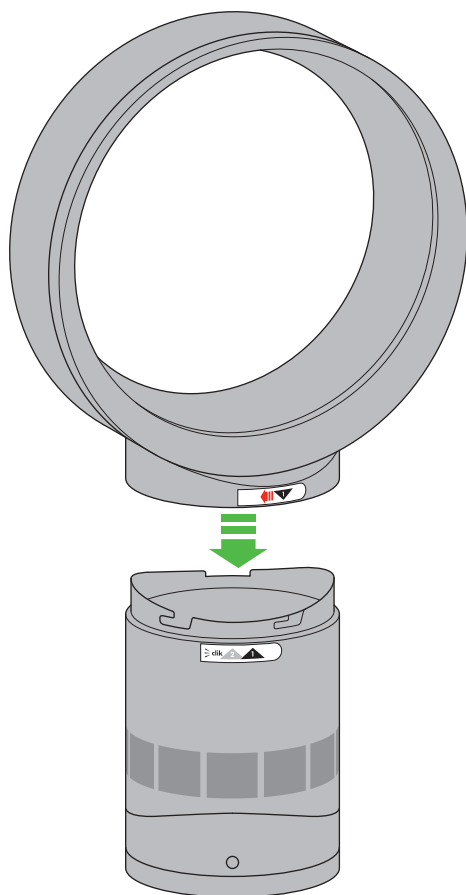


ASSEMBLY

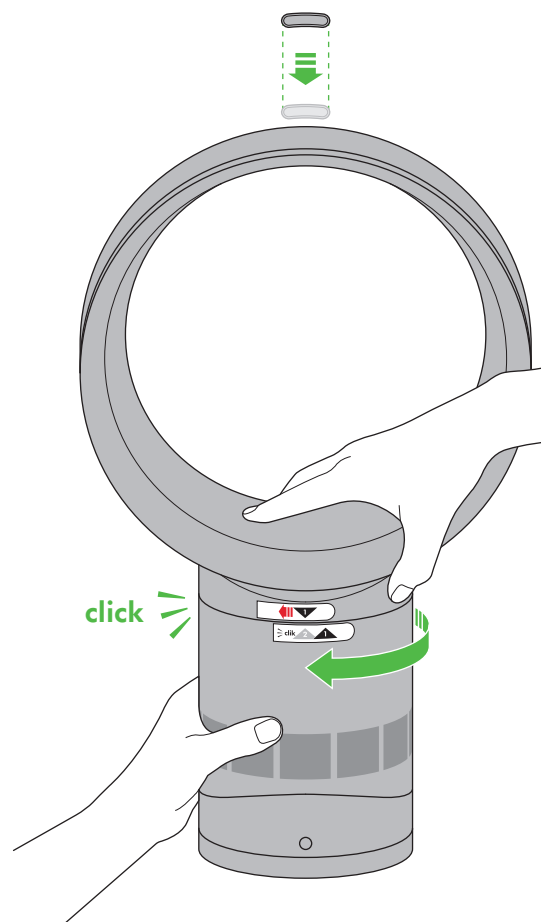
1

Lower the loop amplifier onto the base, aligning the arrows.



2

Once aligned, turn the loop amplifier clockwise to lock.



**REGISTER YOUR  
DYSON 2 YEAR  
GUARANTEE TODAY**



## DYSON CUSTOMER CARE

### THANK YOU FOR CHOOSING TO BUY A DYSON APPLIANCE.

Your Dyson appliance will be covered for parts and labour for 2 years from the date of purchase, as detailed in the terms of the Dyson guarantee in this Dyson Operating Manual.

If you have a query about your Dyson appliance, contact us via the website. Alternatively, call the Dyson Customer Care Helpline quoting your serial number and details of where and when you bought the appliance.

Your serial number can be found on your rating plate which is on the base of the appliance.

Visit our website to register your Dyson full parts and labour guarantee online, and for online help, support videos, general tips and useful information about Dyson.

AU: [www.dyson.com.au/support](http://www.dyson.com.au/support)

NZ: [www.dyson.co.nz/support](http://www.dyson.co.nz/support)

Note your serial number for future reference.



This illustration is for example purposes only.

## 3 EASY WAYS TO REGISTER YOUR DYSON 2 YEAR GUARANTEE



**REGISTER  
ONLINE**

Visit our website to register your Dyson full parts and labour guarantee online.


AU: [www.dyson.com.au/register](http://www.dyson.com.au/register)  
NZ: [www.dyson.co.nz/register](http://www.dyson.co.nz/register)



**REGISTER  
BY PHONE**

Call our dedicated Helpline.

AU: 1800 239 766  
NZ: 0800 397 667



**REGISTER  
BY MAIL**

Complete and return the form to Dyson in the envelope supplied.

# IMPORTANT SAFETY INSTRUCTIONS

**BEFORE USING THIS APPLIANCE READ ALL INSTRUCTIONS AND CAUTIONARY MARKINGS IN THIS MANUAL AND ON THE APPLIANCE**

When using an electrical appliance, basic precautions should always be followed, including the following:

## **WARNING**

**THE APPLIANCE AND THE REMOTE CONTROL BOTH CONTAIN MAGNETS.**

1. Pacemakers and defibrillators may be affected by strong magnetic fields. If you or someone in your household has a pacemaker or defibrillator, avoid placing the remote control in a pocket or near to the device.
2. Credit cards and electronic storage media may also be affected by magnets and should be kept away from the remote control and the top of the appliance.

## **WARNING**

These warnings apply to the appliance, and also where applicable, to all tools, accessories, chargers or mains adaptors.

**TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY:**

3. This Dyson appliance is not intended for use by persons (including children) with reduced physical, sensory or reasoning capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction by a responsible person concerning use of the appliance to ensure that they can use it safely.
4. Ensure that the appliance is fully assembled in line with the instructions before use. Do not dismantle the appliance or use without the loop amplifier fitted.
5. Do not allow to be used as a toy. Close attention is necessary when used by or near children. Children should be supervised to ensure that they do not play with the appliance.
6. Use only as described in this Dyson Operating Manual. Do not carry out any maintenance other than that shown in this manual, or advised by the Dyson Customer Care Helpline.
7. Suitable for dry location ONLY. Do not use outdoors or on wet surfaces and do not expose to water or rain.
8. Do not handle any part of the plug or appliance with wet hands.
9. Do not operate any appliance with a damaged cable or plug. Discard the appliance or return to an authorised service facility for examination and/or repair. If the supply cable is damaged it must be replaced by Dyson, its service agent or similarly qualified person in order to avoid a hazard.
10. If the appliance is not working as it should, has received a sharp blow, has been dropped, damaged, left outdoors, or dropped into water, do not use and contact the Dyson Customer Care Helpline.
11. Do not stretch the cable or place the cable under strain. Keep cable away from heated surfaces.
12. Do not route the cable under furniture or appliances. Do not cover cable with throw rugs, runners or similar coverings. Arrange cable away from traffic area and where it will not be tripped over.
13. Do not unplug by pulling on the cable. To unplug, grasp the plug, not the cable. The use of an extension cable is not recommended.
14. Do not put any object into openings or the inlet grille. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
15. Do not use any cleaning agents or lubricants on this appliance. Unplug before cleaning or carrying out any maintenance.
16. Always carry the appliance by the base, do not carry it by the loop amplifier.
17. Turn off all controls before unplugging. Unplug before connecting any tool or accessory.
18. To avoid a tripping hazard wind the cable when not in use.
19. Do not use near furnaces, fireplaces, stoves or other high temperature heat sources.
20. Do not use in conjunction with or directly next to an air freshener or similar products. Do not spray or apply perfumes directly on or near the filter. Keep essential oils and chemicals away from the appliance.
21. **WARNING: Chemical Burn and Choking Hazard.** Keep batteries away from children. This product contains a lithium button/coin cell battery. If a new or used lithium button/coin cell battery is swallowed or enters the body, it can cause severe internal burns and can lead to death in as little as 2 hours. Always completely secure the battery compartment. If the battery compartment does not close securely, stop using the product, remove the batteries, and keep it away from children. If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.

## READ AND SAVE THESE INSTRUCTIONS

**THIS DYSON APPLIANCE IS INTENDED FOR HOUSEHOLD USE ONLY**



Do not pull on the cable.



Do not store near heat sources.



Do not use near naked flames.

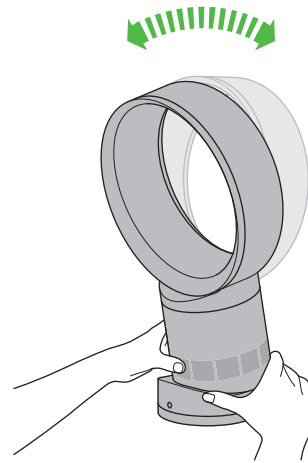
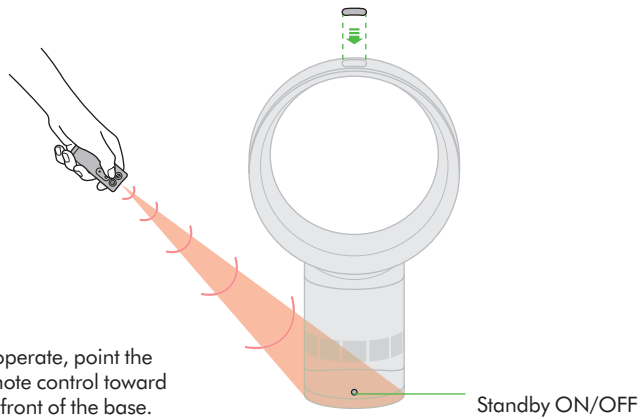


Do not carry by the loop amplifier.

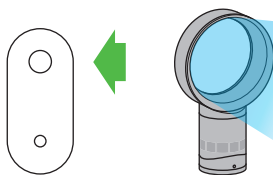
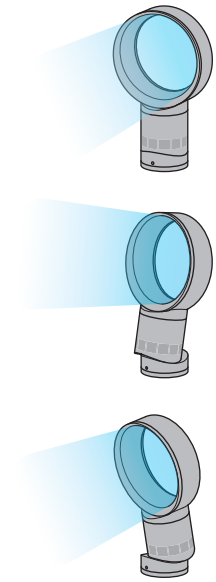
## Control



Attach the remote control to the top of the appliance with the buttons facing down.

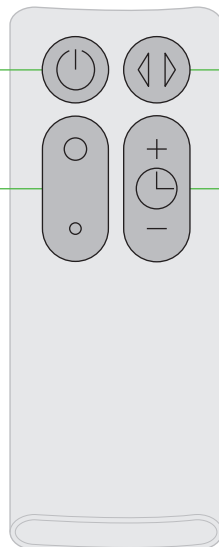


Carefully hold the base and the top of the air loop amplifier. Tilt forward or backward for the required airflow angle.

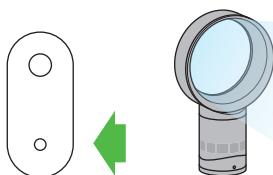
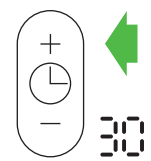
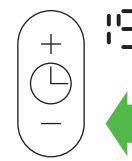


Select a high flow of air.

Standby ON/OFF



Oscillation ON/OFF

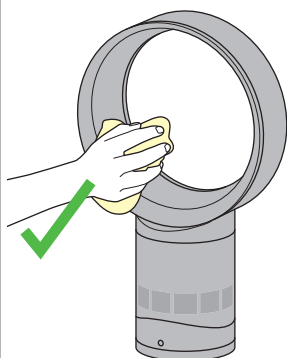


Select a low flow of air.

To set the sleep timer, select the desired time. When time reaches zero, the appliance will go into standby mode. To cancel, increase the time until two dashes appear.



## Cleaning

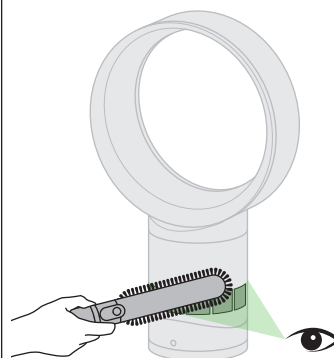


To clean, wipe with a dry or damp cloth.

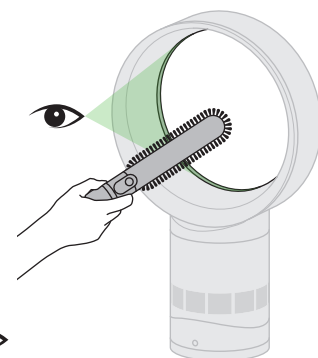


Do not use detergents or polishes to clean the appliance.

## Clearing blockages



Look for blockages in the air inlet holes. Use a soft brush to remove debris.



Look for blockages in the small aperture inside the loop amplifier. Use a soft brush to remove debris.

## USING YOUR DYSON APPLIANCE

Please read the 'Important Safety Instructions' in this Dyson Operating Manual before proceeding.

## LOOKING AFTER YOUR DYSON APPLIANCE

- Do not carry out any maintenance or repair work other than that shown in this Dyson Operating Manual, or advised by the Dyson Helpline.
- Always disconnect the plug from the mains before inspecting for problems. If the appliance will not operate, first check that the mains socket has an electricity supply and that the plug is properly inserted into the socket.

## CONTROL WITHOUT THE REMOTE

- Press the Standby button on the appliance to turn ON/OFF.
- Press and hold the Standby button on the appliance to adjust the airflow. Airflow will increase to a maximum before decreasing.
- The oscillation function and sleep timer cannot be operated without the remote control.

## BATTERY REPLACEMENT



### CAUTION

- Unscrew the battery compartment on the remote control. Loosen the base and pull to remove the battery.
- Do not install backwards or short circuit the batteries.
- Do not attempt to dismantle or charge the batteries. Keep away from fire.
- Always replace the screw in the remote control and refer to the battery hazard in the warning section.
- Follow battery manufacturers' instructions when installing new batteries (battery type CR 2032).
- Limited functionality is available without the remote control (see 'Control without the remote').

## DISPOSAL INFORMATION

Dyson products are made from high grade recyclable materials. Please dispose of this product responsibly and recycle where possible.

When your Dyson appliance reaches the end of its life, we are responsible for its safe disposal. You can send your old Dyson appliance back to us (at our cost) and we will organise for it to be recycled.\*

\*Please note that not all parts are recyclable. Recycling of parts is subject to the capabilities of 3rd party suppliers. Available in Australia only.

Simply:

1. Box up your old Dyson appliance.
2. Take the package to your local post office and send to the address below:

Dyson We Recycle  
Reply Paid 83215  
Dyson Service Centre  
8-10 Mangrove Lane  
Taren Point, NSW 2229

- Keep the used batteries away from children as these can still harm children if swallowed.
- The battery should be removed from the product before disposal.

## DYSON CUSTOMER CARE

Thank you for choosing to buy a Dyson appliance

After registering your 2 year Dyson guarantee, your Dyson appliance will be covered for parts and labour for 2 years from the date of purchase, subject to the terms of the guarantee. If you have any questions about your Dyson appliance, call the Dyson Helpline with your serial number and details of where/when you bought the appliance. Most questions can be solved over the phone by one of our trained Dyson Helpline staff.

Your serial number can be found on your rating plate which is on the base of the appliance.

- If your Dyson appliance needs a service, call the Dyson Customer Care Helpline so we can discuss the available options.

## REGISTERING YOUR DYSON GUARANTEE

To help us ensure that you receive a prompt and efficient service, please register as a Dyson appliance owner. There are three ways to do this:

- Online at [www.dyson.com.au/register](http://www.dyson.com.au/register) (AU) or [www.dyson.co.nz/register](http://www.dyson.co.nz/register) (NZ).
- Telephone the Dyson Helpline on 1800 239 766 (AU) or 0800 397 667 (NZ).
- Complete the enclosed form and post it to us.

This will confirm ownership of your Dyson appliance in the event of an insurance loss, and enable us to contact you if necessary.

## DYSON 2 YEAR GUARANTEE

Terms and conditions of the Dyson 2 year guarantee

### WHAT IS COVERED

- The repair or replacement of your Dyson appliance (at Dyson's discretion) if it is found to be defective due to faulty materials, workmanship or function within 2 years of purchase or delivery (if any part is no longer available or out of manufacture Dyson will replace it with a functional replacement part).
- This Dyson guarantee will only be valid if the appliance is used in the country in which it was sold.

### WHAT IS NOT COVERED

Under your Dyson guarantee, Dyson shall not be liable for costs of repair or replacement of a product incurred as a result of:

- Damage caused by not carrying out the recommended appliance maintenance.
- Accidental damage, faults caused by negligent use or care, misuse, neglect, careless operation or handling of the Dyson appliance which is not in accordance with this Dyson Operating Manual.
- Use of the Dyson appliance for anything other than normal domestic purposes in the country of purchase.
- Use of parts not assembled or installed in accordance with the instructions of Dyson.
- Use of parts and accessories which are not genuine Dyson components.
- Faulty installation (except where installed by Dyson).
- Repairs or alterations carried out by parties other than Dyson or its authorised agents.
- Blockages – please refer to the illustrations and the section 'Clearing blockages' in this Dyson Operating Manual for details of how to look for and clear blockages.
- Normal wear and tear (e.g. fuse etc.).
- Reduction in battery discharge time due to battery age or use (where applicable).
- Whether or not your Dyson guarantee applies, you may have statutory rights and remedies available to you as a consumer. If you are in any doubt as to what is covered by your Dyson guarantee, please call the Dyson Helpline.

### OTHER TERMS RELATING TO THE DYSON GUARANTEE

- The Dyson guarantee becomes effective from the date of purchase.
- All work will be carried out by Dyson Appliances (Aust.) Pty Limited, Dyson New Zealand Limited (NZ) or their authorised agents.
- Any parts replaced by Dyson or its service agents will become the property of Dyson Appliances (Aust.) Pty Limited or Dyson New Zealand Limited (NZ).
- You must provide proof of (both the original and any subsequent) delivery/purchase before any work can be carried out on your Dyson appliance. Without this proof, any work carried out pursuant to the Dyson guarantee and any associated delivery charges (both to and from us) will be at your cost, subject to your statutory rights and remedies as a consumer. Please keep your receipt or delivery note.
- Whether or not your Dyson guarantee applies, you may have statutory rights and remedies available to you as a consumer. If you are in any doubt as to what is covered by your Dyson guarantee, please call the Dyson Helpline.

### AUSTRALIAN CONSUMER LAW

In addition to your rights under the Dyson guarantee, we also provide the following statement as required by the Australian Consumer Law: In Australia, your Dyson appliance comes with statutory guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have your Dyson appliance repaired or replaced if it fails to be of acceptable quality and the failure does not amount to a major failure.

### NEW ZEALAND CONSUMER LAW

Under the New Zealand Consumer Guarantees Act 1993, if the product is not of acceptable quality but that defect is not substantial, Dyson may choose whether to repair or replace the product. If a repair will be difficult, Dyson may instead provide you with a refund. If a product's defect is substantial or cannot be fixed, you can ask for either a refund, replacement product, or compensation for any reduction in that product's value. You are also entitled to compensation for any other reasonably foreseeable loss caused by that substantial defect.

### IMPORTANT DATA PROTECTION INFORMATION

#### WHEN REGISTERING YOUR DYSON APPLIANCE

- You will need to provide us with basic contact information to register your appliance and enable us to support your Dyson guarantee.
- When you register, you will have the opportunity to choose whether you would like to receive communications from us. If you opt-in to communications from Dyson, we will send you details of special offers and news of our latest innovations.
- We never sell your information to third parties and only use information that you share with us as defined by our privacy policies which are available on our website [privacy.dyson.com](http://privacy.dyson.com)



#### DYSON CUSTOMER CARE

Your Dyson appliance will be covered for parts and labour for 2 years from the date of purchase, as detailed in the terms of the Dyson guarantee in this Dyson Operating Manual.

If you have a query about your Dyson appliance, contact us via the website. Alternatively, call the Dyson Customer Care Helpline quoting your serial number and details of where and when you bought the appliance.

Most queries can be solved over the phone by one of our Dyson Customer Care Helpline staff.

#### DYSON CUSTOMER CARE

##### AUSTRALIA

**Website:** [www.dyson.com.au](http://www.dyson.com.au)

**Email:** [aucustomer@dyson.com](mailto:aucustomer@dyson.com)

**Dyson Customer Care:** 1800 239 766 (Mon-Fri 8:00am to 6:00pm EST, Sat-Sun 8:30am to 4:00pm EST).

**Address:** Dyson Appliances (Aust.) Pty Limited, PO Box 2175, Taren Point, NSW 2229 Australia.

##### NEW ZEALAND

**Website:** [www.dyson.co.nz](http://www.dyson.co.nz)

**Email:** [nzcustomer@dyson.com](mailto:nzcustomer@dyson.com)

**Dyson Customer Care:** 0800 397 667 (Mon-Fri 8:30am to 5:00pm).

**Address:** Dyson New Zealand Limited, Unit 6, 99 Carbine Road, Mount Wellington, Auckland, 1060, New Zealand.





# GUARANTEE FORM

Date of purchase  /  /  Country of purchase  Australia  New Zealand

Serial number

Title  Surname

First name

Address

Postcode

Email

Telephone  Mobile

Store of purchase

**Privacy statement**  
 By providing the above information, you consent to Dyson using that information (including disclosing it to third parties such as our business partners or professional advisers) for the purposes of providing the services you have requested. With your consent, Dyson may also use the information you provide for future marketing and research purposes (including sending commercial electronic messages). If you consent to this use, please tick the relevant boxes below.  
 If you wish to access your personal information please contact us at [acustomer@dyson.com](mailto:acustomer@dyson.com).

As a Dyson appliance owner, you can hear about Dyson inventions, services and products before anyone else. If it's okay to contact you, please let us know how we may do this.

By mail Yes  No

By phone Yes  No

By email Yes  No

By text message Yes  No

We sometimes ask other companies (such as market researchers) to contact owners on our behalf. We do this to get feedback on ideas or ask you to try new products and services. Would this be okay?

Yes  No

### 3 EASY WAYS TO REGISTER YOUR DYSON 2 YEAR GUARANTEE

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**AU: [www.dyson.com.au/register](http://www.dyson.com.au/register)**  
**NZ: [www.dyson.co.nz/register](http://www.dyson.co.nz/register)**

**REGISTER BY PHONE** 

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