

Connevens Catalogue

A family business supplying individuals, local authorities, health authorities and the audiological professional since 1961

Equipment for deaf and hard of hearing people in education, employment, the home & leisure



School



Education



Home



Leisure



Work



Business

Solutions to improve the quality of life

Connevens Catalogue – Issue 52

Thank you for your interest in Connevens and the products that we sell.



The Connevens catalogue has become a benchmark, a reference source of products to help deaf people. This year we have a fresh look with many new products and the emphasis has changed from product sections to product solutions for 'School & Education', for 'Home & Leisure' and for 'Work & Business'.

We have always made it a priority to explain the various equipment options that may help you. It is important today, as much as it has ever been, to explain what equipment is available, to clarify how it may help you and to provide a good sales experience with an after sales support which is second to none. Being a family firm across three generations, with Connevens it's not just business it's personal, my name and my family are in the Company.

Talking of personal, if you are local to us and would like a one to one session with a product expert and the opportunity to try equipment we have our increasingly popular private consultation service, for a small fee, please contact us to book an appointment.

Whether you use a paper order form or our DeafEquipment website to order – thank you - and please take the opportunity of asking our experienced customer service team for advice or help in choosing the right product for you.

We really do have 'Solutions to improve the quality of life'.

David Evans
Managing Director



How to contact us

Our customer services team are here to help. If you have any queries at all, please do get in touch...



by **Email**
sales@connevens.com



by **Phone**
01737 247571



by **Minicom**
01737 664016



by **Fax**
01737 223475



by **Post**
Connevens Limited,
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Merstham, Surrey, RH1 3EB



by **Facebook**
www.facebook.com/Connevens



by **Twitter**
[@connevens](https://twitter.com/connevens)



About Connevens

Connevens Limited is an independent family-run company, established over 50 years ago, now spanning three generations. We are specialist manufacturers and suppliers of equipment for deaf and hard of hearing people.

We are a regular supplier to education and health authorities, as well as private customers, and over the years we have developed a reputation for supplying high quality products. By continually listening to the needs of the deaf community we are able to identify areas for product development or search for new products to add to our catalogue and websites.

Connevens derives its name from the original founders, Meurig & Connie Evans and is still very much a family firm. It is now run by their son, daughter and granddaughter; David Evans, Mary Cann and Laura Evans Beynon, alongside their co-directors. We have a team of 33 people and are proud to have half our staff with a service record that goes back at least 15 years!



Team Connevens

Connevens operates from a working factory in Surrey, which houses all activities from product appraisal to production and dispatch, allowing us to respond to all our customer's requirements efficiently and effectively.

Where queries do occur, our technical background means we have a very knowledgeable Customer Services team and are able to offer detailed technical support on all the products we supply. Our dedicated Customer Services team is supported by a skilled and experienced management team.

The Connevans catalogue is full of high quality, helpful products and useful information; both technical and practical. Our customers range from local authorities to hospitals, audiologists and private individuals – there is something for everybody.

We have divided our catalogue into three handy Product Areas:
School & Education **Home & Leisure** **Work & Business**

Each Product Area includes products that are commonly used in that environment eg. classroom soundfield systems are in School & Education, while vibrating alarm clocks can be found in Home & Leisure.

Not sure where to begin? Then why not check out our illustrations on pages 6-11, which will give you an overview of the sort of products that may help to make life a little easier.

Alternatively if you know the type of product that you want, there is a contents list below and a detailed index on pages 251-253.

If you have a particular problem to solve or would like to raise any questions, do give us a ring or drop us an email and we'll be happy to help – we have over 50 years experience of providing solutions for hearing problems!

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Catalogue overview

Evaluation & Comparison

Throughout the catalogue, look out for our evaluation panel comments which include thoughts and tips. Our panel is made up of hearing aid users with different types of hearing loss plus our product experts.

We have also included handy comparison charts which are an easy way of comparing products and features. These are useful when trying to decide which product will best suit you.



Prices & VAT

We've made some changes to how we display the prices in our catalogue.

We now show all prices including and excluding VAT and by every product you will see one of our smiley face icons which indicate whether or not VAT relief is permitted; subject to the receipt of a VAT declaration form.

A green smiley face is shown when the item is eligible for VAT relief – if you make a VAT declaration, then you'll only pay the price in the ex VAT column. However if there is a red sad face by the item, then you'll have to pay the bolder price which includes VAT.

For more information, please see page 253.

We also have a lot of quantity discounts available where you're purchasing in bulk. These can represent a significant saving, particularly for professionals and local authorities.

30CONB32		
Each	inc VAT	ex VAT
1+	£ 194.40	£ 162.00

A green happy face means you can make a VAT declaration



22880P		
Each	inc VAT	ex VAT
1-9	£ 27.00	£ 22.50
10+	£ 24.30	£ 20.25

3B6157		
Each	inc VAT	ex VAT
1-9	£ 2.23	£ 1.86
10-49	£ 2.00	£ 1.67
50+	£ 1.93	£ 1.61

Bulk pricing means the more you order, the cheaper they are!

How to order

Our website has all the products included in this catalogue plus an extended range of spares and accessories.

It's the best way to place your order and is quick, easy and secure. The website is also the place to find regularly updated **Special Offers** and the **latest products** as they arrive.

Plus it has oodles of **information**, **extra pictures** and **video clips** as well as comments from our customers and expert evaluation panel.

Alternatively, if you're not a website person, there is an **order form** and **VAT declaration** on page 258.



40FWSVP630		
Each	inc VAT	ex VAT
1-9	£ 76.84	£ 64.03
10+	£ 69.16	£ 57.63

The icon shows this product has a 5 year warranty

Warranty

Products come with a 1 year warranty as standard. Some products have longer warranties, as indicated by an icon in the product information.

For more information, please see page 254.



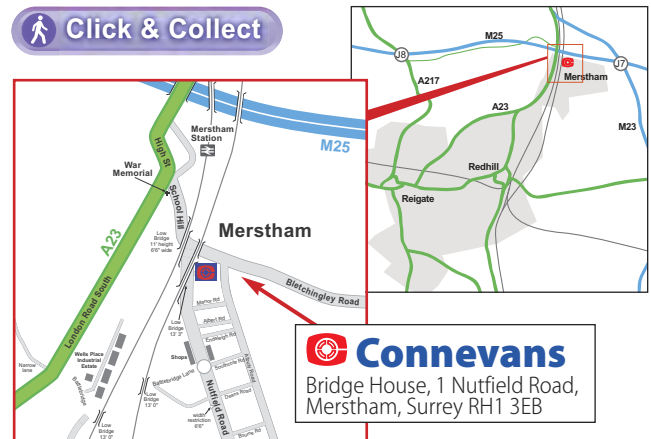
Connevens headquarters – Bridge House

Bridge House is a working factory & warehouse and doesn't have a showroom. However we do offer a 'Click & Collect' service on www.DeafEquipment.co.uk for local customers. To book a private product demonstration session with an advisor, for a small fee, please contact Customer Services.



How to find us

If arriving from the M25, exit Junction 8 and head south onto the A217. There is a minor road, 'Gatton Bottom', which cuts through to Merstham. Visit www.connevens.info/maps We are also a short walk from Merstham train station.



www.DeafEquipment.co.uk – the online shopping website for Connevens

Secure one-stop shopping from the UK's most comprehensive online shop for deaf and hard of hearing people.

Ordering online is the best way to place your order and it's quick, easy and secure. The products on our website are arranged in the same categories as in this catalogue, plus there is an excellent 'Search the site' facility.



Top 5 reasons to check out our website...

✔ **Extra product information**
including user guides, product specifications, sound and video clips



✔ **Secure checkout**
quick and easy with payment by credit or debit card, PayPal or Amazon Checkout



✔ **Special Offers & Shipping Discounts**
great value savings exclusive to the website



✔ **Customer reviews**
benefit from the comments and experience of other customers



✔ **Delivery to suit you**
including Before 10am, Saturdays and local collection services plus email dispatch notifications and online parcel tracking. You can even Click & Collect from our warehouse for free.



A quick tour round DeafEquipment.co.uk



Search
Find a product by entering a keyword or part number

My Account
Check the status of your orders or update your details

Basket
See the items currently in your basket

Accessibility
Select larger text sizes and choose from two high-visibility styles

Product information is split into tabs, click on each to view:

Description
General product information

Details
Further information such as technical specification

User Guides
Resources such as the user guide or sound clips

Video
See the product in action

Reviews
Customer reviews of this item

Local Authority Customers

If you would like to send us electronic copies of your Purchase Orders or Remittances, please email them to our dedicated email addresses:



Purchase Orders:
orders@connevens.com

Remittances:
remittance@connevens.com

Assessors – please send quotation requests to: quotes@connevens.com

SPECIAL DISCOUNT on many products



Calling all regular & new account customers!

If you are a Social Services or Community Equipment Services please contact Richard or Phil to discuss setting up a minimum discount of 10% (off the single price) on a wide range of popular products.

Call 01737 247571 today or email sales@connevens.com

Solutions for School & Education

The right technology can make a huge difference to deaf children and young people's education. Schools, colleges and universities are busy, noisy and sometimes acoustically unfriendly places. In improving access to speech and sounds across all learning environments, appropriate equipment can help ensure that pupils and students need to use less of their energy on listening and can focus much more on learning and understanding.

fmGenie radio aids p14

Robust and reliable

fmGenie radio aid systems are trusted by teachers throughout the UK to be easy to use & look after and to provide the best sound quality for deaf pupils. They are particularly valued in primary schools where trouble-free, reliable performance is critical for younger children. fmGenies can be used with the widest range of hearing aids and cochlear implants.

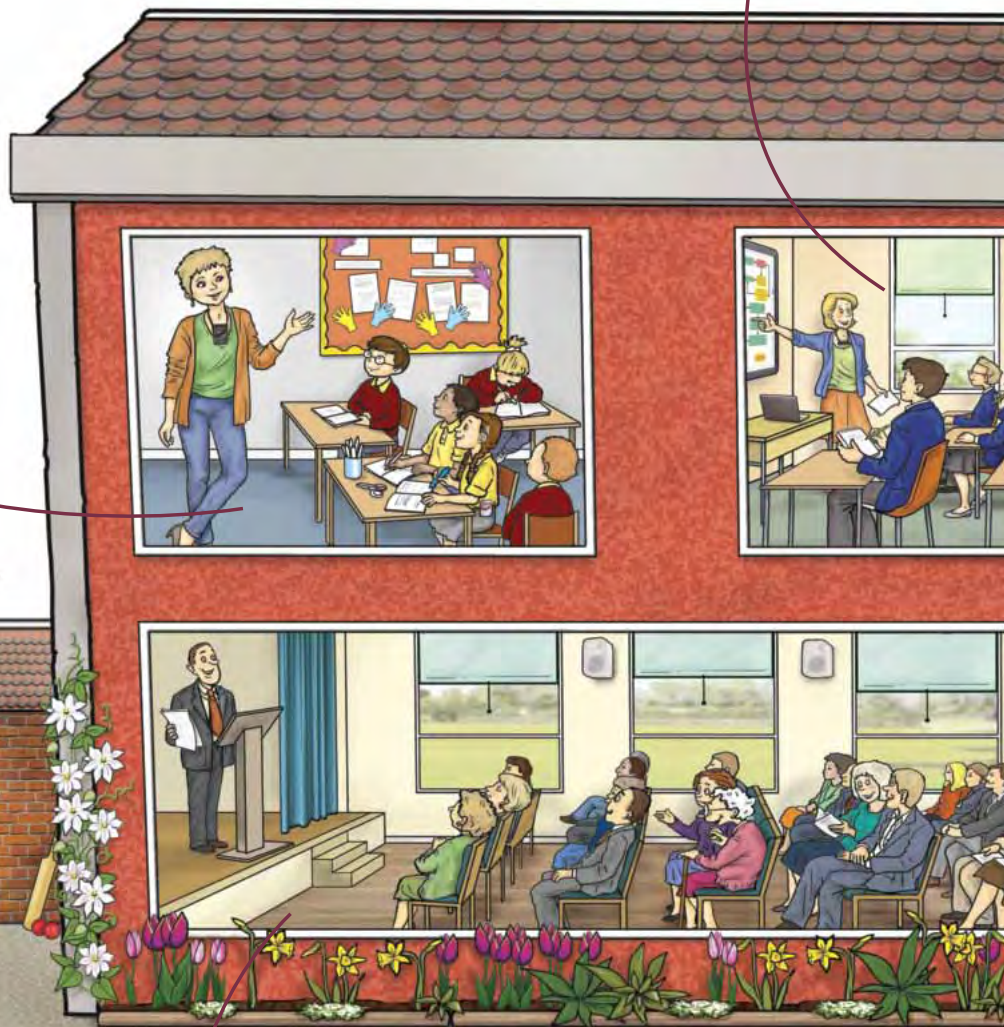


Swift Digital

p76

Our most popular classroom soundfield solution

A Swift Digital soundfield system can be installed in a matter of minutes and helps to ensure that all the children in a classroom can hear the teacher clearly. Teachers will also benefit from reduced voice strain and fatigue.



Personal Pagers p232

Portable & flexible

A personal paging system can be used wherever somebody needs to summon assistance or help either as a routine event or in an emergency. It also functions as a straightforward and cost-effective solution wherever there is a need to send a message to a deaf person over a large site.

Hall soundfield systems p102

A Connevens Hall soundfield system provides great quality sound for assemblies, performances and parents evenings.



Phonak Roger Pen radio aids p34

Highly discreet radio aid systems

Phonak Roger radio aids incorporate the latest digital technology into smart and discreet solutions for all deaf people. For example, the Roger Pen is a flexible, multi-purpose transmitter ideal for use by teenage students and adult learners.



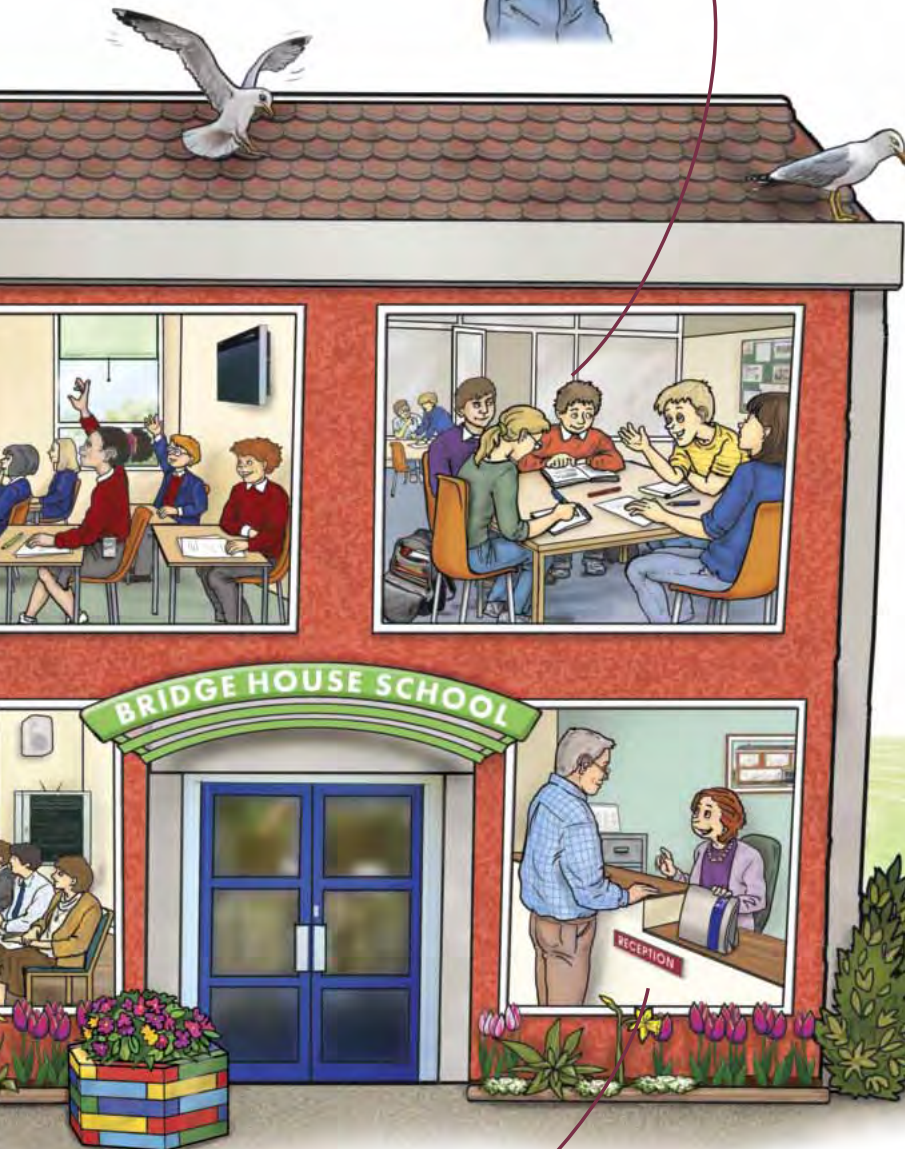
My Roger Pen is so cool when I'm hanging out with my mates



SoundRanger p96

Rugged and portable

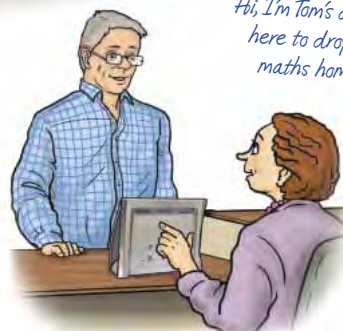
SoundRanger wirefree PA systems are powerful yet compact and simple to use. From sports days to playground announcements, they're invaluable both inside and outside the school.



Careful boys, you're nearly there!



Hi, I'm Tom's dad - I'm here to drop off his maths homework



Induction loops for visitors p248

Ensure Equality Act compliance

You can help ensure good access for parents and other visitors who wear hearing aids with a loop system at reception. The loop can either be a rechargeable, portable unit or a permanently installed system.

Solutions for Home & Leisure

Solutions to improve the quality of life

The Connevans motto stems from the understanding that small things matter – knowing when the phone or doorbell is ringing, following the plot on television and being alerted to the smoke alarm are all important aspects of everyday life.



Music p205

Listening for pleasure

Music, iPod, CD, radio, computer games... just some of the sounds that can be enjoyed again. With the correct equipment, you can use any standard headphone socket to feed the sound directly to your hearing aids.



Smoke alarms p162

Would you be safe if there was a fire at night?

Many hearing aid users can hear smoke alarms during the day but may not be able to at night when they take out their aids – Connevans offers smoke alarms with a vibrating pad to tuck under your pillow plus a powerful strobe light.



Mobile phones p178

Easy to use and amplified mobile phones help you keep in touch out and about plus Bluetooth handsfree kits will wirelessly connect your mobile phone to your hearing aids.

Wireless hearing aid accessories

The latest technology for getting the most out of your hearing aid, either at home or on the move. Connect to a wide variety of entertainment and communication devices.

p197

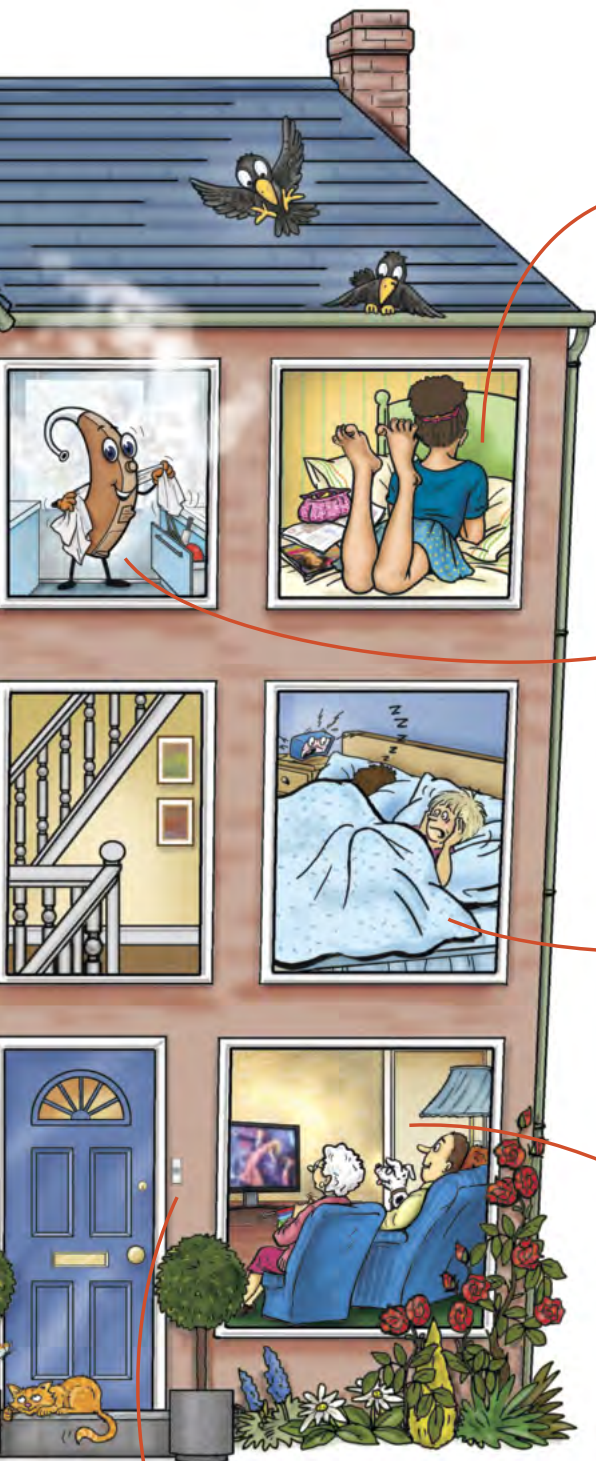


Personal radio systems p209

Do you struggle to hear conversations in busy social situations?

If you are happy with your hearing aid but find it difficult to hear conversation in noisy environments, such as shopping or at parties, then a personal radio system could bring you back into the swing of life again. It can bring a speaker's voice directly into your hearing aid without the distraction of background noise.





Telephones p167

Whether you need a loud ringer, volume and tone controls, big buttons, cordless handsets or an answerphone – we will have a phone to fit the bill. Evaluation guides and comparison charts help you pick the right phone for your needs and your budget.

Great party, wasn't it – what time are we meeting tonight?



Hearing aid first aid p116

Connevens offer a wide range of products to help test, clean and generally maintain your hearing aid in peak condition.



Alarm Clocks p143

We have alarm clocks that really will wake you up!

Range of battery & mains clocks – most vibrate, some flash and others are just LOUD!

No chance of me being late for work today!



Doorbells p151

People with a hearing loss often find they struggle to hear the doorbell; missing visitors or deliveries.

A wireless doorbell allows you to bring the sound closer to you.

Oh, I am glad I heard the doorbell!!!



TV & radio p191

Do you, or someone you know, like the TV much louder than everyone else?

With a wireless TV listener or a loop system you can listen to the TV at a volume that suits you, without disturbing friends and family. Whether you wear hearing aids or not, our systems are flexible and offer excellent sound quality.



Solutions for Work & Business

Many people with a hearing loss are unaware of the ways in which today's technology can help make life easier at work, from participating fully in meetings to being safe in the event of a fire. For some people, a contribution towards the cost of essential equipment may be available through the Government's Access to Work scheme. At Connevens we can support you all the way; from advising on the right product, to setting it up and providing one-to-one training in your workplace.

Swift Digital p76

Great for conferences

A Swift Digital soundfield system in your training room will help make sure that everyone can hear clearly and comfortably. It can be easily integrated with an induction loop as well as your existing audio visual equipment.



fmGenie Radio Aids p227

Specialist telephone packages

For many years, Connevens have been providing telephone solutions for hearing aid users who struggle to make and receive calls in noisy call centre and office environments.

Many people find that these systems enable them to continue in a role that would otherwise be impossible.

Hello, you're speaking to Jill, how can I help you?



Mobile Phones p182

Stay in touch when out and about

A mobile phone is an essential tool for many jobs. For hearing aid users a wireless Bluetooth streamer or neckloop can make for easy handsfree calls.

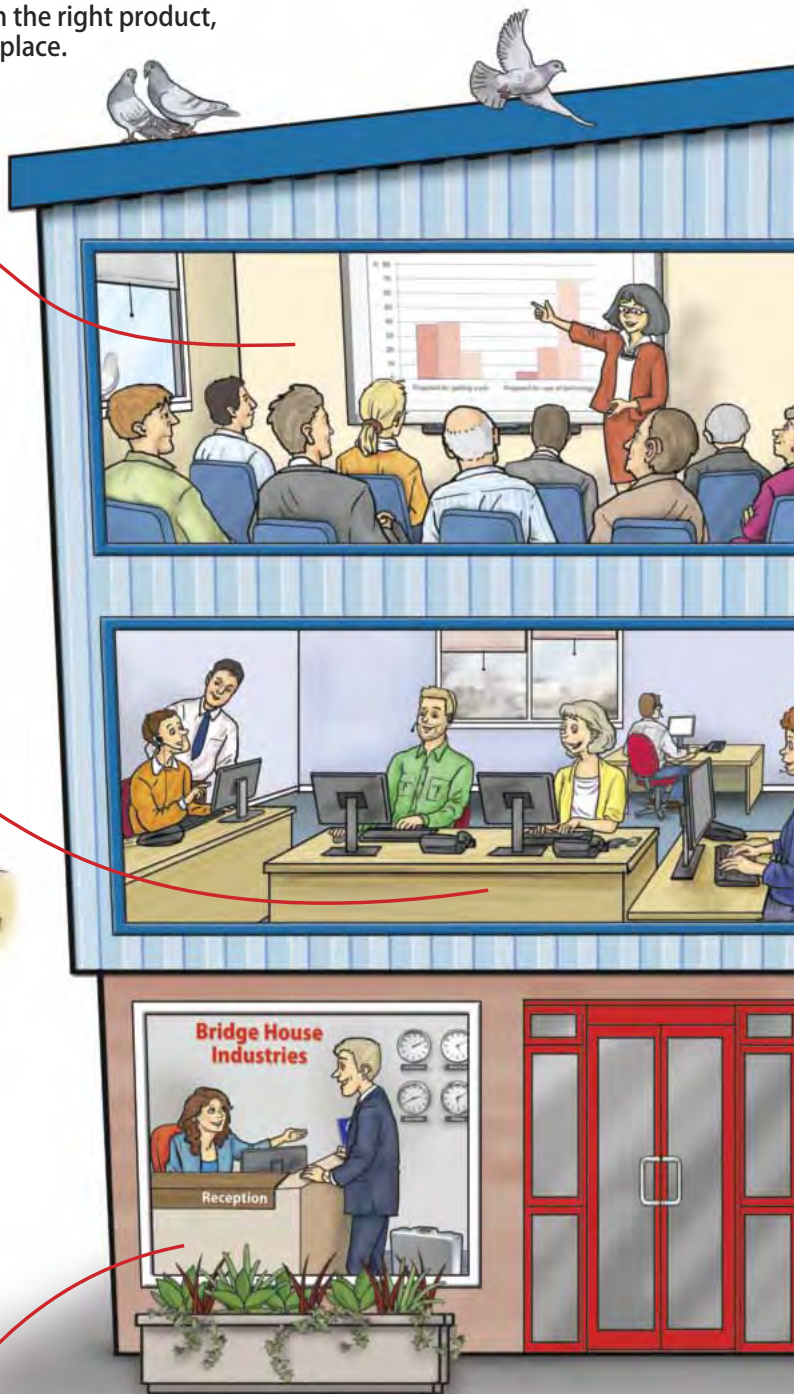


Reception Counter Induction Loops p247

Ensure Equalities Act compliance

You can help provide good access for visitors who wear hearing aids, and comply with the requirements of disability discrimination legislation, with a loop system at your reception desk. The loop can either be a rechargeable, portable unit or a permanently installed system.

Jessica is expecting you Mr Bond





Bridge House Industries

Phonak Roger Pen Radio Aids p228

Great for group discussions
 Roger radio aids are smart & discreet and make use of the latest digital technology to provide excellent sound quality. One or more Roger Pens are ideal for use in meetings and presentations automatically adjusts the microphone mode by cleverly sensing its position.



That was a really useful meeting

Fire Alarm Pagers p233

In the event of a fire, every second counts
 A vibrating pager system linked into your existing fire alarm, will ensure that deaf members of staff are alerted straight away. The system can also be used for visitors and sending messages to individuals.



Oh no, Dave has burnt his toast... again!

Noise Protection p222

Essential for industrial noise
 Employers need to take the necessary actions to protect their staff from possible hearing damage and comply with Noise at Work legislation. A wide range of ear plugs and hearing protection is available for the different noisy tasks and jobs in a working day.



That new machine sure was making a racket!