## SERVICE REQUEST FORM



Ship to: MSP, a Division of TSI 5910 Rice Creek Parkway Dock 600 Shoreview, MN 55126 USA Contact: Ph: 651-287-8100 Web: <u>www.tsi.com</u> Email: <u>mspservices@tsi.com</u>

REQUIRED: Billing/Shipping Information									
Your Company Billing Information			Your Company Shipping Information (No PO Boxes)						
Company:				Company:					
Address:				Address:					
City:				City:					
State/Prov:		Postal Code:		State/Prov:		Postal Code:			
Country:				Country:					
Contact:		Γ		Contact:		-			
Phone/Fax:				Phone/Fax:					
Email:				Email:					
REQUIRED: Select Payment Method									
We will pay via Purchase Order.     Purchase Order #:									
We will pay via Credit Card. TSI will supply instructions on how to securely provide your information.									
*If necessary, you will be contacted after your system has been evaluated and told if your payment limit does not cover the price of the repairs needed. If you									
choose not to repair your equipment, you may be responsible for the evaluation fee and shipping charges.									
REQUIRED: Select Return Shipping Method									
Option 1: 🗌	] Use Collect Acc	count Number:	UPS [	FedEx	🗌 Oth	er:			
		2nd Day	vernight	Other:	Δ	ccount Number:			
Ground	3 Day				/				
_	,								
Ground	,	freight to Invoice				eferred carrier; UPS.			
 Option 2:	Prepay & Add f           3 Day	freight to Invoice	e – Shipments Ivernight	will be sent via	a TSI's pr	eferred carrier; UPS.			
 Option 2:	Prepay & Add f           3 Day	freight to Invoice	e – Shipments overnight r all shipping o	will be sent via Other:	a TSI's pr location				
Option 2:	Prepay & Add f           3 Day	freight to Invoice	e – Shipments overnight r all shipping o	will be sent via	a TSI's pr location	eferred carrier; UPS.			
Option 2:	Prepay & Add f	freight to Invoice 2 <sup>nd</sup> Day 0 is responsible for REQU	e – Shipments Ivernight r all shipping o IRED: Prod Serial #:	will be sent via Other:	a TSI's pr location tion	eferred carrier; UPS. (INCOTERMS: DDP). SR#*:			
Option 2:	Prepay & Add f	freight to Invoice 2 <sup>nd</sup> Day 0 is responsible for REQU	e – Shipments Ivernight r all shipping o IRED: Prod Serial #:	will be sent via Other:	a TSI's pr location tion	eferred carrier; UPS.	nsport**		
Option 2:	Prepay & Add f	freight to Invoice 2 <sup>nd</sup> Day 0 os responsible for REQU	e – Shipments Ivernight r all shipping o IRED: Prod Serial #:	will be sent via Other:	a TSI's pr location tion	eferred carrier; UPS. (INCOTERMS: DDP). SR#*:	nsport**		
Option 2:	Prepay & Add f	freight to Invoice 2 <sup>nd</sup> Day 0 os responsible for REQU	e – Shipments Ivernight r all shipping o IRED: Prod Serial #:	will be sent via Other:	a TSI's pr location tion	eferred carrier; UPS. (INCOTERMS: DDP). SR#*:	nsport**		
Option 2:	Prepay & Add f	freight to Invoice 2 <sup>nd</sup> Day 0 is responsible for REQU Repair & Cal ecific):	e – Shipments Ivernight [ r all shipping of IRED: Prod Serial #: libration	will be sent via Other: Costs to the TSI UCT Informa	a TSI's pr location tion	eferred carrier; UPS. (INCOTERMS: DDP). SR#*: tom Packaging for Tran	nsport**		
Option 2: Ground Item N Service Type: Return Reasc Has this instr	Prepay & Add f	freight to Invoice 2 <sup>nd</sup> Day 0 or responsible for REQU Repair & Cal ecific): Dosed to ANY HA	e – Shipments Vernight [ r all shipping of IRED: Prod Serial #: libration	will be sent via Other: Costs to the TSI UCT Informa	a TSI's pr location tion	eferred carrier; UPS. (INCOTERMS: DDP). SR#*: tom Packaging for Tran	nsport**		
Option 2: Ground Item N Service Type: Return Reasc Has this instr If yes, please	Prepay & Add f 3 Day The customer i Model #: Calibration on (Please be speced) rument been expected contact Custom	freight to Invoice 2 <sup>nd</sup> Day 0 os responsible for REQU Repair & Cal ecific): posed to ANY HA er Service at 651	Serial #:      IBERTION	will be sent via Other: Costs to the TSI UCT Informa ATERIALS?	a TSI's pr location tion Cus	eferred carrier; UPS. (INCOTERMS: DDP). SR#*: tom Packaging for Tran	·		
Option 2: Ground Item N Service Type: Return Reasc Has this instr If yes, please	Prepay & Add f 3 Day The customer i Model #: Calibration On (Please be speced) rument been expected contact Custom y special contract	freight to Invoice 2 <sup>nd</sup> Day 0 or responsible for REQU Repair & Cal ecific): Dosed to ANY HA	Serial #:      IBERTION	will be sent via Other: Costs to the TSI UCT Informa ATERIALS?	a TSI's pr location tion Cus	eferred carrier; UPS. (INCOTERMS: DDP). SR#*: tom Packaging for Tran	·		
Option 2: Ground Ground Service Type: Return Reasc Has this instr If yes, please Are there any	Prepay & Add f	freight to Invoice 2 <sup>nd</sup> Day 0 is responsible for REQU Repair & Cal ecific): posed to ANY HA er Service at 651	Serial #:      IBERTION	will be sent via Other: Costs to the TSI UCT Informa ATERIALS?	a TSI's pr location tion Cus	eferred carrier; UPS. (INCOTERMS: DDP). SR#*: tom Packaging for Tran	·		
Option 2: Ground Ground Item N Service Type: Return Reasc Has this instr If yes, please Are there any If yes, explain Service Price TSI will supply the	Prepay & Add f	freight to Invoice 2 <sup>nd</sup> Day 0 os responsible for REQU Repair & Cal ecific): Dosed to ANY HA er Service at 651 ctual requirement and price after the cust	A Shipments     A Shipments     A Shipments     A Serial shipping of     IRED: Prod     Serial #:     Ibration     AZARDOUS M/     -287-8100 bet     ts that need to	will be sent via Other: Costs to the TSI UCT Informa  ATERIALS?  fore sending the to be followed	a TSI's pr location tion Cus	eferred carrier; UPS. (INCOTERMS: DDP). SR#*: tom Packaging for Tran	·		
Option 2: Ground Ground Item N Service Type: Return Reasc Has this instr If yes, please Are there any If yes, explain Service Price TSI will supply the	Prepay & Add f	freight to Invoice 2 <sup>nd</sup> Day 0 os responsible for REQU Repair & Cal ecific): Dosed to ANY HA er Service at 651 ctual requirement and price after the cust gquote.	A Shipments     A Shipments     A Shipments     A Shipping of     IRED: Prod     Serial #:     Ibration     A Shipments     A Shipping of     A Shipping of     A Shipping of     Serial #:     Ibration     A Shipping of     A Shipping of	will be sent via Other: Other: Costs to the TSI Uct Informa  ATERIALS? Fore sending the to be followed ed the form.	TSI's pr	eferred carrier; UPS. (INCOTERMS: DDP). SR#*: tom Packaging for Tran	·		
Option 2: Ground Ground Item N Service Type: Return Reasc Has this instr If yes, please Are there any If yes, explain Service Price TSI will supply the	Prepay & Add f	freight to Invoice 2 <sup>nd</sup> Day 0 is responsible for REQU Repair & Cal ecific): posed to ANY HA er Service at 651 ctual requirement and price after the cust gquote. Return th	e – Shipments vernight [ r all shipping of IRED: Prod Serial #: libration ZARDOUS MA -287-8100 bet tomer has submitted his form to m	will be sent via Other: Other: Costs to the TSI Uct Informa  ATERIALS? fore sending the to be followed  ad the form.	A TSI's pr location tion Cus Yes \[ \] Cus Yes \[ \] N for these	eferred carrier; UPS. (INCOTERMS: DDP). SR#*: tom Packaging for Tran	·		

REQUIRED: Additional Product Information										
Item	Model #:	Serial #:		SR#*:						
Service T	<b>ype</b> : Calibration Repair & Ca	libration	Custon	n Packaging for Transport						
Return R	Return Reason (Please be specific):									
	Has this instrument been exposed to ANY HAZARDOUS MATERIALS? Yes No If yes, please contact Customer Service at 651-287-8100 before sending the unit in for service.									
	e any special contractual requireme		-							
If yes, ex	plain:									
Service P	Price*:									
Item	Model #:	Serial #:		SR#*:						
Service T	rvice Type: 🗌 Calibration 🗌 Repair & Calibration			Custom Packaging for Transport						
Return R	eason (Please be specific):									
	Has this instrument been exposed to ANY HAZARDOUS MATERIALS? Yes No									
If yes, please contact Customer Service at 651-287-8100 before sending the unit in for service. Are there any special contractual requirements that need to be followed for these units? Yes No										
If yes, ex	plain:									
Service P	Price*:									
Item	Model #:	Serial #:		SR#*:						
Service T	<b>ype</b> : Calibration Repair & Ca	Custom Packaging for Transport								
Return R	eason (Please be specific):									
Has this instrument been exposed to ANY HAZARDOUS MATERIALS? Yes No										
If yes, please contact Customer Service at 651-287-8100 before sending the unit in for service. Are there any special contractual requirements that need to be followed for these units? Yes No										
If yes, explain:										
Service Price*:										
Item	Model #:	Serial #:		SR#*:						
Service T	<b>ype</b> : Calibration Repair & Ca	libration	Custon	n Packaging for Transport						
Return Reason (Please be specific):										
Has this instrument been exposed to ANY HAZARDOUS MATERIALS? Yes No										
	If yes, please contact Customer Service at 651-287-8100 before sending the unit in for service.									
	Are there any special contractual requirements that need to be followed for these units? Yes No If yes, explain:									
Service Price*:										
*TSI will supply the notification number and price after the customer has submitted the form. **MSP will contact you with a packaging quote.										
	Return this form to <u>mspservices@tsi.com</u> .									
TSI Incorporated Terms & Conditions apply and are incorporated by reference.										
See http://www.tsi.com/Policies/.										