB	0.00
Subtotal					\$0.00
TOTAL USAGE CHARGES					\$0.00

Summary of Rollover Minutes	123-456-7890
User Name: AT&T CUSTOMER	
Previous Rollover Balance	x,xxx
Rollover Minutes Used	-xxx
Rollover Minutes Expired (*)	0
Current Rollover Balance	x,xxx
(*) Unused Package Minutes Expire After 12 Billing Periods	

123-456-7890

User Na	User Name: AT&T CUSTOMER													
Rate Code	Rate Code: RM45=450 Rollover Mins, MME0=Unlimited Expd M2M, 5KNW=5000 N&W, CN1N=NATP450RUMM5KNW													
Rate Perio	Rate Period (PD): DT=Daytime, NW=Nwknd													
Feature: M2MC=EXPANDED M2M, CW=Call Waiting														
													Total Charge	
	1	WED	05/12/20xx	6:54PM	847-хох-хохх	INCOMING CL	27	MME0	DT	M2MC	0.00	0.00	0.00	
	2	WED	05/12/20xx	7:20PM	847-хох-хохх	ROSELLE IL	1	MME0	DT	M2MC	0.00	0.00	0.00	
	3	WED	05/12/20xx	8:49PM	847-ххх-хххх	INCOMING CL	52	MME0	DT	M2MC	0.00	0.00	0.00	
	4	THU	05/13/20xx	2:03PM	847-ххх-хххх	ROSELLE IL	14	MME0	DT	M2MC	0.00	0.00	0.00	
	5	THU	05/13/20xx	2:21PM	847-хох-хохх	NORTHBROO IL	7	RM45	DT		0.00	0.00	0.00	
	6	THU	05/13/20xx	6:16PM	773-жж-жж	INCOMING CL	4	MME0	DT	M2MC	0.00	0.00	0.00	
	7	THU	05/13/20xx	6:42PM	773-хоох-хоохх	CHICAGO IL	2	RM45	DT		0.00	0.00	0.00	
	8	THU	05/13/20xx	9:37PM	773-хоок-хоокх	CHICAGO IL	1	5KNW	NW		0.00	0.00	0.00	
	9	THU	05/13/20xx	9:40PM	708-ххх-хххх	LA GRANGE IL	1	MME0	NW	M2MC	0.00	0.00	0.00	
Totals							2026				0.00	0.00	0.00	

- **1. Text/Instant Messaging** Also known as Short Message Service (SMS) is the text communication to and from mobile phones.
- **2. MTM** Mobile-to-Mobile; when both parties are AT&T customers.
- 3. Data Transfer The cumlative amount of data downloaded and uploaded on the date specified. Surfing the Internet, receiving photos or watching movies all count as data transferred.
- 4. Multimedia Messaging Service, or MMS, is a standard way to send messages that include multimedia content (i.e.pictures, video) to and from mobile phones.

Data Detail

User Name: AT&T Customer

Rate Code: CMB1=Data Unlimited, MSG7=IPHONE MSG UNL

Rate Period (PD): AT=Anytime

Feature: GPRR=GPRS \$0.00 rate APN002, SMH=IMB SMS \$0.00, MMH=IMB MMS \$0.00

Item		Day	Date	Time	To/From	2	Type	Msg/KB/Mi n	Rate Code	Rate Pd	Feature	In/ Out	Total Charge
	1	WED	05/12/2010	11:33AM	847-[[[[[[[MTM	TEXT MESSAC	GE 1 Msg	MSG7	AT	SMHIn		0.00
1	280	TUE	06/08/2010	5:17PM	Data Transfer	Data		138 KB	CMB1	AT	GPRR	Out	0.00
1	281	WED	06/09/2010	1:17AM	Data Transfer	Data	3	2,803 KB	CMB1	AT	GPRR	Out	0.00
1	282	THU	06/10/2010	3:17AM	Data Transfer	Data		4,410 KB	CMB1	AT	GPRR	Out	0.00
1	283	THU	06/10/2010	6:29PM	Data Transfer	Data		117 KB	CMB1	AT	GPRR	Out	0.00
			Subtotal of KB's					175,622 KB					0.00
1	309	SUN	06/06/2010	≥ 3:24PM	757-xxxx-xxxx	Multin	nedia Messa	1 Msg	MSG7	AT	ММН	In	0.00
1	310	FRI	06/11/2010	9:44AM	757-хоск-хосок	Multin	nedia Messa	1 Msg	MSG7	AT	MMH	In	0.00
1	311	FRI	06/11/2010	1:36PM	757-хосх-хохох	Multin	nedia Messa	1 Msg	MSG7	AT	MMH	In	0.00
			Subtotal for MMS	Msg's				3 Msg					0.00
Totals													0.00