

Terms and Conditions

i.	Name of the Offer	Buy Samsung Galaxy S21 series and get Microsoft M365 Personal pack at 22% discount.
ii.	Provided by	Samsung India Electronics Pvt. Ltd in partnership with Microsoft.
iii.	Offer period	Offer shall be valid from 23 rd Feb, 2021 to 31 st Mar, 2021 ("Offer Period"). Redemptions allowed till 7 th Apr, 2021. Samsung reserves the right to extend or annul the offer period at its discretion.
iv.	Place & Outlet Coverage	<ul style="list-style-type: none"> Offer is valid in Pan India. Available on purchases of Galaxy S21 series from all channels including online and offline (hereinafter called as "Outlet").
v.	Product Coverage	Samsung Galaxy S21, Galaxy S21+, Galaxy S21 Ultra (hereinafter referred to as "Product").
vi.	Eligibility Criteria	Customer(s) need to purchase the Product during the Offer Period in order to be eligible for the Microsoft 365 Personal at discounted rate.
vii.	Process to avail the discount on M365 Family Pack	<p>For purchasing Microsoft 365 Personal, consumer needs to do the below:</p> <ol style="list-style-type: none"> Log in to the Samsung Shop. Click on For You section and enter the Device IMEI to check eligibility. Shop App will validate the customer by sending OTP on the mobile number. Ensure that the mobile number is the same as was used for pre-booking/purchasing and activating the Device. Customer sees M365 Personal product at a discounted price of ₹3275. Customer makes payment and purchases the M365 Personal. Customer will receive an email with M365 Personal Key from Savex Technologies Private Ltd., within 48 hours of purchasing the said product. Customer visits Microsoft365.com/setup and sets up the M365 account. Customer(s) need to purchase the Product during the Offer Period in order to be eligible for

		<p>the Microsoft 365 Personal at discounted rate, and M365 Personal should be redeemed within a maximum of 7 days from the end of the offer period.</p> <p>(ix) In case customer is eligible for the offer, shared her details and still does not receive the M365 key, he/she may call Samsung eShop helpdesk 1800-40-726-7864, or email at support.estore@samsung.com. The complaint (if any) should be registered before 3rd Feb, 2021 with the Mobile no shared with Samsung. No claims will be entertained post this date irrespective of eligibility.</p> <p>(x) Offer is valid till stocks last.</p>
viii.	Forfeiture clause	<ul style="list-style-type: none"> • If the eligible customer does not buy the Product, within the timelines as mentioned in the above clauses his/her right to claim the Offer shall stand forfeited and they shall be no longer eligible for the Offer. • More so, if the customer fails to share his/her mobile no & other details, he/she shall not be eligible for this offer and the offer shall stand forfeited. • No claims shall be entertained against Samsung in this regard.
ix.	Conditions related to Offer	<ul style="list-style-type: none"> • Product shall be on As Is basis & color/variant as per stocks availability. • Samsung shall not be responsible for non-availability of offer due to various reasons like climatic conditions, labour unrest, insolvency, business exigencies, Government decisions, operational & technical issues or any other force majeure conditions etc. • Microsoft 365 Family pack cannot be exchanged with any other product or item, is non-transferable & cannot be en-cashed under any circumstances. • All other market offers running at the time can also be availed along with this offer.
x.	General Conditions	<ul style="list-style-type: none"> • Customer agrees that Samsung shall not be liable for any claims, costs, injuries, losses or damages of any kind arising out of or in connection with the Offer or with the acceptance, possession or use of

	<p>Offer.</p> <ul style="list-style-type: none"> • By availing this Offer, customer agrees/consents to receive marketing information or any other product related information from Samsung. Samsung may use the customer details so received in accordance with Samsung Privacy Policy. • Customer can opt-out from receiving marketing information by writing an email to support.estore@samsung.com. • Samsung reserves the right to change/alter and modify the terms & conditions of this Offer at any given point at its sole discretion without giving any reason whatsoever. • Samsung reserves the right to substitute the Offer with some other product of equivalent or lesser value under this Offer at its sole discretion without giving any reasons. • Samsung shall not be liable for any technical, physical delay in transmission or submission of the entries by the customer or any disruptions, losses, damages, computer related malfunctions/failures which affect the participation of the customer or any force majeure conditions or damages caused by Act of God, Governmental actions. • Samsung shall also not be responsible for non-availability of Stock(s) or product(s) due to various reasons like climatic conditions, labour unrest, insolvency, business exigencies or operational & technical issues. • Failure by Samsung to enforce any of its right at any stage does not constitute a waiver of those rights. • In no event shall Samsung be liable for losses or any incidental or consequential damages arising out of or in connection with the Offer, its services these Terms(however arising, including negligence). Samsung shall not be responsible for any product or service liability of any kind. • In the event of any conflict or inconsistency regarding any instructions, rules and conditions on any advertising or promotional material relating to the Offer, these Terms shall prevail over all such other instructions, rules and conditions.
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i.	Jurisdiction	Decision of Samsung in relation to the Offer and matter incidental thereto shall be final and binding on the customer. All disputes shall be governed by the laws of India. These Terms shall be governed by exclusive laws of India and the courts located at Gurugram shall have the exclusive jurisdiction in respect of all the subject matter with relation to the Offer.
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