

QUALIFICATIONS OF QC APPOINTMENT- STATE CODE

26-27-304

(2) When the county equalization board consists of nine (9) members:

(A) Two (2) members shall be selected by the representatives of the several school districts in the county;

(B) Two (2) members shall be selected by the representatives of all cities and incorporated towns in the county;

(C) Two (2) members shall be appointed by the county judge; and

(D) Three (3) members shall be appointed by a majority vote of the county quorum court in the following manner:

(i) The quorum court shall appoint a licensed real estate appraiser to at least one (1) of these three (3) positions, but if a licensed real estate appraiser is not available or willing to serve, the quorum court may appoint a licensed real estate broker;

(ii) If a licensed real estate broker is not available or willing to serve, the quorum court may appoint a licensed real estate salesperson; and

(iii) If a licensed real estate salesperson is not available or willing to serve, the quorum court may appoint any qualified elector of the county.

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2019 APR 29 AM 7:47

BETSY HARRELL
CO. & PROBATE CLERK
BENTON COUNTY, AR

Objective

A challenging position that will utilize my broad-based managerial, communications, financial, and appraisal experience, while incorporating a commitment to growth through continual education.

Summary of qualifications

A highly skilled, results-driven property tax professional with a proven track record of achievement in people management, real estate valuation, personal property compliance, value negotiations, expert court testimony, incentives analysis, lease review and auditing, property accounting budgeting and forecasting, financial analysis, tax accrual as well as strategic planning. Processes work quickly, accurately, and with changing priorities to meet deadlines. Collaborates with multiple parties to ensure the completion of goals. With a solid commitment to excellence, contributes to an organization's long-term success.

Professional Experience:

Assessor's Office- Washington County, AR

01/03/12 to Present

- **Appraiser Level 4** - Field check of maintenance issues regarding real estate properties. Reviewing building permits, splits, and data entry for adjusting the assessment database. Maintaining the adjustments for Developers discounts.

AR Assessment Coordination Dept. - Little Rock, AR

2/16/2010 to 09/13/2010

Statistician / Fiscal Dept. Mgr.

- back to Benton Co*see below

- Completed Preliminary 2010 Ratio Studies of 10 remaining counties
- Compiled and published the 2010 State Millage Book on ACD webpage
- Sorted and selected the 75 County databases of Validation Code Audit Samples for John Boyce, and state field crews
- Completed the 2010 Agricultural Ratio Study for all 75 Counties
- Completed the 2010 Business Personal Property Ratio Study for all 75 counties
- Completed the 2010 Ratio Study for all 22 Revaluation / Completing Counties (using SPSS software for all studies)

Assessor's Office- Benton County, AR

6/12/2007 to 2/16/2010 & 9/16/2010 to 12/31/2010

Statistician / Senior Appraiser

- Responsible for reporting of all Ratio Statistics, Price Related Differential, COD, Confidence Intervals, Scatter Graphs using SPSS Software
- Doing Market Sales Analysis for time adjustments to reflect current market values for 144,000 parcels, both vacant and improved
- Planned methods to collect information and developed questionnaire techniques according to survey design
- Each year, reconciled the TIF Districts total effective assessments and shares of millage collections, for reporting to the Assessor, Collector, and Comptroller, including the bond agency
- Assisted working on the annual Abstract Report and Tax Charge calculations, with the supervision of the Deputy Assessor

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- Assisted both Commercial Real Estate and Personal Property in valuing, and defending values before the Board of Equalization

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Wal-Mart Stores, Inc.

2002-2006

Real Estate Property Tax Manager

- Reviewed valuations and property tax expenses for 29 states (4 regions; each region=700 to 800 properties)
- Researched and developed working knowledge of tax laws and practices in most of the Central States, all of the Southern States; also all the Northeastern States ;with various states as required by the Director
- Implemented Action plan to consider all company properties - focusing on new construction projects, high valued P/SFT locations, and annual reappraisals
- Approved Region's valuation notices, and adjusted store's escrow accounts to assure adequate funding for tax payments
- Updated the PTS software system; conducted periodic reviews to ensure data integrity and timeliness for Region
- Established thresholds and trends of values, directed the processing of specified bills or refunds, vouchers, and setting guidelines for appeals/protests
- Reconciled status reports, audit reports, and billings. Ordered and reviewed fee appraisals. Worked with hundreds of landlord property owners regarding various issues.
- Initiated litigation on unsuccessful negotiations, provided documentation for litigation, and continuously consulted with legal staff , or consultants , until final resolution of issues
- Provided expert testimony on protested and litigated valuation appeals
- Tracked negotiated tax savings, after appeals, on a monthly basis
- Advised executives of alternatives, which optimized business benefits while producing the lowest legal property tax costs.
- Conducted site inspections by assessors, analyzed assessments of comparable properties
- Hired and/or managed outside consultants/lawyers/appraisers (especially for the Northeastern States)
- Maintained documentation for SOX compliance

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BENTON COUNTY, AR

Brazos County Appraisal District- Bryan, TX

1983-2002

Texas Commercial and Personal Property Appraiser

- Appraisal of all income properties from duplexes to apartment complexes, commercial buildings, industrial plants, utilities, and personal property.
- Maintained a database of sales and rentals
- Field checks for accuracy of data and comparable sales
- Forecasted economic effects on various types of properties and adjusted values accordingly
- Met with taxpayers to resolve market value protests
- Handled all depositions, mediations and litigation, if mandated
- Presentations to TAMU classes, taxpayers, investors, civic groups, professional organizations, state boards, political bodies, and media. Numerous appearances and testimony in the courtroom

- Maintained depreciation tables, also updated policies and procedures to ensure compliance

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Education

Texas A&M University

- Degree: Bachelor of Business Administration – Accounting
- Degree: Bachelor of Business Administration – Management

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Ashford University

Sept 2009-Feb 2011

- Masters of Public Administration

Other Work Related:

- Benton Co Planning Board-Board of Appeals 2yrs plus (reappointed Current 2 yr. term)
Appointed by County Judge-confirmed by the Quorum Court
- AR Appraisal Manager (Level 5) 2010 to present
- Former Member of ACD Best Practices Committees (Ratio Studies and Personal Property)
- Former Texas RPA- 20 years
- Chairman of CS Board of Equalization- 6 years; Appointed by College Station City Council, nominated by entire Board each year
- Vice-President Community Savings & Loan & City Savings-6 years
- Vice Chairman Board of Directors – Brazos Co Appraisal District- 2 years; Appointed by the College Station City Council and CS School Board –shared 600 votes
- Board of Directors- City Savings & Loan- 2years
- TAAO Trustee- Region 6- Texas six county area; Vice President-2yrs, President-2yrs; Representing numerous city, school, county taxing entities
- Attended numerous seminars, workshops, classes, and conventions sponsored by the Savings and Loan League, Federal Home Loan Bank, State Assessors Conventions, TAAO, IAAO, and IPT symposiums
- Completed IAAO-#101,#102,#112,#151,#201,#300,#311,#312,#331,#400, #500
- Completed IPT----Intermediate Real Property Tax School towards CMI

References Available upon request

John D. Flynn
12 N. Brent Lane
Bella Vista, AR 72714

Phone: (479) 876-2224
Cell: (479) 366-2712
Email: jflynnlaw@att.net

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BETSY HARRELL
CO & PROBATE CLERK
BENTON COUNTY, AR

Personal:

Married to Linda Flynn, 3 adult children
Lived in Bella Vista since 2005, lived in Rogers 1996-2005

Employment:

Current: City Council Member and Mayor Pro Tempore in Bella Vista, 2015 to Present
Adjunct Professor at U. of Arkansas Fayetteville since 2011—Teaching Finance and Law & Ethics in Graduate school

Prior Employment: Corporate Attorney for 30+ years, including General Counsel of 3 different corporations, and on the legal staff of 2 Fortune 500 corporations. Admitted to the bar in Ohio, Michigan, Arkansas.

General Counsel of Daisy Manufacturing Company (Rogers), Brass Eagle Inc. (Bentonville), and Associate General Counsel of Jarden Corp. in Bentonville office (Fortune 500)—1996 to 2011

Education:

MBA in Finance--Case Western Reserve U. in Cleveland, Ohio
JD—Case Western Reserve U. in Cleveland, Ohio
BS Economics—John Carroll U. in University Hts., Ohio (Graduation rank #1 in class)

Current outside activities:

Board of Trustees—University of the South (Sewanee), Sewanee, Tennessee (one in person meeting in October each year).

Board of Directors—A & P Commission in Bella Vista

Board of Directors--Bella Vista Foundation

Board of Directors-- Bella Vista History Museum

Member—Bella Vista Rotary, BV Fly Tyers Club, BV Tennis Assoc. (USTA), BV Golf League

References:

Peter Christie, Mayor of Bella Vista-- Phone (479) 876-1255

Dr. Greg Parnell, Director of Master of Science in Operations Management Program—U. of Arkansas—Phone (479) 575-7423

Tom Judson, Chief Operating Officer of POA in Bella Vista—Phone (479) 855-5010

— Jordan Smith —

9 Tedder Circle ♦ Bella Vista, AR 72714 ♦ (479) 640-6980 ♦ jsmith_2006@cox.net

A technology-driven professional with outstanding success in creating long-term customer relations and maintaining exemplary satisfaction with clients, and whose personal dedication contributes to a record number of sales contracts, profitable new business opportunities, company expansion and increased profits resulting in an overall improved market position due to recognition and capitalization of revenue.

- ♦ Project Management
- ♦ Software Implementation
- ♦ Written Correspondence
- ♦ Document Formatting & Management
- ♦ Marketing & Sales
- ♦ Office Policy Management
- ♦ Troubleshooting
- ♦ Technology Enthusiast
- ♦ Budgeting & Forecasting
- ♦ Strong Communication Skills
- ♦ Professional Presentations
- ♦ Employee Management

Professional Experience

Apprentice Information Systems, Inc.

Rogers, AR, North Little Rock, AR, Tulsa, OK

Apprentice Information Systems has been the premier IT source to county government servicing Arkansas for over thirty years, providing software and hardware suited to the county environment. Company growth and product demand has allowed the company to open two new locations within the last five years.

Business Development (2011 – Present)

Established and continue to manage a sales division within the company responsible for creating and maintaining long-term customer relationships and satisfaction. Participate in project planning as a customer liaison to achieve accurate, efficient, compliant, and desirable products.

- Forecast Sales and plan sales, deployment and training strategies for new customers
- Disaster Preparedness Point of Contact for customers in the event of a disaster
- Market software products, Enterprise Hardware Solutions, Custom Web Services, Disaster Preparedness and Recovery, Data Storage, Document Scanning/Imaging, and Indexing
- Negotiate annual contract amounts ranging up to \$150,000, define terms, expectations, options, and strategy to provide the best results for the company and the client
- Increased sales 60% and increased annual service contract revenue over \$200,000
- Forecast and plan revenue by reviewing grants, legislative requirements, and fiscal budgets to predict when and what sectors of business will be targeted
- Attend all client association conferences and user group meetings as the company representative performing vendor duties and responsibilities, assessing competition while promoting elite services and solutions
- Schedule on-site visits to resolve issues, determine satisfaction, and discover new sales opportunities furthering interaction with existing and potential clients
- Maintain relations with government entities and officials responsible for setting guidelines and requirements for legislative governing procedures, i.e. Legislative Audit, Administrative Office of the Courts, Commissioner of State Lands, Secretary of State, Assessment Coordination Department, Department of Finance and Administration, and Arkansas GIS Office
- Handle Business to Business communications when clients require multivendor interaction

Employment History

Monroe County 9-1-1

Clarendon, AR

The county is responsible for establishing and maintaining an emergency response system to provide services for the general public.

9-1-1 Coordinator & Floodplain Administrator (2010-2011)

Maintained and coordinated emergency response telecommunications and county address systems.

- Coordinated employee schedules, training and continuing education
- Maintained emergency response equipment, resources and databases for emergency management
- Monitored and maintained PSAPs and audio recording equipment
- Partnered with telecommunication companies and technology vendors to provide reliable emergency response systems
- Provided court ordered audio reviews and releases
- Established and maintained a GIS-based map and NENA compliant addressing system used for locating emergencies, postal addressing, state and local voting precincts
- Surveyed Base Flood Elevations and processed construction permits
- Guided FEMA representatives on disaster tours
- Compiled Project Status Reports for compliance records and funding
- Determined flood zone proximity for insurance purposes
- Operated and improved all emergency response systems
- Allocated funds for salaries, contracts and other expenses while reviewing expenditures to eliminate unnecessary spending

State of Arkansas

Department of Finance and Administration

Sales and Use Tax

Monroe County

Circuit Clerk

Chief Deputy

State of Arkansas

Assessment Coordination Department

Field Assessment Auditor

United States Postal Service

Rural Carrier / Clerk

Education

CLARENDON HIGH SCHOOL

2006 Graduate with Diploma

Awards and Certifications

IAAO (International Association of Assessing Officers) Level 4 Certified Appraiser

FEMA (Federal Emergency Management Agency) Floodplain Administration Certification

ALETA (Arkansas Law Enforcement Training Academy) Certified Emergency Telecommunications Instructor

NENA (National Emergency Numbering Association) Certification

2015 recipient of the Founder's Award for customer service

State of Arkansas Notary Public (Comm. Exp. 2027)

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BETSY HARRELL
CO & PROBATE CLERK
BENTON COUNTY, AR

Manfredo Aguilar

System Engineer- ISD Client L3 - WAL-MART

Rogers, AR 72756

manfredoaguilar@hotmail.com

(479) 422-8440

Manage the SCCM console for software deployment

- Manage change implementations and package delivery for the test and production environments.
- Identified customer needs by troubleshooting and resolving issues by gathering information and formulating action.
- Collaborate with technical support staff to effectively coordinate project efforts, incorporating new ideas and identifying areas of weakness.
- Promote fast project turnaround and product delivery.
- Adobe administrator: set user accounts and deploy adobe products using SCCM.
- Edit chrome policies and deploy new chrome updates.

Authorized to work in the US for any employer

Work Experience

System Engineer- ISD Infra Service Operations File Distributions

WAL-MART - Bentonville, AR

2010 to 2019

- Manage the SCCM console for software deployment
- Manage change implementations and package delivery for the test and production environments.
- Identified customer needs by troubleshooting and resolving issues by gathering information and formulating action.
- Collaborate with technical support staff to effectively coordinate project efforts, incorporating new ideas and identifying areas of weakness.
- Promote fast project turnaround and product delivery.
- Adobe administrator: set user accounts and deploy adobe products using SCCM.
- Edit chrome policies and deploy new chrome updates.

Computer Technician

WAL-MART - Bentonville, AR

February 2007 to 2010

- Hardware and software support including Microsoft office products.

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BENTON COUNTY, AR

- Identified customer needs by troubleshooting and resolving issues by gathering information and formulating

action.

- Remote assistant by connecting to customer computer and minimize their down times
- Actively communicate with customer on ticket update and updating tickets log
- Collaborate with technical support staff to effectively coordinate project efforts, incorporating new ideas and identifying areas of weakness.

Sales Associate

Wal-Mart-Rogers, AR
2007 to 2007

- Store presentation and marketing strategies.
- Customer service.
- Operations and inventory control.

Desktop Technical Support

DELL CORPORATION - El Salvador Central América
2005 to 2007

- Hardware and software support including network and Microsoft office products for North America systems.
- Directed all aspects of systems installation true a remote-control connection.
- Developed positive and productive relationships with customers.
- Identified internal customer needs and improved support levels, creating strong partnerships and improving operational productivity.
- Dependable diligent and professional with solid work ethic.
- Bilingual (English and Spanish)

Education

Computer science

Hands on computer Learning Center
2000

High school

Liceo Jose Matias Delgado

Residential Electrician Training

Instituto Tecnologico Centro Americano

Skills

Windows 10 (3 years), Adobe (2 years), Creative Suite (3 years), Windows 7 (10+ years), Windows 8 (7 years), VMware, Active Directory, SCCM, System Administrator, Powershell

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Additional Information

COMPUTER SKILLS

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Microsoft Windows, Microsoft Windows server, Microsoft Office, Office Trend Anti

Virus, PcAnywhere, SMS, AS400 with World, Remedy ticket tracking system, Unix, Microsoft SCCM, At

certificate

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BENTON COUNTY, AR

WAL-MART TRAINING

- Unix I and II
- Korn shell scripting
- Leadership class
- Dale Carnegie Training

Samantha N. Hufford

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From: Betsy Harrell
Sent: Tuesday, March 19, 2019 4:35 PM
To: Samantha N. Hufford
Subject: FW: Benton County BOE

2019 MAR 20 AM 9:42

BETSY HARRELL
CO & PROBATE CLERK
BENTON COUNTY, AR

Just keep up with these for now . . .

-----Original Message-----

From: Susie Wright <wright_susie@yahoo.com>
Sent: Tuesday, March 19, 2019 4:33 PM
To: Betsy Harrell <Betsy.Harrell@bentoncountyar.gov>
Subject: Benton County BOE

Dear Ms. Harrell,

I am writing to express my interest in any future position on the Benton County Board of Equalization that may come open.

I have been a property owner and resident of Benton County since 2003 and a resident of NWA for most of my life. I have been on the Planning Commission and Board of Zoning Adjustments in Bethel Heights since 2006. I will be retiring from my full time position with Freshpet effective end of May and will have time to devote to the BOE and believe I can be a valuable member.

I have been a local real estate investor in prior years and also own a property in Lowell. I try to stay current on real estate values and have even been before the BOE in 2009 and 2013 so I understand the process and the importance of providing data to support a recommended change in value. The outcome for my petitions were satisfactory to me and I certainly believe in the process. I have noticed that my home area of Southeast Benton County (Bethel Heights/Lowell) has not been represented by a member on the Board and I would be proud to represent.

Please let me know if there is anything you need from me or if I can provide references or any further information.

Sincerely,

Susie Wright
1065 Quail Run
Bethel Heights, AR 72764

wright_susie@yahoo.com