



# AT&T Connect®

## Release Notes



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# 1. AT&T Connect Web Conference Interfaces

## General Note

FTBN is no longer available.

## 1.1 AT&T Connect Participant Application for Windows

### 1.1.1 Current client version v11.7.303

### 1.1.2 New features

#### 1.1.2.1 Version 11.7.303

| Feature   | Description   |
|---|---|
| Two-way annotations   | Participants can now use the annotation tools on a shared application or screen when the presenter is using them (providing that host gave permission in Conference Settings).  |
| TLS 1.2 support   | IT Administrators can refer to <i>An Administrator's Guide to AT&amp;T Security Protocols</i> for information on implementing TLS 1.2 in their company's network.   |
| Maintaining focus when switching slides.                              | When slides are presented on the whiteboard, the focus that each viewer chose is now saved when switching to another slide.   |
| Join a second conference using the web client application             | If you are currently in a conference and have another conference scheduled at the same time, you can now remain in the current conference and join the new one using the AT&T Connect Web application.  |
| Insert PDF files  | Presenters can now insert files in PDF format.  |
| Default Call Me number  | If you didn't set a default Call Me number, the last saved number that you used will be selected automatically. This number is displayed at the top of the Call Me drop-down list.  |
| Presenters can answer participants' chats and announcements directly. | When a participant sends a note to all presenters, clicking on the participant's name in the <b>From Participants</b> tab in the <b>Send Note to All Participants</b> chat panel will open a private chat in the participant's chat panel. Presenters can then answer the participant in their chat panel.<br>When a participant sends a public announcement, all participants can respond in the same way by clicking on the participant's name in the announcement. |

| Feature   | Description  |
|---|--|
| Thumbnail panel with slide previews is displayed automatically to the participant who is given presenting rights. | When a slide is being shared on the whiteboard, and presenting rights are given to another participant, the thumbnail panel with the slide previews will be displayed automatically to the new presenter.                          |
| New button to open dialogs in browser   | In the <b>Host Profile Settings</b> and <b>Dial-in Instructions</b> dialogs, an <b>Open in browser</b> button was added. Participants can open these dialogs in their browsers if they are unable to view them in the application. |
| Notification frame improvements   | A new notifications counter and “Clear All” button were added in the <b>Notifications</b> area.  |
| Default country in Dial-in instructions   | Selecting a country in the Dial-in instructions dialog will set it as the default.   |

### 1.1.2.2 Version 11.5.516

| Feature  | Description  |
|--|--|
| Windows 10 support                                       |  |
| Edge browser support                                     |  |
| Whiteboard annotations from the dashboard for presenters | An Annotation button was added to the dashboard toolbar to provide presenters with annotation tools when sharing applications on the whiteboard.   |
| Waiting room   | When a host locks a conference, guests now receive this notification: “You are currently in the waiting room and the host has been notified.”  |
| Sharing menu   | The sharing menu was updated. Screen sharing (previously desktop sharing) and application sharing are now two separate selections.   |
| Screen sharing on multiple monitors                      | Users with more than one monitor can now choose which monitor they want to share.  |
| Updated dashboard  | The dashboard was modified to enable additional actions: <ul style="list-style-type: none"> <li>• A snapshot button was added.</li> <li>• An actions menu was added to give the presenter access to additional options.</li> <li>• The participant list in the dashboard can now be expanded by dragging it down.</li> </ul> |
| Event entry animation                                    | The animation displayed while entering a conference was updated.   |

### 1.1.2.3 Version 11.1.206

| Feature                              | Description  |
|--------------------------------------|--|
| Co-hosts can now expel participants. | In previous versions only the host could expel participants. |

### 1.1.2.4 Version 11.1.205

| Feature                                    | Description  |
|--|--|
| Introductory slides                        | When users without accounts launch AT&T Connect for the first time, a sequence of slides introducing the application is displayed. Each slide has a Get Started button.  |
| New Your Details screen                    | Clicking the <b>Get Started</b> button in any of the introductory screens opens the <b>Your Details</b> screen for users to provide their name and email address. This information is stored in the <b>Personal Details</b> tab of <b>Application Settings</b> .   |
| Free trial registration                    | After providing details in the <b>Your Details</b> screen and clicking <b>OK</b> , new users located in the US will get an offer for a free trial host account.  |
| Free trial status bar                      | For users who register for the free trial, their account status with the number of days left will be displayed on a blue bar in the home screen. Users can sign up for a full-featured account by clicking the bar.  |
| New activation screens for hosts           | When a user with a host account launches AT&T Connect for the first time, after providing details in the <b>Your Details</b> screen, a new <b>Activate Your Account</b> screen is displayed. Hosts can choose to activate their account by requesting an email with an activation link or by signing in with their host password.  |
| Help tips for first-time users             | To assist first-time AT&T Connect Participant Application for Windows users, help tips were added in various locations and flows in the application. Each tip is displayed once to every user who installs or upgrades to v11.1 (including veteran users). Tips that were displayed to a user will not be displayed again, even after upgrading. The tips are displayed during a conference and on the offline pages (home and history).               |
| Improved Call Me flow for first-time users | Participants with no saved Call Me numbers can now add a Call Me number directly from the <b>Connection Setup</b> screen. Selecting the <b>Call me</b> option and then clicking <b>Connect</b> opens the <b>Call Me</b> screen. Participants select the country code, enter the phone number and an optional label. By default, the <b>Save this number for future conferences</b> option is checked. Clicking <b>Call</b> starts the Call Me process. |

| Feature   | Description  |
|---|--|
| New look for conference entry screens                         |  |
| New look for Dial In instructions                             |  |
| Navigating to Home and History pages during conference        | <p>Clicking <b>View Home/History page</b> in the <b>Share/View</b> menu opens the History page.</p> <p><b>Note:</b> A participant's audio state remains the same (muted or unmuted). Notifications (of chats, announcements, polls, local recordings, and so on) will be displayed upon returning to the conference.</p> <p>Clicking the <b>Home</b> button and then the <b>Return to Conference</b> button returns participants to the main conference window.</p>  |
| Automatically assigning presenter's role to first participant | <p>If company policy allows, hosts can set whether or not to automatically assign the presenter's role to the first participant. In <b>Conference Settings</b>, checking <b>Allow automatic assignment of the presenter role</b> gives first guest the presenter role. Hosts can define the setting per conference type.</p> <p>Defaults:</p> <ul style="list-style-type: none"> <li>• <b>iMeeting</b>—first guest will be a presenter.</li> <li>• <b>eLearning</b> and <b>Webinar</b>—first guest won't be a presenter.</li> </ul> <p>Once hosts enters the conference, they can assign presenting rights to anyone manually, regardless of this setting.</p> |
| Presenter can end conference                                  | Presenter can now end a conference when the host is absent.  |
| Hosts can share Home/History pages                            | <p>Hosts can now share Home/History pages during a conference, but not in dashboard mode. First, hosts need to uncheck the <b>Display AT&amp;T Connect as a floating control panel (Dashboard)</b> option in the <b>Select Application</b> window. (Clicking <b>Share Application or Desktop....</b> in the <b>Share/View</b> menu displays the <b>Select Application</b> window).</p> <p>Then hosts click <b>View Home/History page</b> in the <b>Share/View</b> menu.</p>  |

| Feature   | Description   |
|---|---|
| Hosts can share a web media page                  | <p>Clicking the <b>Sharing</b> button on the toolbar and then clicking <b>Share a Web Media Page</b> in the <b>Share Content</b> menu opens a new media window on top of the application. (So does clicking <b>Share a Web Media Page</b> in the <b>Share/View</b> menu.)</p> <p>Hosts then add a URL or select one from their Favorites and click the <b>Start Sharing</b> button.</p> <p>Participants see the video in a new window. Depending on the website, participants may need to click the Play button.</p> <p>Participants can follow the links in the window but annotations tools are disabled.</p> |
| Improved dynamic video quality of video streams   | <p>The dynamic video quality of each video stream has been improved according to the amount of video transmitted. For example, for a conference allowing 480 Kbps:</p> <ul style="list-style-type: none"> <li>Two participants share video, where each will transmit 240 Kbps.</li> <li>Three participants share video, where the active speaker will transmit 240 Kbps and the other two 120 Kbps each.</li> </ul>   |
| New co-host capabilities                          | <p>Now, co-hosts can:</p> <ul style="list-style-type: none"> <li>Mute/un-mute other participants</li> <li>Rename phone-only participants</li> </ul>   |
| Web client supported with latest browser versions | The Web client supports latest versions of IE, Chrome, Firefox and Safari.  |

### 1.1.3 Bugs fixed

#### 1.1.3.1 Version 11.5.516

| Reported issues   | Description  |
|---|--|
| <b>Bug: 64227</b><br>Late link was disabled if Invite Others was disabled.                  | Late link is now enabled if Invite Others is disabled.                 |
|   |  |
| <b>Bug: 64305</b><br>Scheduling a meeting from the Outlook Add-in sometimes caused a crash. | Scheduling a meeting from the Outlook Add-in no longer causes a crash. |

### 1.1.3.2 Version 11.5.514

| Reported issues  | Description   |
|--|---|
| <b>Bug: 47675</b><br>The Insert Material option didn't work in Windows 8 and Office 2013.  | The Insert Material option now works in Windows 8 and Office 2013.  |
| <b>Bug: 63124</b><br>When the Participants list is hidden, only privileged users will see a notification when a participant raises his hand. | Now all participants see the "raised hand" icon.  |
| <b>Bug: 63307</b><br>Send Note to All Presenters option  | An option to Send Note to All Presenters was added to the Participants menu.  |
| <b>Bug: 63308</b><br>Inserted materials when entering from waiting room  | When participants from a waiting room join the conference (by selection of the host), the current inserted materials will be deleted. |
| <b>Bug: 62757</b><br>Leading zero in call me number  | The application now prevents participants from inserting a leading zero digit in a Call Me number.                                    |
| <b>Bug: 49102</b><br>Key board navigation problems   | Several problems dealing with navigating through the application via the keyboard were found and fixed.                               |

### 1.1.3.3 Version 11.1.209

| Reported issues   | Description     |
|---|-----------------|
| <b>Bug: QC63088</b><br>In one rare case, the Participant Application didn't display the latest image received from the ACS. | This was fixed. |

### 1.1.3.4 Version 11.1.206

| Reported issues   | Description   |
|---|---|
| <b>Bug: ATT00062581</b><br>Unclear error message displayed when user couldn't insert Word doc/docx files. | This release includes a customer-facing error message suggesting to use application sharing when doc/docx file insertion fails. |

| Reported issues  | Description  |
|--|--|
| <b>Bug: ATT00062584</b><br>Users were offered the Free Trial service during event entry. | Free Trial service is now offered at the end of the conference for users who don't have an AT&T Connect account set on their PC. |

### 1.1.3.5 Version 11.1.205

| Reported issues                    | Description   |
|------------------------------------|---|
| Legal notice                       | The legal notice is now supported when entering a conference from the client.                           |
| Using the dashboard with Windows 8 | When using the dashboard for application sharing, the dashboard will now be transparent to the viewers. |
| Dashboard (application sharing)    | The dashboard now has tooltips.   |

### 1.1.4 Limitations & known issues

| Limitation                                | Description  |
|---|--|
| History page                              | Actions on the history page are slow when it contains many conferences.  |
| Web tour freeze                           | During a web tour, some sites may cause the application to freeze. Users will have to restart the application.   |
| No snapshot name (63494)                  | When taking snapshots of the whiteboard, sometimes a snapshot doesn't have a label (such as Snapshot 1).   |
| Insert Materials (63441)                  | Presenters can't insert documents in pre-Word97 format.  |
| 5 minute Call Me delay                    | When a host joins the conference by Call Me and then dials *1+ Phone Destination Number (using IVR/DTMF) to invite a participant to the conference, the participant will be dropped from the call and can join the conference by Call Me only after a 5 minute wait. |
| Web tour annotations                      | Annotations on a web tour may not be displayed at the same location for different users.   |
| Multiple accounts on single email address | When a user who has several accounts on the same email address tries to activate his/her account, the user will only be able to activate the first account that comes as a response from the server.   |
| Proxy authentication                      | The Participant Application for AT&T Connect Participant Application for Windows doesn't support Proxy digest authentication method.   |

| Limitation                            | Description   |
|---------------------------------------|---|
| Free Trial service                    | The free trial automatic activation process is not supported on Windows XP® operating system.   |
| Mst doesn't override msi              | The Participant Application can't be installed via mst if it was previously installed via msi.  |
| Moving the cursor when writing a note | The up/down arrow keys do not move the cursor when writing a note.  |
| VDI platform support                  | <ul style="list-style-type: none"> <li>Video is not supported.</li> <li>Voip is supported only for XenApp 6.5, with mst installation.</li> <li>A playback recording cannot be opened In Citrix XenApp unless you enable write permission to "c:\program files\att connect\participant".</li> </ul>  |
| Upcoming conference information       | <ul style="list-style-type: none"> <li>The upcoming conference information is available only when working with Microsoft Outlook and it is running in the background.</li> <li>The meeting initiator's name is not displayed in the PA home page when using Office 2007.</li> <li>Conferences that were scheduled using Outlook Add-in prior to v.10 may not be displayed in the upcoming conference information.</li> <li>When the OL profile isn't configured in cache mode, the upcoming conferences will not appear.</li> </ul> |
| Dial-in instructions                  | The dial-in instructions dialog is available even if the conference's audio settings allow using VOC only.  |
| Localization                          | <ul style="list-style-type: none"> <li>The date/time format is not localized.</li> <li>The playback of recordings is not localized (translated).</li> <li>Participants' names with Asian characters aren't supported in the Video panel.</li> <li>Latin1 and Asian characters aren't supported in annotation text tool.</li> <li>A participant can't insert material if a Windows user name contains non-English characters.</li> <li>A participant can't insert a MS PowerPoint presentation from a non- English OS.</li> </ul>    |
| Whiteboard                            | <ul style="list-style-type: none"> <li>The location of annotations doesn't always match users of v9.5 and v10.7 and above.</li> <li>Insert Materials option: inserting a very large image may cause the image to be displayed improperly.</li> <li>The Internal website of company domain can't be seen in web tour.</li> <li>The web tour won't display websites that use inline frames (iframe), such as Facebook, Twitter, and Google.</li> </ul>  |

| Limitation                            | Description   |
|---------------------------------------|---|
| Sharing                               | <ul style="list-style-type: none"> <li>Sharing of Windows 8 metro apps is not supported.</li> <li>Remote control is not possible on a few system windows on Windows 8, such as the Registry Editor and Services window.</li> <li>Typing text for a remote user is not possible after the remote user changed the input language.</li> <li>The dashboard will be greyed out (and not transparent) when working with two monitors and the primary monitor has lower resolution than the secondary monitor.</li> </ul> |
| Enterprise edition compatibility mode | <p>The new client will be available only when connecting to conferences in the Integrated edition platform. When connecting to conferences that were scheduled in the Enterprise edition, the new client will open in compatibility mode, displaying v9.5.52.</p>   |
| Join Enterprise edition event         | <p>Joining a conference that was scheduled in the Enterprise edition platform from the home page with a meeting key will require the user to enter a meeting key. Joining a conference that was scheduled in the Enterprise edition from the home page will require the host to enter his/her credentials.</p>  |
| Playing OnDemand event                | <p>The new client won't play an OnDemand event that was created with a "push" configuration.</p>  |
| Accessibility (section 508)           | <ul style="list-style-type: none"> <li>Note content can't be read by a screen reader.</li> <li>The dashboard doesn't support 508.</li> <li>The share a web media page doesn't support 508.</li> <li>The first time introduction help tips don't support 508.</li> </ul>   |
| Using external media devices          | <p>When disconnecting/connecting media devices while the application is offline, the devices aren't updated in the Applications Setting Devices list.</p>   |
| Web tour video issue                  | <ul style="list-style-type: none"> <li>When conducting a web tour, video doesn't play on the web pages. To display web media page, you should use the "Share a web media page" option. For more information, see above, "Hosts can share a web media page".</li> <li>When starting a web tour with a YouTube URL address, the first notification for using an external browser doesn't appear.</li> </ul>   |

| Limitation              | Description   |
|-------------------------|---|
| Web media sharing issue | Participants using versions 10.7 and 10.8 of the Participant Application for AT&T Connect Participant Application for Windows cannot view videos in the AT&T Web Media Sharing page when selecting Share a Web Media Page in the Share/View menu. |

### 1.1.5 Supported environments/Client requirements

| Operating Systems*             | Office/Mail Applications    | Supported Browsers                    |
|--------------------------------|-----------------------------|---------------------------------------|
| Windows 10®                    |                             | Edge®                                 |
| Windows 8®                     | Office 2013®                | Java version 1.5, 1.6                 |
| Windows 7®                     | Office 2010®                | MS Internet Explorer® 11, 10, 9, 8, 7 |
| Windows Vista®                 | Office 2007®                | Firefox®                              |
| Windows 2003® Standard Edition | Office 2003®                | Google Chrome®                        |
| Windows 2003® Web Edition      | Office XP®                  |                                       |
| Windows XP®                    | IBM Lotus Notes® 8.5 and up |                                       |

\*All Operating Systems are supported on 32/64 bit machines.

| Hardware category       | Requirement  |
|-------------------------|--|
| Processor and RAM       | Pentium™ 4 1.5 GHz CPU with 512 MB RAM   |
| Monitor                 | High-color display with a resolution of at least 800x600<br><b>For use with Video:</b><br>High-color display with a resolution of at least 800x600,<br>Recommended resolution 1024x768 |
| Installation Disk Space | 44 MB  |
| Storage Disk Space      | 100 MB to store event materials<br>2 GB for storing Recording Converter temporary files  |
| Internet Access         | Internet communication running at least 128 Kbps (recommended: ≥256 Kbps)<br><b>For use with video:</b><br>at least 256 Kbps (recommended 512 Kbps).                                   |

## 1.2 AT&T Connect for Mac

### 1.2.1 Current client version 11.6.304

#### 1.2.2 New features

##### 1.2.2.1 Version 11.6.217

| Feature  | Description  |
|--|--|
| UI improvement                                     | If user was disconnected from the conference, a yellow bar at the top-right of the application indicates that the user is being reconnected.   |
| New error message in case of DNS resolving problem | If the application failed to do DNS resolving for the ICS server, a general error was displayed. This version now displays this message: <b>Network configuration problem. Please contact your system administrator.</b>   |
| Automatically send future crash reports            | In the case of a crash, users will be prompted to send a crash report the next time they open the application. Users can check the <b>Automatically send future crash reports</b> option to automatically report crashes that may occur in the future. Users can also set this option in <b>AT&amp;T Connect</b> menu> <b>Preferences</b> > <b>General</b> . |
| Stabilization and bug fixes                        |  |

##### 1.2.2.2 Version 11.5.210

| Feature                 | Description   |
|-------------------------|---|
| Mac OS X 10.11 support  | Client supports new OS X 10.11.   |
| Firefox browser support | Users can now join conferences and activate their account using the Firefox browser.  |
| UI improvements         | <ul style="list-style-type: none"><li>• New graphic in the event entry screen</li><li>• Small changes in About screen</li><li>• Removal of VOC instructions popup when connecting by VoIP</li></ul> |

### 1.2.2.3 Version 11.1.208

| Feature                     | Description  |
|-----------------------------|--|
| Introductory slides         | When users without accounts launch AT&T Connect for the first time, a sequence of slides introducing the application is displayed. Each slide has a <b>Get Started</b> button.   |
| New Your Details screen     | Tapping <b>Get Started</b> in any of the introductory screens opens the <b>Your Details</b> screen for users to provide their name and email address.  |
| Free trial registration     | After providing details in the <b>Your Details</b> screen and tapping <b>OK</b> , new users without accounts will get an offer for a free trial host account. This free trial is available only to new AT&T Connect® customers located in the US. Some restrictions apply.   |
| Free trial status bar       | For users who register for the free trial, their account status with the number of days left in the free trial will be displayed on a blue bar in the meeting room. Users can upgrade to a premium account by clicking on the bar.   |
| New activation screens      | When a user with a host account launches AT&T Connect for the first time, after providing details in the <b>Your Details</b> screen, a new <b>Activate Your Account</b> screen is displayed. Hosts can choose to activate their account by signing in with their host password or by requesting an email with an activation link.  |
| New meeting room screen     | Mac v11.1 has a new meeting room screen which aligns with those in the other Connect clients. The <b>Start</b> and <b>Schedule</b> buttons have replaced the ones that were displayed in the action bar at the bottom of the screen. The <b>Invite</b> button was also removed from the action bar. To invite participants to a conference, the host now can use the options in the <b>Participants</b> and <b>My Conference Room</b> menus. |
| Report a problem dialog box | When users select <b>Submit Logs</b> in the <b>Help</b> menu to report application problems to AT&T Support, a new <b>Report a Problem</b> dialog box opens for sending a problem description. Each report is identified by a <b>Report ID</b> which users need to cite when contacting Support by phone or email.   |

### 1.2.3 Bugs fixed

#### 1.2.3.1 Version 11.6.304

| Reported issues  | Description   |
|--|---|
| Problem with transmitting video from newer Mac devices | When transmitting video from newer Mac devices, the other participants would see only the top right quarter of the video frame. This was fixed. |
| Problem with opening application after upgrade.        | The application would not reopen automatically after upgrade. This was fixed.   |

#### 1.2.3.2 Version 11.5.215

| Reported issues                 | Description  |
|---------------------------------|--|
| Application sharing display     | The application sharing display was improved on OS X 10.11 (El Capitan). |
| Application sharing performance | Application sharing performance was improved in this version.            |

### 1.2.4 Limitations & known issues

| Limitation                    | Description   |
|-------------------------------|---|
| <b>Bug 9349:</b> Camera issue | When connecting an external camera to a Mac book, the application still uses the internal camera. |

### 1.2.5 Supported environments/Client requirements

| Operating Systems                         | Supported Browsers |
|---|--------------------|
| Mac OS X 10.11                            | Safari®            |
| Mac OS X 10.10 (Yosemite)                 | Firefox®           |
| Mac OS X 10.9 (Mavericks)                 | Google Chrome®     |
| Mac OS X 10.8 (Mountain Lion) (32/64 bit) |                    |
| Mac OS X 10.7 (Lion®)                     |                    |

**Note:** Users of the Mac OS X 10.6 system should contact Tech Support for assistance in obtaining the Participant Application for Mac.

| Category                | Requirement  |
|-------------------------|--|
| Supported Devices       | Mac mini, MacBook®, MacBook Pro®, MacBook Air®, iMac®, Mac Pro®              |
| Monitor                 | High-color display with a resolution of at least 800x600                     |
| Installation Disk Space | 100 MB to store event materials  |
| Storage Disk Space      | 100 MB   |
| Internet Access         | Internet communication running at least 128 Kbps<br>(recommended: ≥256 Kbps) |

## 1.3 Web Participant Application

### 1.3.1 Current client version 11.05.209

### 1.3.2 New features

### 1.3.3 Bugs fixed

| Reported Issue  | Description |
|---|-------------|
| <b>Bug: 45858</b><br>Notifications for notes with long text were cut in the middle. | Fixed       |
| <b>Bug: 48165</b><br>Need for security fix for improved validation of notes text    | Fixed       |
| <b>Bug: 62664</b><br>Co-host ability to lock conferences was disabled.              | Fixed       |

### 1.3.4 Limitations & known issues

| Limitation   | Description   |
|--|---|
| Wrong display of poll results only when using Internet Explorer.                               | When the presenter shares poll results on the whiteboard, a user with Internet Explorer may not see the all bars of the results chart.  |
| During a web tour, some pages aren't displayed on the whiteboard.                              | --Pages aren't displayed when web tour sites have mixed content (http+https).<br>-- Pages that aren't allowed to be displayed inside an iframe tag will not be displayed on the whiteboard. Behavior may vary between different browsers. |
| A wrong message is displayed when entering the waiting room.                                   | Users who try to enter a locked conference will not get the correct message. Instead they are notified that the host hasn't arrived at the meeting yet.   |
| Zooming out may cause the Participants list display to be corrupted.                           | When zooming out with a Chrome browser, the Participants list display may get corrupted.  |
| A presenter can't prevent a web client user from annotating or follow links during a web tour. | During a web tour, users will be able to annotate and follow links, even if the presenter doesn't approve.  |

### 1.3.5 Supported environments/Client requirements

| Platform   | Operating Systems  | Supported Browsers  |
|------------|--|---|
| Windows PC | Windows 2008 (64 bit)<br>Windows 8 (32/64 bit)<br>Windows 7 (32/64 bit)<br>Windows Vista (32/64 bit)<br>Windows XP (32/64 bit)   | Microsoft Internet Explorer 7, 8, 9, 10, 11<br>Firefox®<br>Google Chrome™ |
| Mac        | Mac OS X 10.10.9 (Yosemite)<br>Mac OS X 10.9 (Mavericks)<br>Mac OS X 10.8 (Mountain Lion)<br>Mac OS X 10.7 (Lion)<br>Mac OS X 10.6 (Snow Leopard)<br>Mac OS X 10.5 (Leopard 32/64 bit) | Safari®<br>Firefox®<br>Google Chrome™                                     |
| Linux      | Linux®<br>Any Linux flavor/version that supports the indicated browser versions  | Firefox®<br>Google Chrome™  |

**Note:** The newest versions of browsers are being tested on a continuous basis.

## 1.4 AT&T Connect for iOS

### 1.4.1 Current client version 11.5.209

#### 1.4.2 New features

##### 1.4.2.1 Version 11.5.209

| Feature               | Description   |
|-----------------------|---|
| Waiting room          | When a host locks a conference, guests now receive this notification: "You are currently in the waiting room and the host has been notified."   |
| Event entry animation | The animation displayed while entering a conference was updated.  |
| Rate Us               | After the 5 <sup>th</sup> conference, a Rate US popup is displayed, requesting the user to rate the Connect application on App Store.<br>The user may also rate the application from the Settings in the home screen. |

##### 1.4.2.2 Version 11.2.207

| Feature | Description   |
|---------|---|
| Buy now | Users who registered for a free trial account can now sign up for a full-featured account by clicking on the free trial status bar. |

##### 1.4.2.3 Version 11.1.206

| Feature                 | Description  |
|-------------------------|--|
| Introductory slides     | When users without accounts launch AT&T Connect for the first time, a sequence of slides introducing the application is displayed. Each slide has a <b>Get Started</b> button.   |
| New Your Details screen | Tapping <b>Get Started</b> in any of the introductory screens opens the <b>Your Details</b> screen for users to provide their name and email address.<br><b>Note:</b> Since a phone number is no longer mandatory in the registration flow when entering a conference, if users select Call me and no phone number is defined, they are requested to enter their phone number. |

| Feature                 | Description   |
|-------------------------|---|
| Free trial registration | <p>After providing details in the <b>Your Details</b> screen and tapping <b>OK</b>, new users located in the US will get an offer for a free trial host account.</p> <p><b>Note:</b> When users first launch AT&amp;T Connect from a conference link, the free trial screen appears once the conference ends.</p>                                 |
| Free trial status bar   | For users who register for the free trial, their account status with the number of days left in the free trial will be displayed on a blue bar in the home screen.  |
| New activation screens  | When a user with a host account launches AT&T Connect for the first time, after providing details in the <b>Your Details</b> screen, a new <b>Activate Your Account</b> screen is displayed. Hosts can choose to activate their account on their device by requesting an email with an activation link or by signing in with their host password. |

### 1.4.3 Bugs fixed

#### 1.4.3.1 Version 11.3.207

| Reported issues  | Description     |
|--|-----------------|
| <b>Bug: QC48253</b><br><br>At times the application didn't send a full image of shared content which caused viewers to see only the partial image. | This was fixed. |

#### 1.4.3.2 Version 11.2.207

| Reported issues  | Description                             |
|--|---|
| <b>Bug: QC62565</b><br><br>When answering an incoming VoIP Call (e.g., AT&T Work Voice™, WhatsApp) while on a Connect meeting, the VoIP call is put on hold when bringing the Connect client back to foreground. | The VoIP call is no longer put on hold. |

## 1.4.4 Limitations & known issues

### 1.4.4.1 Version 11.5.209

| Limitation   | Description  |
|--|--|
| <b>Bug: QC63182</b> —iPad UI issues                        | UI problems on iPad with iOS 7.0 due to iOS.70 known limitations.  |
| <b>Bug: QC63025</b> —iPad share issue                      | Viewer sees a gray page when a presenter is sharing a PDF presentation and scrolling the presentation quickly.                               |
| <b>Bug: QC63084</b> —iPad video issue                      | When an iPad user activates video when the whiteboard is in full-screen view, all other participants see the user's video as a black screen. |
| <b>Bug: QC63168</b> —iOS sound indication issue            | When an iOS device connects with VoIP, sound indications for raising hands, incoming chats and polls are lower than expected.                |
| <b>Bug: QC48340</b> —Display issue with inserted materials | When a PC presenter presents GIF images (using Insert Materials) the image isn't centered and annotations aren't displayed.                  |

## 1.4.5 Supported environments/Client requirements

| iPhone devices | iPad devices |
|----------------|--------------|
| iPhone 4       | iPad 2       |
| iPhone 4S      | iPad 3       |
| iPhone 5       | iPad 4       |
| iPhone 5C      | iPad Air     |
| iPhone 5S      | iPad Air 2   |
| iPhone 6       | iPad mini 1  |
| iPhone 6 Plus  | iPad 2       |
|                | iPad mini 2  |
|                | iPad mini 3  |

**Note:** The AT&T Connect Mobile application does not function in Flight Mode.

| Operating Systems | Connection  |
|-------------------|---|
| iOS 7.0 or higher | Active 4GLTE, 4G, 3G or 2G GSM cellular network or Wi-Fi connection |

## 1.5 AT&T Connect for Android

### 1.5.1 Current client version 11.7.221

### 1.5.2 New features

#### 1.5.2.1 Version 11.7.221

| Feature                              | Description   |
|--------------------------------------|---|
| TLS 1.2 support                      | IT Administrators can refer to <i>An Administrator's Guide to AT&amp;T Security Protocols</i> for information on implementing TLS 1.2 in their company's network.   |
| Hands free layout                    | <p>Hands free layout is an enlarged-view layout that allows easier audio control. It displays only the name of the current speaker and the Mute/Unmute button. The speaker's name and button are magnified. Users don't see the Participants list, whiteboard or video. Hands free layout is available by swiping down the main screens where the speaker bar is shown.</p> <p>To introduce this feature, the first three times a user enters a conference, the following message is displayed at the top of the Participants list: <b>Pull down for easier audio control.</b></p> <p>To exit hands free layout, users swipe up on the hands free screen or tap the Up/Back button.</p> |
| Material design support              | The handset and tablet UI was enhanced to support material design.  |
| Enhanced UI for upcoming conferences | Upcoming conferences that will start within the next two hours are now shown <b>directly</b> on the home screen. The conferences are disabled and will be available 15 minutes before each conference. Users can page through the upcoming conferences using the Next and Previous arrows.  |
| Enable/disable snapshots             | If company policy doesn't allow taking snapshots of the whiteboard during application sharing, the administrator can disable the AT&T Connect snapshot feature. The camera icon will then be disabled and the following message will be displayed when tapping the disabled icon: <b>This conference doesn't allow taking snapshots.</b>  |

| Feature                                 | Description   |
|---|---|
| Android M support (OS6)                 | AT&T Connect for Android now supports Android M and its new permissions policy. The application will ask the user for each required permission individually, at runtime. If the user doesn't not allow a specific permission, the associated feature will not be available and the user will be prompted with a message directing them to allow the permission in their device settings ( <b>Settings&gt;Apps&gt;AT&amp;T Connect&gt;Permissions</b> ). |
| Legal notice when entering a conference | Companies can create a predefined legal notice that users need to acknowledge before entering a conference. Participants will not be able to join the conference without accepting the legal notice.  |

### 1.5.2.2 Version 11.5.210

| Feature                               | Description   |
|---------------------------------------|---|
| Waiting room                          | When a host locks a conference, guests now receive this notification: "You are currently in the waiting room and the host has been notified."   |
| Event entry animation                 | The animation displayed while entering a conference was updated.  |
| Application notification enhancements | The notification was enhanced to include the meeting name and host name, as well as an Exit Conference button.  |
| Audio Connection screen enhancements  | The Audio Connection screen UI was enhanced.  |
| Menu option changes in handsets       | The Exit Conference option was moved to the Participants, Whiteboard and Video tabs menu. Participants Actions screen was removed. All actions are now available directly from the Participants tab menu. |

### 1.5.2.3 Version 11.1.205

| Feature             | Description  |
|---------------------|--|
| Introductory slides | When users without accounts launch AT&T Connect for the first time, a sequence of slides introducing the application is displayed. Each slide has a <b>Get Started</b> button. |

| Feature                 | Description   |
|-------------------------|---|
| New Your Details screen | <p>Tapping <b>Get Started</b> in any of the introductory screens opens the <b>Your Details</b> screen for users to provide their name and email address.</p> <p><b>Note:</b> Since a phone number is no longer mandatory in the registration flow when entering a conference, if users select Call me and no phone number is defined, they are requested to enter their phone number.</p> |
| Free trial registration | <p>After providing details in the <b>Your Details</b> screen and tapping <b>OK</b>, new users located in the US will get an offer for a free trial host account.</p> <p><b>Note:</b> When users first launch AT&amp;T Connect from a conference link, the free trial screen appears once the conference ends.</p>   |
| Free trial status bar   | <p>For users who register for the free trial, their account status with the number of days left in the free trial will be displayed on a blue bar in the home screen. Users can sign up for a full-featured account by tapping the bar.</p>   |
| New activation screens  | <p>When a user with a host account launches AT&amp;T Connect for the first time, after providing details in the <b>Your Details</b> screen, a new <b>Activate Your Account</b> screen is displayed. Hosts can choose to activate their account on their device by requesting an email with an activation link or by signing in with their host password.</p>                              |

### 1.5.3 Bugs Fixed

#### 1.5.3.1 Version 11.5.211

| Reported issues   | Description                            |
|---|--|
| A user was heard in broadcast mode right after dismissing the audio options window. | The user is muted and no longer heard. |

## 1.5.4 Limitations & known issues

## 1.5.5 Supported environments/Client requirements

| Network   | Operating Systems   |
|---|---|
| Active 4GLTE, 4G, 3G or 2G GSM cellular network or Wi-Fi connection | Android OS 4.0 (Ice Cream Sandwich) or higher<br>Android M OS 6.0 (Marshmallow) |

**Note:** The AT&T Connect Mobile application does not function in Flight Mode.

| Handsets                          |                                   |
|-----------------------------------|-----------------------------------|
| Samsung Galaxy S2 SGH-I777        | Samsung Galaxy Round SM-G910S     |
| Samsung Galaxy S2 SGH-I727        | Samsung Express SGH-I437          |
| Samsung Galaxy S2 GT-I9100        | Samsung Infuse SGH-I997           |
| Samsung Galaxy S3 SGH-I747        | HTC One                           |
| Samsung Galaxy S3 GT-I9300        | HTC Vivid PH39100                 |
| Samsung Galaxy S3 SGH-I535        | HTC First                         |
| Samsung Galaxy S3 SGH-T999        | HTC One X                         |
| Samsung Galaxy S3 SPH-L710        | HTC One VX                        |
| Samsung Galaxy S4 SGH-I337        | HTC One X+                        |
| Samsung Galaxy S4 GT-I9505        | HTC Evo                           |
| Samsung Galaxy S4 GT-I9295        | LG Nexus 5                        |
| Samsung Galaxy S4 Mini GT-I9195   | LG G2 LG-D800                     |
| Samsung Galaxy S4 Mini SGH-I257   | LG G3 LG-D850                     |
| Samsung Galaxy S4 Active SGH-I537 | LG G3 LG-D855                     |
| Samsung Galaxy S4 Zoom SM-C105A   | LG Flex LG-D950                   |
| Samsung Galaxy S5 SCH-I435        | LG Nitro LG-P930                  |
| Samsung Galaxy S5 Active SM-G870A | LG Escape LG-P870                 |
| Samsung Galaxy S5 SM-G900A        | Motorola Moto X XT1058            |
| Samsung Galaxy S5 SM-G900H        | Motorola Moto X XT1053            |
| Samsung Galaxy Note SGH-I717      | Motorola Moto X XT1060            |
| Samsung Galaxy Note SGH-T879      | Motorola Droid Mini XT1030        |
| Samsung Galaxy Note 2 SCH-I605    | Motorola ATRIX HD MB886           |
| Samsung Galaxy Note 2 SPH-L900    | Sony Xperia ion LT28at            |
| Samsung Galaxy Note 2 SM-N900T    | Sony Xperia Z C6606               |
| Samsung Galaxy Note 2 SGH-T889    | Sony Xperia Z1 C6903              |
| Samsung Galaxy Note 2 SGH-I317    | Sony Xperia T LTE LT30at          |
| Samsung Galaxy Note 3 SM-N900A    | Sony Xperia Z3 Compact D5803      |
| Samsung Galaxy Note 3 SM-N900V    | Samsung Galaxy S6 SM-G920A        |
| Samsung Galaxy Note 3 SM-N900P    | Samsung Galaxy S6 Edge SM-G925A   |
| Samsung Galaxy Note 4 SM-N910A    | Samsung Galaxy S6 Active SM-G890A |
| Samsung Galaxy Note 5 SM-N920A    | LG G4 LG-H810                     |
| Samsung Galaxy Nexus SPH-L700     |                                   |
| Samsung Galaxy Nexus SCH-I515     |                                   |

## Handsets

|                               |  |
|-------------------------------|--|
| Samsung Galaxy Mega SGH-I527  |  |
| Samsung Galaxy Alpha SM-G850A |  |

## Tablets

|                                      |
|--------------------------------------|
| Google Nexus 7                       |
| Google Nexus 10                      |
| Google Nexus 9                       |
| Samsung Galaxy Tab 2 SGH-I497        |
| Samsung Tab 2 GT-P5100               |
| Samsung Galaxy Tab 3 SM-T217A        |
| Samsung Galaxy Tab 2 7" GT-P3100     |
| Samsung Galaxy Tab S 8.4" SM-T707A   |
| Samsung Galaxy Tab S 10.5" SM-T807A  |
| Samsung Galaxy Note 8.0 LTE SGH-I467 |
| Samsung Galaxy Note 8.0 LTE GT-N5110 |
| Samsung Galaxy Note 10.1 SM-P605     |

## 1.6 Windows Phone

### 1.6.1 Current client version 1.5

### 1.6.2 New features

| Feature              | Description   |
|----------------------|---|
| Host capabilities    | Hosts can now start and schedule conferences, invite participants by email, and manage the conference and the participants. |
| Hands-free mode      | A new hands-free screen was added.  |
| Sorting participants | The Participants list can be sorted by alphabetical order, incoming chats, and raised hands.                                |

### 1.6.3 Bugs Fixed

### 1.6.4 Limitations & known issues

### 1.6.5 Supported environments/Client requirements

| Network  | Operating Systems        |
|--|--------------------------|
| Active 4GLTE, 4G, 3G or 2G GSM cellular network or Wi-Fi® connection | Windows Phone 8.0 or 8.1 |

| Handsets            |
|---------------------|
| Nokia® Lumia® 925   |
| Nokia® Lumia® 920   |
| Nokia® Lumia® 1020  |
| Nokia® Lumia® 1520  |
| HTC™ 8X             |
| Nokia® Lumia® 520   |
| Nokia® Lumia® 620   |
| Samsung ATIV S™ Neo |

**Note:** If you use a Windows Phone device other than those listed above, you can still use the AT&T Connect application. However, some functions may not work properly.

## 1.7 BlackBerry

### 1.7.1 Current client version 2.0

### 1.7.2 New features

### 1.7.3 Bugs Fixed

### 1.7.4 Limitations & known issues

### 1.7.5 Supported environments/Client requirements

| Connection                                     | Handsets and operating systems              |
|--|---|
| Active 3G cellular network or Wi-Fi connection | BlackBerry® Curve 8900 OS 4.6.1             |
|  | BlackBerry Bold 9000 OS 4.6 and OS 5.0      |
|  | BlackBerry Tour 9630 OS 4.7.1 and OS 5.0    |
|  | BlackBerry Bold 9650 OS 5.0 and OS 6.0      |
|  | BlackBerry Bold 9700 OS 5.0 and OS 6.0      |
|  | BlackBerry Bold 9780 OS 6.0                 |
|  | BlackBerry Torch 9800 OS 6.0                |
|  | BlackBerry Bold 9900 OS7.1x                 |
|  | BlackBerry Bold Touch™ 9900 OS7.0 and OS7.1 |

## 2. AT&T Connect Add-ins & Utilities

### 2.1 AT&T Conferencing Add-in for Microsoft Outlook

#### 2.1.1 Current client version 11.7.220

#### 2.1.2 New features

##### 2.1.2.1 Version 11.7.220

| Feature             | Description                        |
|---------------------|------------------------------------|
| TLS v1.2 support    | OAI v11.7 supports TLS version 1.2 |
| Office 2016 support | OAI v11.7 supports Office 2016     |

##### 2.1.2.2 Version 11.5.211

| Feature                   | Description  |
|---------------------------|--|
| Sidebar                   | Settings for scheduled conference are now visible via a new sidebar panel. |
| Duplicate meeting         | A new option to duplicate an existing meeting.                             |
| Deactivated accounts      | Accounts that are no longer active are now marked as deactivated.          |
| Manage conference setting | Conference settings can be managed from the sidebar.                       |

#### 2.1.3 Bugs fixed

##### 2.1.3.1 Version 11.5.211

| Reported issues  | Description  |
|--|--|
| <b>Bug: 44667:</b> ICS file and VCS file has two different starting times for same event | All meetings, except EE meetings, are now sent without ICS and VCS.<br>This way there is no conflict with other calendaring systems (such as Google Calendar). |

| Reported issues   | Description  |
|---|--|
| <b>Bug: 44129:</b> When forwarding one instance of recurrent meeting, the time of the meeting changes to current time | The bug was a side effect of having the ICS\VCS files. Now that they are no longer added to the email, the bug will not exist. |

#### 2.1.4 Limitations & known issues

| Limitation  | Description  |
|---|--|
| No support for sending attachments in non-cached exchange mode                                  | Microsoft Outlook non-cached exchange mode does not support sending meeting invitations that include attachments.  |
| <b>24626:</b> When UAC is activated, installing directly with Setup.msi will not work properly. | Happens when UAC is activated (in Windows Vista and Windows 7). Need to remove the UAC before starting the installation.   |
| Missing buttons   | Outlook Add-in buttons may be missing when scheduling an event from myAT&T when myAT&T is version 8.9 and below.   |
| Unsupported accounts  | POP3, IMAP, and http accounts are not supported  |
| Outlook application upgrade   | When upgrading the Outlook app location from Outlook XP/2003 to Outlook 2007, the add-in for Outlook must be removed and reinstalled after the upgrade.  |
| <b>25112:</b> Duplicated invitation body  | When creating a conference using the Outlook Add-in and updating it in Outlook Add-in 2007, the body of the invitation may be duplicated.  |
| <b>2583:</b> Invitation body may be missing   | The invitation body may be missing if sending an invitation from Exchange 2003 to Exchange 2007.   |
| Silent installation   | The combination of Office 2010 64 bits and Windows Vista 64 does not support Silent installation on preinstallation.exe.   |
| Location field not updated  | Due to a known Microsoft issue, the Location is not updated correctly when updating resources in code. This may result in the location field not correctly displaying the Telepresence rooms, or user may be asked to save the meeting when opening for view only. |
| Unhandled exception   | An unhandled exception sometimes occurs when scheduling an event while defining the same name for a Connect account and Voice-Only account in the Account Settings window.   |

| Limitation   | Description  |
|--|--|
| Downgrading the add-in   | <p>Downgrading the AT&amp;T Conference add-in for Microsoft Outlook (OAI) from v10.5 (or above) to v10 may cause AT&amp;T Telepresence Solution conferences to present a mismatch notification.</p> <p>In this case the meeting creator must send an update. In the case of Remote Coordinators, the OAI will allow the cancellation of the meeting. However the meeting cannot be updated by using the OAI.</p> |
| Direct Booking   | <p>When the Direct Booking feature is activated in your organization, you must invite at least one participant for the rooms to be reserved correctly on the Telepresence solutions portal.</p>  |
| Recurring meetings   | <p>Meetings in Outlook that are set as Recurring meetings cannot be converted into AT&amp;T Conferences.</p>   |
| <b>41050:</b> CI replication doesn't working properly between different OAI versions | <p>When there are two machines on the same account, it is required that they will have the same OAI version.</p>   |
| <b>46759:</b> Location field is deleted  | <p>Location field is deleted after movement of recipient email (OL 2007).</p>  |

## 2.1.5 Supported environments/Client requirements

The following table provides a summary of the Microsoft Office versions and Windows operating systems that are supported by the AT&T Conferencing Add-in for Microsoft Outlook.

|                     | Win XP 32 bit | Win XP 64 bit | Win Vista 32 bit | Win 7 32 bit | Win 7 64 bit | Win 8 32 bit | Win 8 64 bit |
|---------------------|---------------|---------------|------------------|--------------|--------------|--------------|--------------|
| Office 2010         | ✓             | NA*           | ✓                | ✓            | ✓            | ✓            | ✓            |
| Office 2010 64 bits | NA*           | NA*           | NA*              | NA*          | ✓            | NA*          | ✓            |
| Office 2013         | NA*           | NA*           | NA*              | ✓            | ✓            | ✓            | ✓            |
| Office 2013 64 bits | NA*           | NA*           | NA*              | NA*          | ✓            | NA*          | ✓            |
| Office 2016         | NA*           | NA*           | NA*              | ✓            | ✓            | ✓            | ✓            |
| Office 2016 64 bits | NA*           | NA*           | NA*              | NA*          | ✓            | NA*          | ✓            |

\*NA = Not supported by Microsoft

The following table provides the requirements for running AT&T Conferencing Add-in for Microsoft **32 bit**.

| Operating Systems  | Supported Browsers  | MS Office Applications   | Additional Requirements  |
|--|---|--|--|
| Windows Vista 32 bit<br>Windows 7 32 / 64 bit<br>Windows 8 32 / 64 bit<br>Windows 8.1 32 / 64 bit<br>Latest Service Pack must be installed.<br>Win10 | Microsoft® Internet Explorer 7.0 and higher<br>Firefox 3.6 and higher<br>Google Chrome<br>Microsoft Edge<br><b>Note:</b> The newest versions of browsers are continuously being tested. | Outlook 2010 32 bits<br>Microsoft Outlook must be configured in Exchange mode.<br>Supported versions include Exchange, 2010, 2013 and 2016 | No administrator rights are required.<br>The following must be installed on the target computer (Requires Administrator rights): <ul style="list-style-type: none"> <li>• .Net Framework 2.0.50727 and higher</li> <li>• VSTO 2005 SE Runtime (Visual Studio 2005 Tools for Outlook) with Language pack</li> <li>• PIA (Primary Interop Assemblies)</li> </ul> |

The following table provides the requirements for running AT&T Conferencing Add-in for Microsoft Outlook **64 bit**.

| Operating Systems  | Supported Browsers  | MS Office Applications  | Additional Requirements   |
|--|---|---|---|
| Windows 7 64 bit<br>Windows 8 64 bit<br>Windows 8.1 32 / 64 bit<br>Latest Service Pack must be installed.<br>Win10 | Microsoft® Internet Explorer 7.0 and higher<br>Firefox 3.6 and higher<br>Google Chrome<br>Microsoft Edge<br><b>Note:</b> The newest versions of browsers are continuously being tested. | Outlook 2010 64 bits<br>Microsoft Outlook must be configured in Exchange mode.<br>Supported versions include Exchange 2010, 2013 and 2016 | No administrator rights are required.<br>The following must be installed on the target computer (Requires Administrator rights): <ul style="list-style-type: none"><li>• VSTO v4 (Visual Studio 2005 Tools for Outlook) with Language pack</li><li>• PIA 2010 (Primary Interop Assemblies)<br/>Standard Office installations already include the above prerequisites.</li></ul> |

## 2.2 AT&T Connect Add-in for Microsoft Skype® for Business

### 2.2.1 Current client version 11.5.211

**Note:** The AT&T Connect Add-in for Microsoft Skype® for Business was previously called the AT&T Connect Lync Add-in (LAI). Previous versions are:

- AT&T Connect Lync Add-in 2013 version 10.0.18
- AT&T Connect Lync Add-in 2010 version 1.3.08

### 2.2.2 New features

### 2.2.3 Bugs fixed

| Reported issues  | Description   |
|--|---|
| <b>Bug 49360:</b> The invitation from Skype for Business 2013 wasn't sent.                   | Windows 8.1 with Skype for Business failed to create and send an invitation. This was fixed   |
| <b>Bug 63440:</b> Error message when trying to create invitation from an empty conversation. | Inviting participants to a conference from within a conversation resulted in an error when there were no participants on the conversation. Now a proper error is displayed. |

### 2.2.4 Limitations & known issues

### 2.2.5 Supported environments/Client requirements

| Operating Systems                           | MS Office Applications  | Supported Browsers  | Additional Requirements   |
|---|---|---|---|
| Microsoft Windows 8.1, 8, 7<br>32 or 64-bit | Skype for Business 2013 v15.0.4881.1000<br>Skype for Business 2015 (Office 365) | MS Internet Explorer 10, 9, 8, 7<br>Firefox 3.6 and above | AT&T Connect Participant Application v.11.5 and above must be installed locally for add-in operation.<br>A user account with administrator rights is required for installation. |

Please consult with the AT&T Connect Professional Services group to implement this add-in.

## 2.3 AT&T Connect Add-in for Google Calendar

### 2.3.1 Current client version 11.5.214

### 2.3.2 New features

#### 2.3.2.1 Version 11.1.202

The AT&T Connect Add-in for Google lets you schedule and manage AT&T Connect conferences through Google Calendar. After installing the AT&T Connect Add-in for Google, you can manage your scheduled AT&T Connect conferences in the Google Calendar as regular Google meetings. In addition, you can easily convert between scheduled Google meetings and AT&T conferences.

### 2.3.3 Bugs fixed

#### 2.3.3.1 Version 11.5.214

| Reported issues   | Description  |
|---|--|
| <b>Bug 64134:</b> Request to change the main Google Calendar URL. | The main Google Calendar URL was changed from <a href="http://www.google.com/calendar">www.google.com/calendar</a> to <a href="http://calendar.google.com">calendar.google.com</a> . |

### 2.3.4 Limitations & known issues

| Limitation                 | Description  |
|----------------------------|--|
| Login credentials          | In the login dialog, if the username and email address aren't the same, users must enter their email address and not their username. |
| Main buttons not displayed | The AT&T Connect button isn't visible when clicking on the Next Meeting Google sidebar.  |

### 2.3.5 Supported environments/Client requirements

| Operating Systems  | Supported Browsers |
|--------------------|--------------------|
| Windows 10®        | Google Chrome™     |
| Windows 8® (32/64) |                    |
| Windows 7® (32/64) |                    |

| Operating Systems   | Supported Browsers |
|---|--------------------|
| Windows Vista® (32/64)                                    |                    |
| Windows 2003® Standard Edition                            |                    |
| Windows 2003® Web Edition                                 |                    |
| Windows XP® Professional (32/64) with latest Service Pack |                    |
| Mac OS X 10.11  |                    |
| Mac OS X 10.10  |                    |
| Mac OS X 10.9 (Mavericks)                                 |                    |
| Mac OS X 10.8 (Mountain Lion)                             |                    |
| Mac OS X 10.7 (Lion)                                      |                    |
| Mac OS X 10.6 (Snow Leopard®)                             |                    |
| Mac OS X 10.5 (Leopard® 32/64)                            |                    |

## 2.4 Recording Converter

### 2.4.1 Current client version 1.0.51

### 2.4.2 New features

### 2.4.3 Bugs fixed

### 2.4.4 Limitations & known issues

### 2.4.5 Supported environments/Client requirements

To use the Recording Converter you must already have the Windows Participant application installed on your machine.

| Operating Systems                          | Supported Browsers                           |
|--|--|
| Windows 8® (64 bit)                        | Microsoft® Internet Explorer 11, 10, 9, 8, 7 |
| Windows 7® (32/64 bit)                     | Google Chrome™                               |
| Windows Vista® (32/64 bit)                 |  |
| Windows 2003® Standard Edition (32/64 bit) |  |
| Windows XP® (32/64 bit)                    |  |