

ATTENTION:

GENERAL MANAGER
 PARTS MANAGER
 CLAIMS PERSONNEL
 SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2012-20MY Forester
SUBJECT: Service Manual Corrections

NUMBER: 18-204-21
DATE: 01/19/21

INTRODUCTION

The purpose of this bulletin is to provide a description of current changes to Service Manuals available via the Subaru Technical Information System (STIS) web site. The tables contained within this bulletin are to be used as guides for becoming aware of the latest changes. We advise you to always refer to the STIS web site when looking for the latest Service information. Printed pages will **not** be made available to update printed Service Manuals.

Paper manuals may have different page numbering then what is reflected below, based on multiple new and revised pages. Please refer to the information contained on the STIS web site for all future, update service manual information.

YEAR	MODEL	SECTION	SUB-SECTION	PAGE or CHAPTER	DESCRIPTION OF CHANGE
2020 cont.	Forester	General Description	Recommended Materials	Grease	Brake pad clip grease added.
		Brakes	Front Brake Pad	Installation	New brake clip listed and application instructions added.
			Front Disc Brake Assembly	Installation	New brake clip listed and application instructions added.
		Diagnosis	Tire Pressure Monitor	Diagnosis with DTC	Diagnostic steps added for DTC C2921.
			Headlight/ Foglight	Control module I/O chart	Changes made to terminal numbers of the chart.
			Power Seat Memory	Inspection mode 1, 4, 5	Diagnostic steps added.
				Mirror control system	Diagnostic steps added.
				Inspection mirror registration with memory switch, smart key and driver memory	Diagnostic steps added.
		Telematics	Diagnosis with DTC	Diagnostic steps changed for DTC B2A16.	

CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

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ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

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YEAR	MODEL	SECTION	SUB-SECTION	PAGE or CHAPTER	DESCRIPTION OF CHANGE
2020	Forester	Diagnosis	Power Rear Gate	Diagnosis with DTC	Diagnostic steps changed for DTC B2524.
2019	Forester	General Description	Recommended Materials	Grease	Brake pad clip grease added.
		Brakes	General Diagnosis	Inspection	Stop light switch installation and adjustment steps updated.
			Front Brake Pad	Installation	New brake clip listed and application instructions added.
			Front Disc Brake Assembly	Installation	New brake clip listed and application instructions added.
		Diagnosis	Headlight/ Foglight	Control module I/O chart	Changes made to terminal numbers of the chart.
			Power Seat Memory	Inspection mode 1, 4, 5	Diagnostic steps added.
				Mirror control system	Diagnostic steps added.
				Inspection mirror registration with memory switch, smart key and driver memory	Diagnostic steps added.
			Telematics	Diagnosis with DTC	Diagnostic steps changed for DTC B2A16.
		Power Rear Gate	Diagnosis with DTC	Diagnostic steps changed for DTC B2524.	
2018	Forester	General Description	Recommended Materials	Grease	Brake pad clip grease added.
		Brakes	Front Brake Pad	Installation	New brake clip listed and application instructions added.
			Front Disc Brake Assembly	Installation	New brake clip listed and application instructions added.
			Rear Brake Pad	Installation	New brake clip listed and application instructions added.
Body & Electrical/Wiring System	Roof Rail	Installation	Caution statement added.		
2017	Forester	General Description	Recommended Materials	Grease	Brake pad clip grease added.
		Brakes	General Diagnosis	Inspection	Stop light switch installation and adjustment steps updated.
			Front Brake Pad	Installation	New brake clip listed and application instructions added.
			Front Disc Brake Assembly	Installation	New brake clip listed and application instructions added.
		Body & Electrical/Wiring System	Roof Rail	Installation	Caution statement added.

YEAR	MODEL	SECTION	SUB-SECTION	PAGE or CHAPTER	DESCRIPTION OF CHANGE
2016	Forester	General Description	Recommended Materials	Grease	Brake pad clip grease added.
		Brakes	General Diagnosis	Inspection	Stop light switch installation and adjustment steps updated.
			Front Brake Pad	Installation	New brake clip listed and application instructions added.
			Front Disc Brake Assembly	Installation	New brake clip listed and application instructions added.
		Body & Electrical/Wiring System	Roof Rail	Installation	Caution statement added.
2015	Forester	General Description	Recommended Materials	Grease	Brake pad clip grease added.
		Brakes	General Diagnosis	Inspection	Stop light switch installation and adjustment steps updated.
			Front Brake Pad	Installation	New brake clip listed and application instructions added.
			Front Disc Brake Assembly	Installation	New brake clip listed and application instructions added.
2014	Forester	General Description	Recommended Materials	Grease	Brake pad clip grease added.
		Brakes	General Diagnosis	Inspection	Stop light switch installation and adjustment steps updated.
			Front Brake Pad	Installation	New brake clip listed and application instructions added.
			Front Disc Brake Assembly	Installation	New brake clip listed and application instructions added.
2013	Forester	Brakes	General Diagnosis	Inspection	Stop light switch installation and adjustment steps updated.
2012	Forester	Brakes	General Diagnosis	Inspection	Stop light switch installation and adjustment steps updated.