

CUSTOMER IDENTIFICATION PROCESS (CIP) – ACCEPTABLE IDENTIFICATION DOCUMENTS

In order to comply with **Anti-Money Laundering and Counter-Terrorism Financing Legislation (AML/CTF)**, ANZ has a Customer Identification Process (CIP) for individuals seeking banking services.

The standard requirement is for a person to provide:

At least One Primary identification document - Government issued photographic identification

or

At least any Two Secondary identification documents

Details of acceptable identity documents within each category are shown below.

Please refer to an ANZ representative for identification procedures for organisations.

Acceptable categories of documents

All identification must be **current** unless specified.

The following is the list of acceptable identity documents:

Primary Government Issued Photographic ID Documents

Australian State/Territory photographic driver's license or learner's permit

Australian Passport (current, or one that has expired within the past two years)

Foreign Passport*

Australian State/Territory Government issued Proof of Age card

Foreign Government issued National Identification card*

Australian Firearms/Shooting Licence

Australian Explosives Licence

Secondary ID Documents

Maximum of ONE of each Document type:

Birth certificate, birth card, birth extract issued by an Australian State or Territory, or Foreign Government*

Australian Medicare card

Foreign driver's licence*

Australian or Foreign citizenship certificate*

Australian Government card or notice issued by Centrelink to concession holder. Includes any ONE of:

DHS Commonwealth Seniors Health Card or Health Care Card

DHS or DVA Pensioner Concession card

Benefits Notice (less than 12 months old)

Australian ImmiCard. Includes any ONE of:

Evidence of Immigration Status (EIS) ImmiCard

Permanent Resident Evidence (PRE) ImmiCard

Residence Determination ImmiCard (RDI)

Alternative Primary ID Types

If the customer identifies as Aboriginal and/or Torres Strait Islander heritage and not otherwise able to provide other forms of identification, ONE of the following may be used:

Aboriginal and/or Torres Strait Islander (ATSI) Community ID Card

OR

Statement by Referee (Refer to List of Acceptable Referees below)

Chairperson, Secretary or CEO of an incorporated Aboriginal and/or Torres Strait Islander organisation, or a board member of an aboriginal and/or Torres Strait Islander Land Council

Community Leader or recognised Elder (who is not a parent, sibling, or child of the customer)

School principal or School Counsellor

Health Professional or Manager in an Aboriginal and/or Torres Strait Island Medical Service

Current Employer

Police Officer

Minister of Religion

Justice of the Peace

Permanent employee of the Australian Postal Corporation with 2 or more years of continuous service who is employed in an office providing services to the public

Pharmacist

*If your identification document is written in a language other than English, you must provide a translation into English by a translator who is accredited by the National Accreditation Authority for Translators and Interpreters. An accredited translator is a translator accredited by the National Accreditation Authority for Translators and Interpreters. **Australia and New Zealand Banking Group Limited (ANZ) ABN 11 005 357 522.** Item No. 71092 06.2019 W232032