



TIMBERLAND TIRES LIMITED WARRANTY

ABOUT TIMBERLAND TIRES LIMITED WARRANTY

This limited warranty only applies to the original purchaser of new replacement Timberland tires sold by authorized Timberland Tire Dealers, which have been used on the same vehicle that they were originally installed on.

This warranty applies to tires purchased after February 1st, 2016. Tires purchased before February 1st, 2016 are subject to the previous published warranty.

The Timberland Tires Mileage and Road Hazard Warranty offers the consumer the following benefits:

- Coverage for defects in workmanship and materials
- Mileage tread wear limited warranty*
- Road Hazard replacement program*

*Timberland Cross and Timberland A/T are the only ranges (tread patterns) covered

For purposes of this warranty, the term “Usable tread life” will be determined as having at least 2/32” (1.6mm) of tread remaining evenly across the tire. If less than 2/32” (1.6mm) of tread remains at any point on the face of the tire, the tire will be considered past its usable tread life and subject to any and all conditions stated below.

1. WORKMANSHIP AND MATERIALS

All Timberland Tires are warranted against defects in workmanship and material and will be replaced 100% free of charge for the initial warranty period which is the first 2/32” (1.6mm) of original usable tread life, or within 12 months from the period of purchase, whichever comes first.

After the 100% replacement term expires and the tire is still within 72 months from date of manufacture, the amount of credit will be determined by the percentage of original tread depth remaining on the tire. Under all circumstances, the cost of mounting, balancing and any other service charges including applicable taxes are required to be paid by the consumer.

2. MILEAGE TREAD WEAR WARRANTY

All Timberland Tires are assigned a mileage warranty that protects the consumer against premature tread wear. If a tire reaches the end of its “usable tread life” before the stated mileage warranty, the consumer will be issued a replacement Timberland Tire on a prorated basis, which means the consumer will be responsible for a percentage of the replacement cost. In order to maintain tread wear warranty, all tires must be rotated at least every 6,000 to 8,000 miles (10,000 to 13,000km). Failure to rotate or provide adequate records of rotating voids the mileage warranty. Under all circumstances, the cost of mounting, balancing and any other service charges including applicable taxes are required to be paid by the consumer.

2a. WHAT IS NOT COVERED UNDER THIS LIMITED WARRANTY

- Ride complaints after the first 2/32" (1.6mm) of tread wear or replacement of 3 or more tires from the same vehicle will not be accepted.
- Premature or irregular wear due to vehicle mechanical deficiencies or failure to rotate the tires at the set regular intervals.
- Tires on any vehicle registered and normally operated outside the United States.
- Damage from incorrect mounting or dismounting of the tire, incorrect application, water or other material trapped inside the tire during mounting or failure to balance the tires.
- Damage from over or under-inflation, overloading, fire, theft and defective vehicle mechanical conditions.
- Racing, off-road use and misapplication of tire to vehicle.
- Ozone or weather cracking on tires after 48 months from the date of manufacture or other abuse, misuse, tire alteration or run flat.
- Any tires worn beyond the wear indicators (less than 2/32" (1.6mm) remaining tread depth).
- Flat spotting caused by improper storage or brake lock.
- Accident, fire, chemical corrosion, tire alteration or vandalism.
- Tires in which the DOT identification number and/or brand name are removed intentionally.
- Loss of time or use, inconvenience or any incidental or consequential damage.
- Tires used on Recreational Vehicles (For camping & motor homes, etc.) or in commercial service.
- Tires used as trailer tires or for improper towing.
- Tires altered in any manner (additional siping, buffing, stud pin holes, regrooving, truing etc.)

2b. OTHER LIMITATIONS INCLUDE BUT ARE NOT LIMITED TO THE FOLLOWING:

- Failure to rotate tires as recommended voids the tread wear warranty.
- If tires are different sizes on front and rear of the vehicle, and therefore cannot be rotated, the mileage warranty for the rear tires will be half the stated mileage warranty.

3. ROAD HAZARD REPLACEMENT PROGRAM

Timberland Tires sold by an authorized dealer are assigned a road hazard warranty that protects the consumer against non-repairable damage caused by puncture, snag, cut, bruise or impact break. Typical road hazards are nails, glass, potholes and other debris. Covered tires will be eligible for replacement within 2 years of purchase or the first 3/32nds (2.4mm); whichever comes first. If road hazard damage occurs in the first 12 months of ownership, we will replace with a Timberland tire 100% free of charge. If road hazard damage occurs in the second 12-month period, we will pay for 50% of dealer's purchase cost to replace with a Timberland tire. To qualify for Road Hazard coverage, a tire must not be past its "usable tread life." If the tire is prematurely past its "usable tread life" before the stated mileage warranty, the tire will be eligible for replacement on a pro rata basis described under the terms and conditions stated in the "Mileage tread wear limited warranty." Under all circumstances, the cost of mounting, balancing and any other service charges including applicable taxes are required to be paid by the consumer.

3a. WHAT IS NOT COVERED UNDER THE ROAD HAZARD REPLACEMENT PROGRAM

- A tire that is failed or damaged due to vandalism.
- A tire that is failed or damaged due to an accident.
- A tire that is repairable under Rubber Manufacturers Association (RMA) standards.
- A tire that is failed or damaged due to commercial use.
- A tire that is failed or damaged due to racing or off-road use.
- A tire that is failed or damaged due to use of snow chains or studs.
- A tire that is failed or damaged due to irregular wear caused by mechanical issues.
- Tires transferred from the vehicle that they were originally installed on.

4. CONSUMER'S OBLIGATION WHEN FILING A CLAIM

To maintain Mileage Tread Wear Warranty and Road Hazard Replacement Program, the consumer is responsible for the following:

- Any claims must be presented to an authorized Timberland dealer/retailer.
- Submit or present a copy of the original purchase receipt with documented automobile mileage at time of tire installation and of tire dismounting.
- Submit a tire rotation record showing that all tires have been rotated at least every 6,000 to 8,000 miles (10,000 to 13,000km). (Tire rotation record is not necessary for Road Hazard claims).
- Complete and sign the Timberland tire claim adjustment form provided by the dealer, keep a copy for your records and leave the tire with the dealer for warranty processing.

Tire Pattern	Tread Wear Mileage Warranty	Road Hazard Replacement Warranty
Timberland Cross	65,000 miles	25,000 miles
Timberland A/T	50,000 miles	20,000 miles

5. TIRE CARE AND MAINTENANCE GUIDE

Tire failure can result in serious damage and/or personal injury. To reduce the risk of tire failure we recommend the following:

- Maintain proper inflation pressure and do not use when under-inflated or over-inflated. Pressure should be set at the level recommended by the vehicle manufacturer.
- Wheel alignment and balancing should be checked at regular intervals.
- Do not overload. The maximum load carrying capacity is molded on the sidewall of the tire.
- Do not spin your tires excessively (wheel spin) and avoid driving over kerbs, potholes, obstacles and edges of pavement.
- Never drive on smooth (bald) tires. By law, tires must be replaced when 2/32” (1.6mm) of tread depth remains, as indicated by the tread wear indicators molded into the tread grooves.
- Check your tires frequently for any scrapes, cuts, foreign objects, separations or bulges. If damage is found, do not attempt to dismount the tire yourself. Change damaged tire with the spare and contact your local authorized Timberland dealer immediately.
- Do not drive in excess of speed limits allowed by law or the maximum speed justified by driving conditions.
- To achieve proper even wear and gain maximum tread life, tire rotation at regular intervals is required.
- Request that your tire and rim assemblies are hand torqued with a calibrated torque wrench to the vehicle manufacturers specifications.

For more information or service regarding Timberland Tires, please contact your nearest Authorized Timberland Dealer.

For more information please visit our website: www.timberlandtires.com or call toll-free on [+1 855-432-1386](tel:+18554321386)



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IS EVOLVING.
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FIRST TO ADAPT.**