

JUNIPER NETWORKS, INC.
CALIFORNIA CONSUMER PRIVACY ACT CONFIRMATION
FOR CUSTOMERS AND PARTNERS

Effective as of January 1, 2020

This Confirmation is provided by Juniper Networks, Inc., 1133 Innovation Way, Sunnyvale, CA 94089, United States and any of its affiliates (including Mist Systems, Inc.), as applicable, (hereinafter “**Juniper Networks**”) to the customers and partners with whom Juniper Networks has entered into a fully-executed, unexpired, written contract for the provision of products and/or services of Juniper Networks (the “Contract”), in addition to any terms and conditions in such Contract.

Juniper Networks confirms it is committed to protecting the confidential data of its customers and partners, including any such data that is personal information under applicable laws such as the California Consumer Privacy Act (“CCPA”). Additional details about Juniper Networks’ Commitment to Privacy can be found in the Juniper Networks Privacy Policy available at <https://www.juniper.net/us/en/privacy-policy/>.

Generally, Juniper Networks processes data as a service provider for its customers and partners, many of which are organizations that have a direct relationship with individual end users using products or services of Juniper Networks. This means that, in addition to other exceptions under the CCPA that may apply (including for employees, contractors and business contacts), Juniper Networks’ processing of data as a service provider may not involve a sale of personal information of a consumer.

To the extent that Juniper Networks processes any personal information of any consumer covered by the CCPA under the Contract, and that such processing is not otherwise exempt under the CCPA, Juniper Networks confirms it is generally acting as a service provider under the Contract.

Except to the extent permitted under the CCPA, or otherwise required by applicable laws or regulations, to protect Juniper Networks’ legal rights, to protect security, or to improve the products and services of Juniper Networks provided under the Contract, Juniper Networks is prohibited from:

- (i) “selling” (as such term is defined in the CCPA) personal information received by the Juniper Networks in connection with the processing of personal information under the Contract;
- (ii) retaining, using or disclosing personal information received by Juniper Networks under the Contract for any purpose other than:
 - (1) providing products or services of Juniper Networks under the Contract;
 - (2) retaining and employing another service provider as a subcontractor;
 - (3) for internal use in building products or services or improving the quality of products or services;
 - (4) detecting data security incidents, or protecting against fraudulent or illegal activity; or
 - (5) purposes enumerated in Civil Code section 1798.145, subsections (a)(1) through (a)(4).

and

- (iii) retaining, using or disclosing such personal information outside of the direct business relationship between Juniper Networks and the other party to such Contract (or, in the case of a partner, the customers or partners to whom such partner distributes the products or services provided under the Contract).

Pursuant to the CCPA, Juniper Networks certifies that it understands these restrictions and will comply with them with respect to any personal information of any consumer covered by the CCPA that is processed by Juniper Networks under the Contract, where such processing is not otherwise exempt under the CCPA.