

## Empowering a Mobile Government Workforce

The digital transformation of government is underway. As agencies across the country contend with constrained budgets, smaller workforces and growing constituent expectations for excellent service, they are quickly recognizing the need for solutions that automate processes, streamline workflows and improve service delivery. That's why forward-thinking decision makers are actively harnessing new technologies and applications to empower their mobile workforces to do more with less.

### BENEFITS OF A MOBILE-FIRST STRATEGY

Increasingly, government employees in greater numbers are working away from the office — connecting with citizens, collaborating with other agencies and collecting information in the field — to deliver mission-critical services. Mobile computing technology is making that possible, helping government personnel make smarter decisions, be more productive, reduce the time they spend on paperwork and do their jobs better.

Enterprise-grade mobile devices enable government and public sector employees to perform their duties anytime, anywhere, with the high levels of security their agencies require. With unparalleled connectivity

made possible by mobile devices and sophisticated applications, members of the mobile government workforce can now perform their duties in less time and with greater efficiency.

Zebra is at the forefront of the development of solutions for government operations. Working with our global network of independent software vendors (ISVs), Zebra devices help agencies drive operational excellence. By integrating innovative, productivity-enhancing enterprise software applications into our industry-leading mobile devices, you can increase employee productivity, encourage interagency collaboration and reduce administrative burdens on workers in the field.



### GOVERNMENT AGENCIES RATE IMPORTANCE OF TECHNOLOGY

**76%**

Real-time access is essential to our field operations, which drives our use of mobile devices

**76%**

With the right technology and devices, remote experts are highly efficient

**72%**

Increased expectations from citizens are driving the need for more efficient field operations

Source: Zebra Vision Study, The Future of Field Operations, A Look at the Public Safety Sector through 2025

## Giving First Responders the Tools they Need

When Zebra rugged devices are integrated with enterprise apps from leading ISVs, you can enhance the outcomes for a wide range of use cases.



### COMMAND AND CONTROL

When lives are at stake, public safety organizations rely on command and control solutions for coordinating resources and teams needed to achieve incident objectives. Rugged handheld computers and tablets with intuitive applications provide first responders with real-time incident information wherever they are located. New enterprise apps provide additional capabilities — including computer-aided dispatch (CAD), tactical mapping, voice and data communication, as well as automatic recording of every action taken for future reviews and investigations.



### ELECTRONIC CITATION

Electronic citation (e-citation) automates the process of issuing citations for traffic, parking, permit or other types of infractions. Using Zebra's purpose-built mobile computers, tablets and mobile printers, officers can scan drivers' licenses or identification cards and issue electronic tickets in minutes, without costly errors and cumbersome paperwork. And, with less time spent out of patrol vehicles, officer safety and productivity are increased.



### RECORDS MANAGEMENT

Agencies across the country are streamlining their records management systems to maximize information sharing across departments. Frontline personnel can gather real-time information in the field — via their rugged device and records management application — from local, regional and federal databases. This information is essential in empowering agencies, enhancing productivity and improving operational efficiencies.



### CREDENTIALING

The accurate verification of personnel identity is a key component of agency security protocols. Zebra's RFID-encoded or barcoded badges can be printed on demand to authorize access, manage movement and maintain perimeter integrity for approved visitors and contractors. Our devices and ISV applications allow for photo capture as well as scanning of documents for upload and comparison to those in existing databases. Additionally, these tools enable local lookups and live remote searches, and UHF RFID allows for secure access and long-range tracking.



## Government on the Go

Together, Zebra devices and third-party software applications give visibility to people, assets and data; empowering agencies to better service their constituents.



### FIELD SERVICE MANAGEMENT

Field service operations managed by public works departments or state and local government agencies require solutions that can enable effective management of work crews. In the field, these technicians need the real-time mobility and computing power of Zebra rugged tablets and mobile computers to help them complete their complex duties. With software applications that speed up scheduling, work order management and reporting, your agency can improve operational efficiency, comply with safety regulations and control costs.



### ASSET AND INVENTORY MANAGEMENT

Real-time awareness of your equipment, personnel, supplies — where they are deployed, their availability and condition — can be critical information for a wide range of agencies, including public safety, public works and health and human services. Using Zebra mobile computers and tablets, front-line personnel have an accurate view of critical resources. Powerful new enterprise apps provide essential capabilities — including fixed asset inventory and analysis for meeting GASB 34 reporting requirements, as well as asset tracking and inventory management.



### INSPECTION AND CODE ENFORCEMENT

Federal, state and local governments are charged with inspection, data collection and enforcement of a wide range of regulatory codes — from housing and building codes to food safety regulations. Zebra devices and inspection and code enforcement applications provide agencies with fast, accurate options for inspections, issuing and printing citations on the spot for unlawful processing, permits or other types of infractions, as well as access to work orders and histories. Built-in cameras and GPS integration minimize the potential for disputes.



## Turning Mobile Devices into Mission-Ready Solutions

As a leader in mobile technology solutions for government, Zebra is working with best-in-class application providers to help agencies gain actionable insights to streamline workflows, identify bottlenecks, and create new opportunities to drive operational excellence. Our list of ISV partners continues to grow every day.

### ASSET AND INVENTORY MANAGEMENT APPLICATIONS



#### Asset Control Solutions

Delivers fixed asset inventory and analysis for meeting GASB 34 reporting requirements.

[assetcontrolsolutions.com](http://assetcontrolsolutions.com)



#### HL Group

Offers data tracking and supply chain solutions.

[hlgroupinc.com](http://hlgroupinc.com)



#### ID.ALLOGY

Provides asset tracking and inventory for law enforcement.

[idalogy.com](http://idalogy.com)



#### Llumin

Improves productivity and enhances safety and compliance for municipalities and higher education institutions with enterprise asset management and materials management software.

[llumin.com](http://llumin.com)



SIMPLE BUT NEEDED

#### Simple But Needed

Digitizes, tracks and monitors critical assets and government operations.

[sbsoftware.com](http://sbsoftware.com)



#### Williams Software Associates

Empowers agencies with asset tracking and management systems applications for advanced maintenance operations and parts rooms.

[digitalarmsroom.com](http://digitalarmsroom.com)

## COMMAND AND CONTROL APPLICATIONS



### Battalion 3

Incident Command solution for emergency responders for incident setup and tracking. Fire Roster staffing and scheduling solution for fire departments.

[batt3.com](http://batt3.com)



### BluHorse

Uses the latest technologies to provide a robust modularized jail management system that handles all aspects of operations from start to finish.

[bluhorse.com](http://bluhorse.com)



### RapidDeploy

Provides a Cloud aided dispatch solution that includes a dispatch platform, analytics and tactical mapping solutions.

[rapiddeploy.com](http://rapiddeploy.com)



### SmartCOP

Delivers a fully integrated suite of public safety products including CAD, RMS, mobile computing with field-based reporting and jail management.

[smartcop.com](http://smartcop.com)



### Zetron

Gives situational awareness to first responders and field personnel via radio dispatch, CAD, location services and next generation 911 call taking applications.

[zetron.com](http://zetron.com)

## EVIDENCE MANAGEMENT APPLICATIONS



### ERIN Technology

Offers an evidence management system for inventory tracking and chain of custody needs.

[erintechnology.com](http://erintechnology.com)



### JusticeTrax

Integrates evidence tracking, analytical assessments, forensic laboratory management, property room management and reporting.

[justicetrax.com](http://justicetrax.com)



### Primary Marking Systems

Delivers a mobile evidence collection system that provides precise control and accountability to gathering, handling and maintenance of evidence. Centralizes databases, unites departments, agencies and multidisciplinary teams that work with sexual assault evidence.

[primarymarking.com](http://primarymarking.com)



### Visionations

Helps law enforcement officers log info and photos, generate field reports, and collaborate in real time on incidents and criminal cases.

[visionations.com](http://visionations.com)

## E-CITATION APPLICATIONS



### **Anyline**

Enables officers to ID people, vehicles and property in seconds, conduct inspections, control borders and report accidents faster and more efficiently.

[anyline.com](http://anyline.com)



### **Crossroads Software**

Delivers electronic citation capabilities to law enforcement, for collision reporting and analytics.

[crossroadssoftware.com](http://crossroadssoftware.com)



### **DACRA Tech**

Automates entire process of e-citation, tow and seizure management, adjudication, compliance and fine management through collections.

[dacratesh.com](http://dacratesh.com)

## SITUATIONAL AWARENESS



### **Blueforce Development**

Enables situational awareness by securely connecting people, sensors and AI in seconds.

[blueforcedev.com](http://blueforcedev.com)



### **Intrepid Networks**

Provides mapping, information sharing, team mobilization, emergency notification, and push-to-talk voice communications in one easy to use solution.

[intrepid-networks.com](http://intrepid-networks.com)

## GEOLOCATIONING



### ESRI

Unlocks the potential of data to improve operational results with GIS software, location intelligence, and mapping solutions.

[esri.com](http://esri.com)



### IndoorVu

Creates indoor mapping for public safety personnel, including communication network mapping, 2D as-builts, 3D models and 360° imagery view.

[indoorvu.com](http://indoorvu.com)



### TRX Systems

Delivers indoor location software and solutions that use sensor fusion and dynamic mapping of structural, magnetic, and RF features to pinpoint location indoors.

[trxsystems.com](http://trxsystems.com)

## COMMUNICATIONS AND COLLABORATION



### Coolfire

Empowers collaboration for first responder teams by synchronizing data, content and communications to accomplish objectives.

[coolfiresolutions.com](http://coolfiresolutions.com)



### Digital Blue

Provides first responders with instant messaging, AVL, emergency alert, unit status, shift/duty status and more.

[digitalbluesoftware.com](http://digitalbluesoftware.com)



### Equature

Provides first responders with audio and video recording and analytics software, including 911 dispatch recorders and body cameras.

[equature.com](http://equature.com)



### Orion Labs

Connects frontline workers with an enterprise voice-first platform that transforms productivity and safety with instant communications.

[orionlabs.io](http://orionlabs.io)



### Tango Tango

Delivers LMR push-to-talk features on an LTE or 5G network.

[tangotango.net](http://tangotango.net)

## Building a Connected Workforce

At Zebra, we are leading the development of intelligent, enterprise-technology solutions that provide unrivaled visibility into what is happening in your environment and recommending the next best move or action. Our vision is to mobilize operational data from devices and applications, analyze it and drive smarter, faster workflow decisions by users anywhere, anytime.

Zebra offers the broadest portfolio of purpose-built devices in the market. From public works to emergency responders, our rugged handhelds, tablets and printers provide your teams with the visibility they need to fulfill their missions — whenever and wherever they need it. Look to Zebra — in combination with application solutions from our distinguished ISV partners — to deliver the power you need to optimize the delivery of citizen services.

**Learn how Zebra and our application partners can help you enhance the effectiveness and responsive of your government operations. Visit us at [www.zebra.com/government](http://www.zebra.com/government)**



**If you are an independent software developer interested in learning more about Zebra's PartnerConnect program, visit [www.zebra.com/us/en/partners/partnerconnect/independent-software-vendors.html](http://www.zebra.com/us/en/partners/partnerconnect/independent-software-vendors.html)**



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