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Epson Print Automate Operation Guide

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Notes on Manuals

Meaning of Symbols

![Important] *Important:*	Important must be followed to avoid damage to this product.

Note:	Notes contain useful or additional information on the operation of this product.

🖙	Indicates related reference content.

Screenshots used in this manual

❏ The screenshots may differ slightly from the screens you are using. Also, they may be changed without notice. Please be aware of this when using the manual.

❏ Unless otherwise stated, the Windows screenshots used in this manual are from Windows 10.

Viewing PDF Manuals

This section uses the Adobe Acrobat Reader DC as an example to explain the basic operations for viewing the PDF in Adobe Reader.
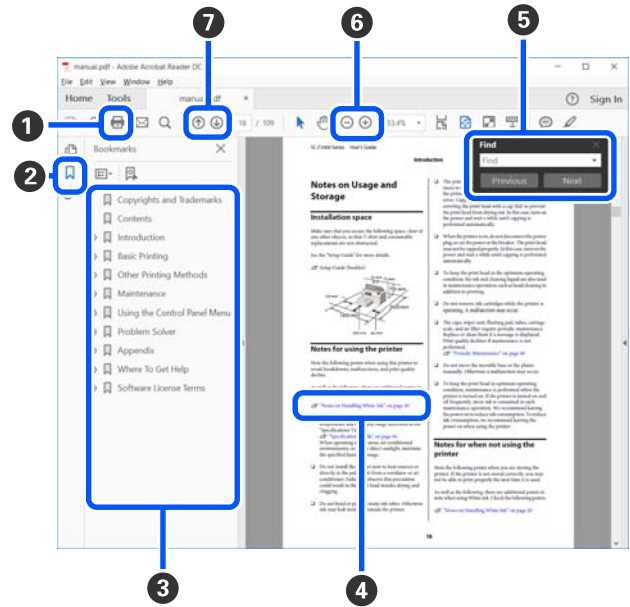
❶ Click to print the PDF manual.

❷ Each time it is clicked the bookmarks are hidden or shown.

❸ Click the title to open the relevant page.

Click [+] to open the titles lower in the hierarchy.

❹ If the reference is in blue text, click the blue text to open the relevant page.

To return to the original page, do the following.

While pressing the **Alt** key, press the ← key.

❺ You can enter and search for keywords, such as the names of items you want to confirm.

Right click on a page in the PDF manual and select **Find** in the menu that is displayed to open the search toolbar.

Notes on Manuals

❻ To enlarge the text in the display that is too small to see well, click ⊕ . Click ⊖ to reduce the size. To specify a part of an illustration or screenshot to enlarge, do the following.

Right click on the page in the PDF manual and select **Marquee Zoom** in the menu that is displayed. The pointer changes to a magnifying glass, use it to specify the range of the place you want to enlarge.

❼ Opens the previous page or next page.

Workflow

Epson Print Automate is software from which you can easily print PDF files and image files (TIFF format, JPEG format) simply by registering your desired print settings ahead of time.

1 **Initial settings**

Create presets that are suitable with your printing purpose.

U "Creating presets" on page 11
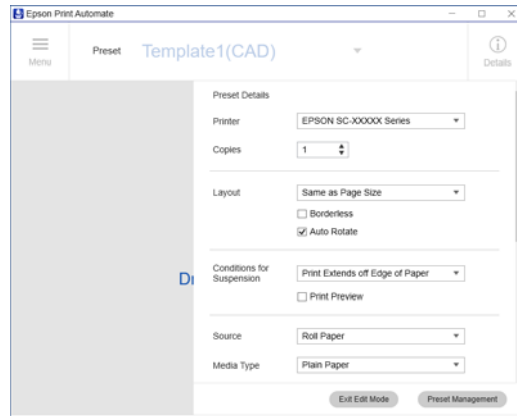
2 **Printing**

Drag and drop PDF files and image files (TIFF format, JPEG format) on this software to print using the pre-registered print settings. (Ⓐ)

You can print instantly if you make a shortcut icon and drag and drop a file on the shortcut icon. (Ⓑ)

U "How to print" on page 9
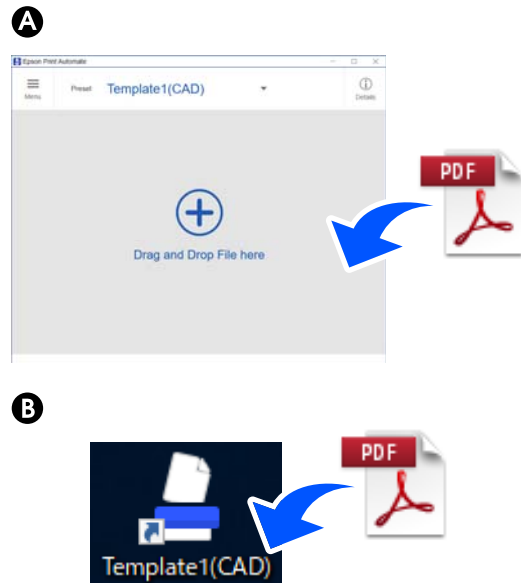
Troubleshooting & tips

If you cannot print successfully, or if an error message appears, identify the cause and take appropriate action.

U "Troubleshooting & tips" on page 18

Viewing the screen

The main screen appears when you start this software. On the main screen, you can look at thumbnails for each page of the document to print and check the name of the selected preset.

Screen display example

Item		Explanation
❶	Preset	Displays the name of the preset that is selected.
		The preset can be changed from the dropdown list.

Viewing the screen

| Item		Explanation
❷	Menu button	Click this button to display the menu. The following items can be selected from the menu. ❏ Preferences The display units and other such settings can be changed. ☞ "Preferences" on page 17 ❏ Help This manual appears. ❏ Version The version of this software appears. ❏ Exit Exits the software.
❸	File name	The name of the file to print is displayed.
❹	Page thumbnail	Thumbnails of each page of the file to print are displayed. The status of each page and the number of copies to print for each page are shown using the following icons in the bottom-right of the thumbnail. ❏ 1 : Number of copies to print for the page ❏ 🚫 : Appears if the number of copies to print is set to 0 ❏ ✔ : Print data was sent to the printer ❏ ⚠ : Printing suspended because conditions from Conditions for Suspension, which were set in the preset, were met
❺	Add file button	Click this button to add a file to print.
❻	Status bar	Displays the number of files, total number of pages, number of pages sending print data to the printer, etc.
❼	Operation button	Click this button to start printing. The button name changes according to the status. The names of the buttons displayed are as shown below. ❏ Print ❏ Cancel ❏ Retry ❏ Exit
❽	Details button	Click this button to display the detailed information panel. You can confirm detailed information, such as for the selected preset, on the detailed information panel.

Basic operations

How to print

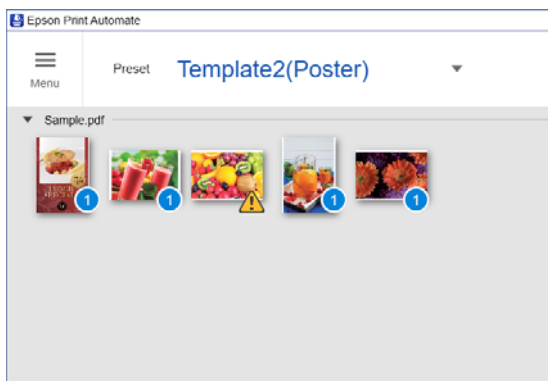**1** Double click the shortcut icon to start the software.
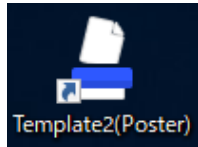
2 Drag and drop a PDF file to print on the main screen.

You can drag and drop multiple PDF files at the same time.
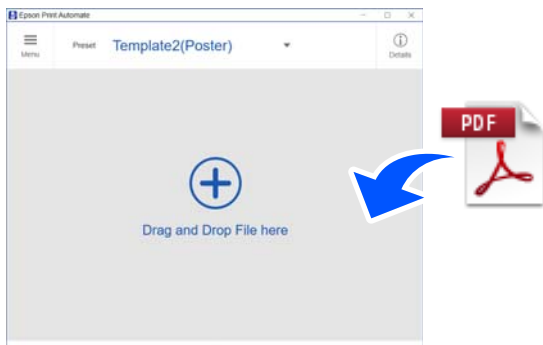
Clicking ⊕ (Add file) also allows you to specify a file name to add a file.

3 Thumbnails of pages that have been added appear on the main screen.

Note:
Pages on which ⚠ *appears cannot be printed.*

See the following for what to do for pages that have ⚠.

❏ *If it appears on a specific page*
Deal with the suspended printing after printing is complete.
U *"When printing is suspended" on page 18*

❏ *If it appears on all pages*
Check whether the following are correct.
- Size of the printer's paper
- Selected preset
- File that was dragged and dropped

4 If you want to change the number of copies to print, click ① (Copies icon) on the bottom-right of the page thumbnails and change the number of copies for each page to any number of copies.

If a page is set to 0 copies, the Copies icon changes to ⊘ and the page is not printed.
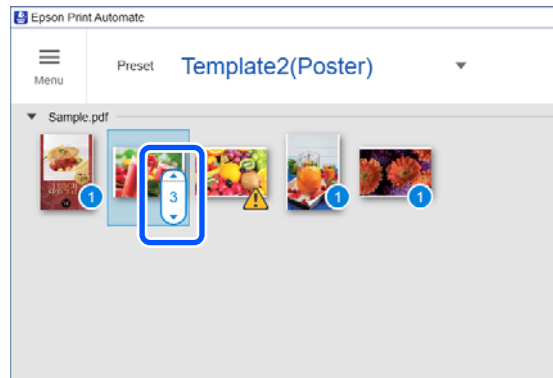
5 Click **Print**.

Click **Print** to start printing.

Basic operations

✓ appears on the pages that had their print data sent to the printer.
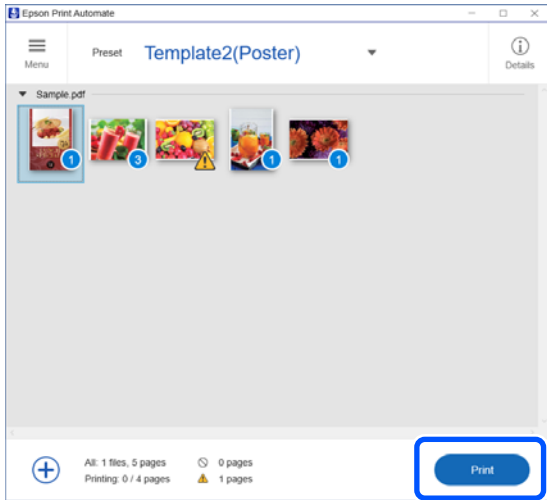
Note:
You can also print by dragging and dropping PDF files on the shortcut icon to print.

You can drag and drop multiple PDF files at the same time.

Canceling printing

1 Click **Cancel** on the main screen.
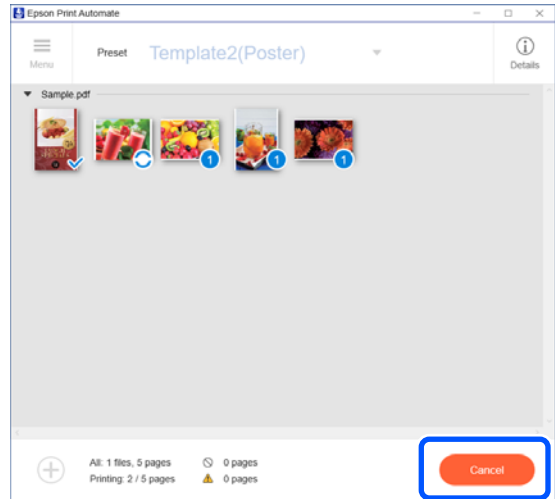
2 When the confirmation dialog appears, click **Yes**.

This cancels print data from being sent to the printer.

Note:
*If you are reprinting pages for which printing was canceled, click **Retry**. When the button name changes to **Print**, click **Print**.*

Managing presets

Creating presets

You can create new presets based on existing presets.

1 Start the software, select the preset closest to your purpose for print, and then click (i) (Details).

See the following for more details on the default presets.
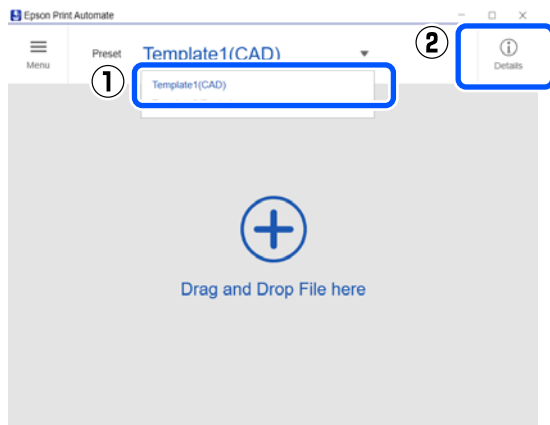
2 Click **Edit**.

The preset information goes into edit mode.
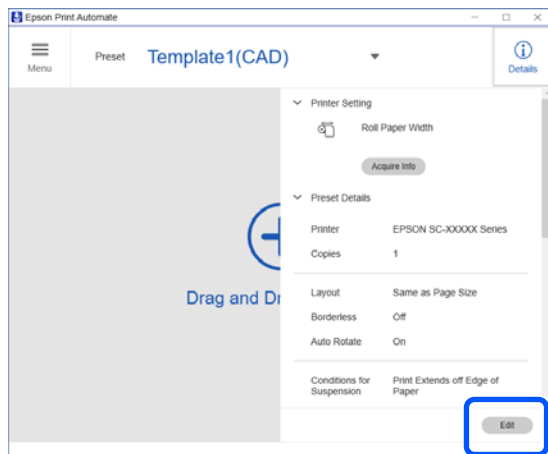
3 Change the settings, and then click **Preset Management**.

See the following for more details about the setting items for presets.

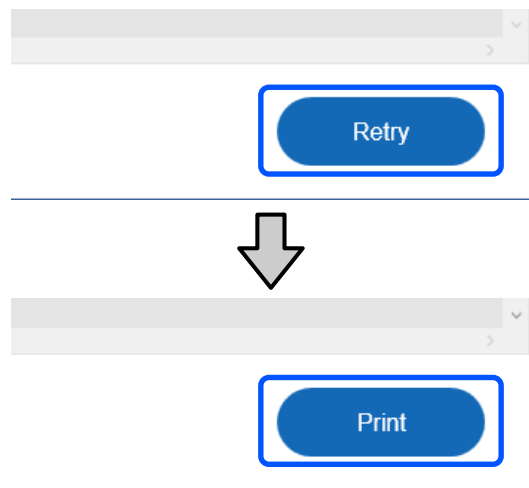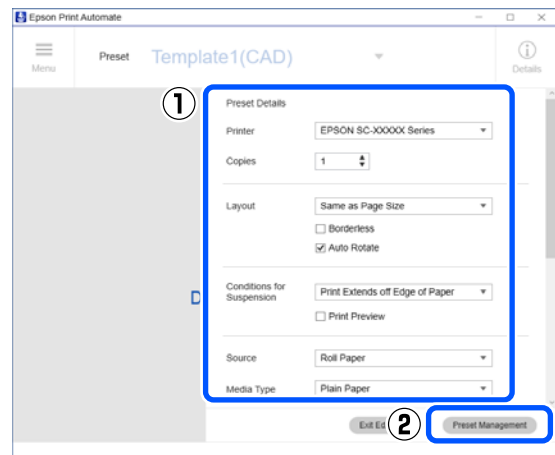**4** Click **Save As**.
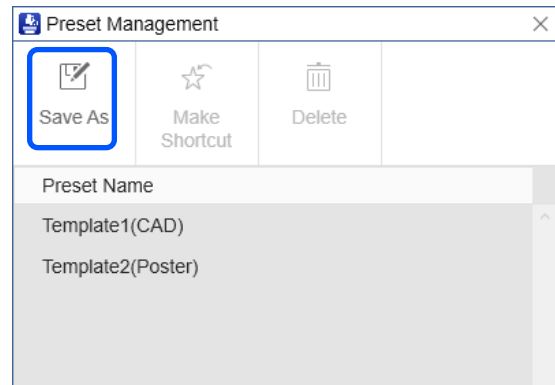
5 Enter a name for the preset, and then click **OK**.

To make a shortcut of the preset you created

Proceed to step 6.

To skip making a shortcut of the preset you created

Proceed to step 9.

6 Select the preset and click ☆ (Make Shortcut).
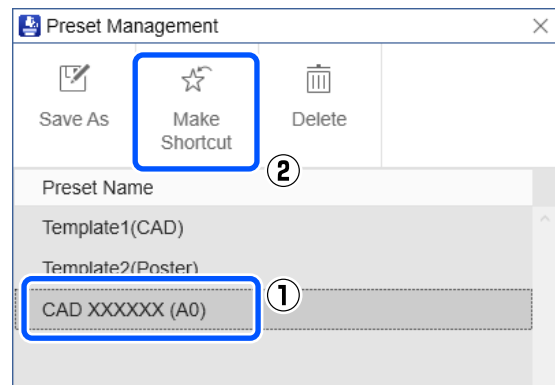
7 Select any icon in **Select Icon**, and then click **Next**.
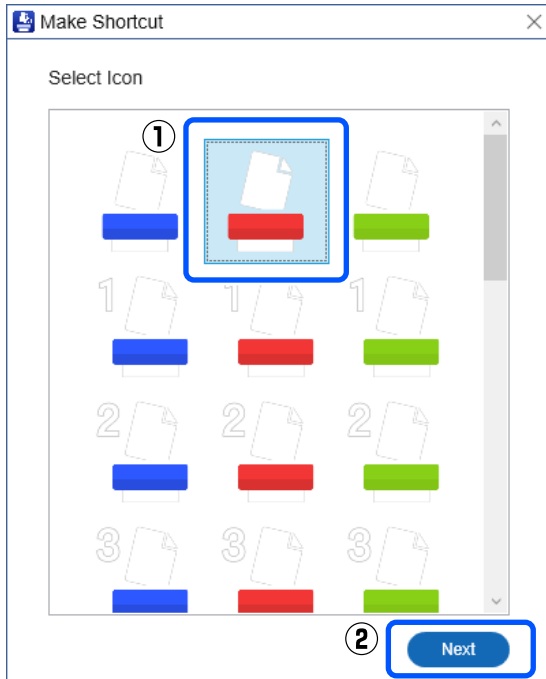
8 Enter a name for the shortcut, and then click **Save**.

9 Click **Close** to close the **Preset Management** dialog.

10 Click **Exit Edit Mode** to exit the edit mode for preset information.

Deleting presets

1 Start the software, select a preset different from the preset to be deleted, and then click ⓘ (Details).

Presets that are selected on the main screen cannot be deleted.

2 Click **Edit**.

The preset information goes into edit mode.
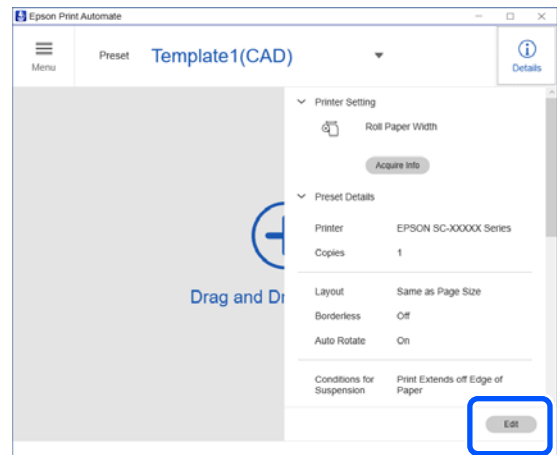
3 Click **Preset Management**.

4 Select the name of the preset to delete, and then click ⬚ (Delete).

Note:
- ❏ *Shortcuts for presets are not automatically deleted. You must delete them.*
- ❏ *Not all presets can be deleted. There must be 1 or more preset.*

5 Click **Close** to close the **Preset Management** dialog.

6 Click **Exit Edit Mode** to exit the edit mode for preset information.

7 Delete the shortcut of the preset you deleted.

Using presets on another computer

You can use presets that you created on another computer by exporting all presets, and then importing them on the other computer.
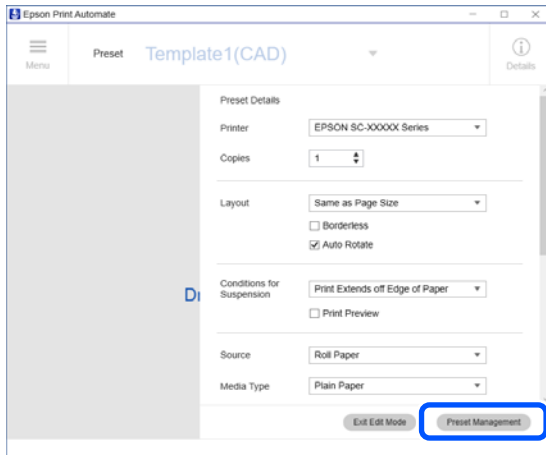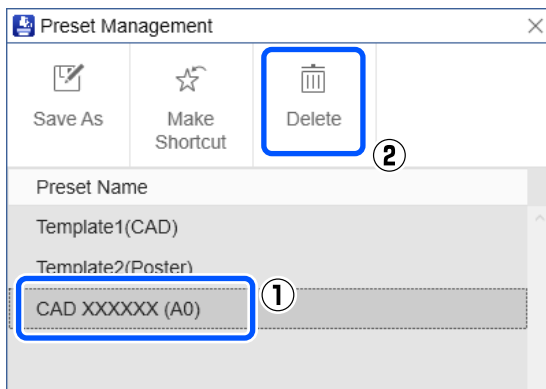
The following procedures are for exporting and importing presets.

Note:
Install the software on the computer to which you are importing the presets. Install the printer driver of the same printer model on the computer from which you are exporting the presets.

Also make sure that the name of the printer for export and the name of the printer for import are the same as when you started.

If the above conditions are not met, the setting details for the exported presets cannot be imported successfully.

Bad example:

Name of exporting printer: EPSON SC-TXXXX (Copy 1)

Name of importing printer: EPSON SC-TXXXX

Exporting presets

1 Start the software and select, in order, ☰ (Menu) on the main screen - **Preferences**.
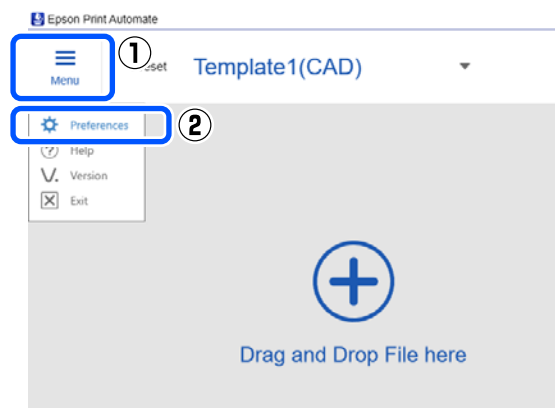
2 Click **Export**.
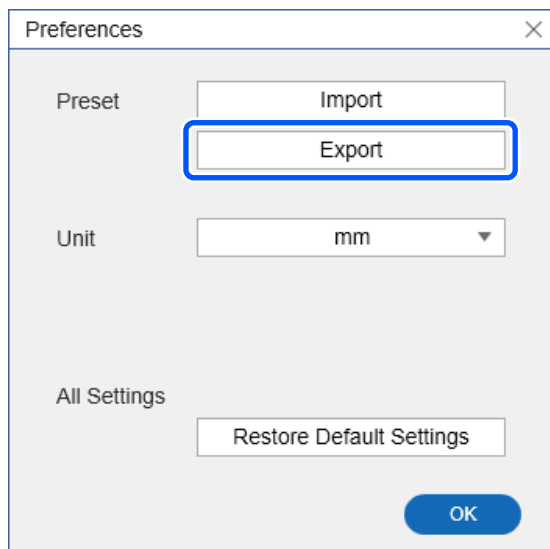
3 Specify where to save the file, enter a file name, and then click **Save**.

Clicking **Save** exports all of the presets.

The extension for exported files is ".json".

Importing presets

1 Start the software on a different computer than the one on which the presets are saved.

2 Select, in order, ≡ (Menu) on the main screen - **Preferences**.

3 Click **Import**.

4 Select the preset files that you exported previously using the other computer. Click **Open**.

Clicking **Open** imports the presets.

If any presets with the same name exist, they are overwritten.
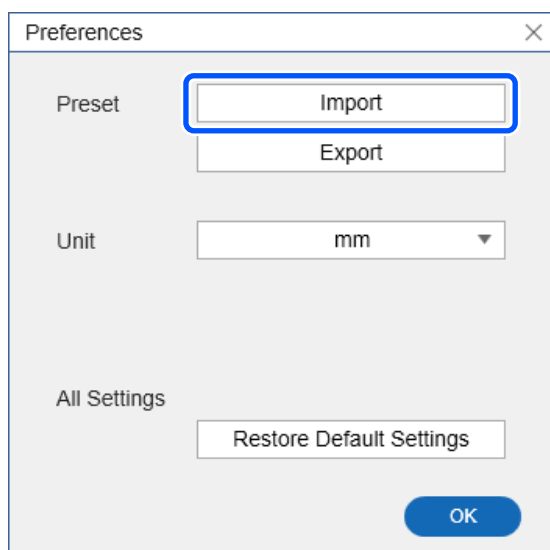
Items in the presets

This section explains each item that appears in edit mode for presets. The manual only covers the items specific to this software. For other items, see the printer driver's help.

Go into edit mode by clicking, in order, the selected preset - ⓘ (Details) - **Edit**.

Managing presets

	Item	Explanation
❶	Printer	Select the name of the printer to use in the preset. Only the printer names of models that support this software appear.
❷	Copies	Set the number of copies to print. When a preset is selected, all pages are printed with the set number of copies.
❸	Output Size	Select the output size and reduce or enlarge method. The following output sizes can be selected. ❏ Same as Page Size ❏ Fit to Roll Paper Width (Fit Short Side to Roll Paper Width) ❏ Fit to Roll Paper Width (Fit Long Side to Roll Paper Width) ❏ Fit to Output Size ❏ Specify Size (Width) ❏ Specify Size (Length) If you select "Sheet" for paper source, you may not be able to select some output sizes.
❹	Conditions for Suspension	Select which conditions suspend printing. The following conditions can be selected. ❏ Print Extends off Edge of Paper Suspends printing when the print overruns the paper. ❏ Page and Paper Sizes Do not Match Suspends printing when margins and overrun occur. ❏ Off No conditions for suspension are set.
❺	Exit Edit Mode button	Click this button to exit the editor for preset information.
❻	Preset Management button	Click this button in the following cases. ❏ When saving edited preset information U "Creating presets" on page 11 ❏ When making a shortcut for a preset U "Creating presets" on page 11 ❏ When deleting a preset U "Deleting presets" on page 12

Available presets

The following presets are registered to the software with the default values.

	Name of preset	Description
1	Template1(CAD)	This setting is suitable for printing CAD drawings. Print on roll paper at the same page size as the document.
2	Template2(Poster)	This setting is suitable for printing posters and POP. Print after fitting the size of the document's short edge to the roll paper width.

Preferences

On the main screen, select, in order, ☰ (Menu) - **Preferences** and do the preference settings for the software on the dialog that appears.
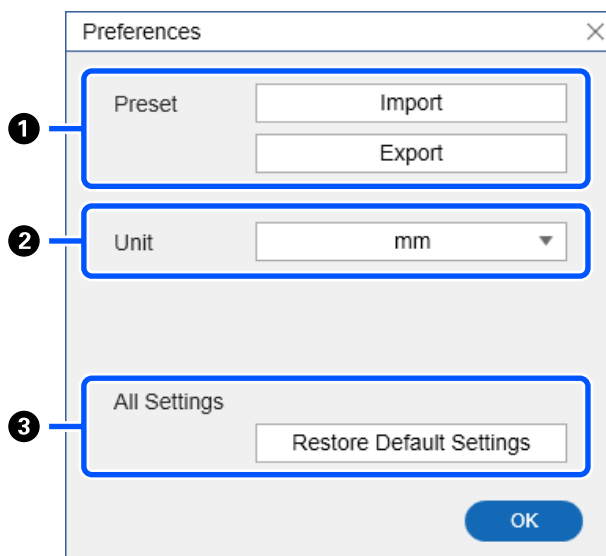
|	Item	Explanation
❶	Preset Import button Export button	Click these buttons when exporting all of the preset registered to the software to a file or when importing a preset file that was exported. See the following for details. 👉 "Using presets on another computer" on page 13
❷	Unit	Select the unit for length. The following units can be selected. ❏ mm ❏ inch
❸	All Settings	Clicking **Restore Default Settings** restores the presets and preference settings to their default values (values when installed).

Troubleshooting & tips

When printing is suspended

If Conditions for Suspension are set in the preset and those conditions are met, printing is suspended.
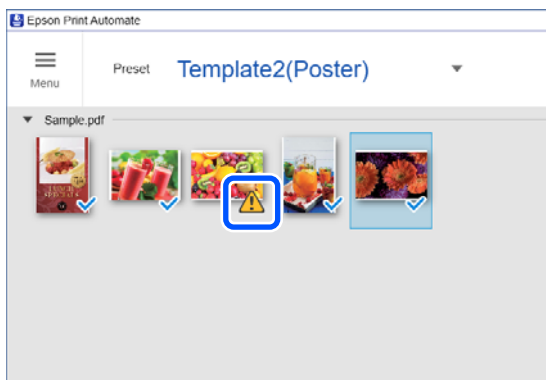
Use the following procedure to reprint if printing is suspended.
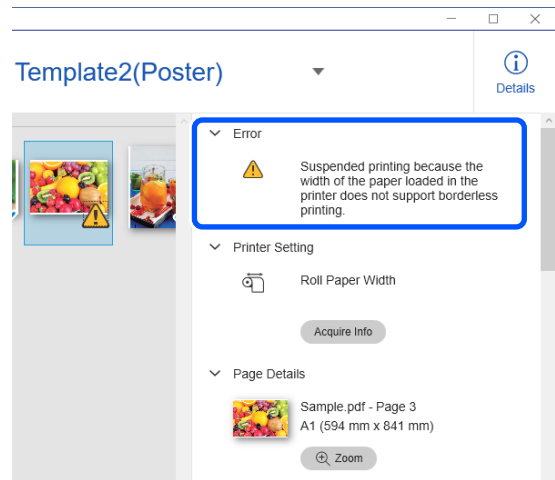
1   Click **Retry**.
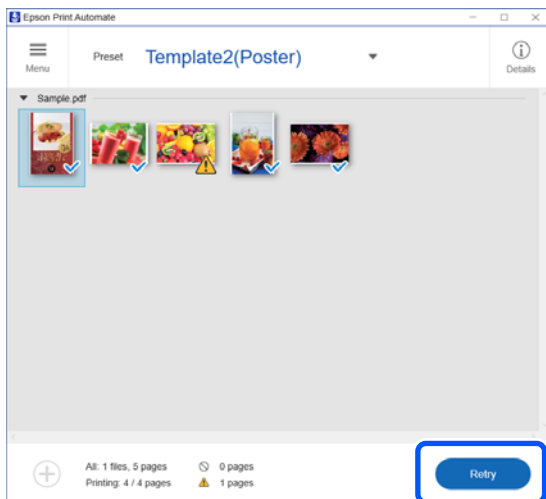
2   Click the ⚠ on the page for which printing is suspended.
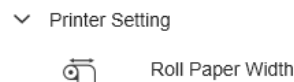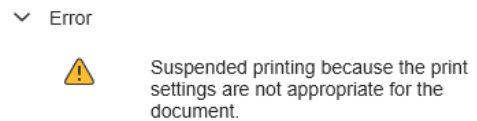

3   Check **Error**.

4   Identify the location of the problem from **Error** and resolve the problem.

Example:

❏   Load suitable paper in the printer, click **Acquire Info**, and update the information about the paper's size.

❏   Select a different preset.

❏   Create a new preset.

❏   Create a PDF at a suitable document size.

When printing is no longer suspended, ⚠ changes to ① (Copies icon).

5   Click **Print**.

Troubleshooting & tips

When a message dialog appears

If one of the following message dialogs appears, check what to do and take any necessary measures.

Message	What to do
The Preset associated with this shortcut does not exist.	The preset that was linked to the shortcut was deleted or the name of the preset was changed. Delete the shortcut and remake the preset's shortcut. ☞ "Creating presets" on page 11
The file was not readable. The file may be unsupported or corrupted. Select another file.	Add a PDF or image file (TIFF format, JPEG format). If a password is set on the document's file, deactivate the password, and then add the file.
Cannot add the file because it exceeds the limit that can be read.	The upper page limit for documents that can be added to the software is 100 pages. Keep the total number of pages for the document within 100 pages.
Cannot import the file because it exceeds the limit that can be registered.	The upper limit for presets that can be registered to the software is 50. Delete unnecessary items from registered presets so that the total number of imported presets and registered presets does not exceed 50. ☞ "Deleting presets" on page 12
Cannot acquire the printer information.	Check the connection to the printer.

Operating environment

The software can be used in the following environments. (As of September 2019)

The supported OS and other elements may change.

For the latest information, see the Epson Web site.

Item	Explanation
Operating system (OS)	Windows 10 Windows 8.1 Windows 8 Windows 7 SP1 * Net Framework 4.6.2 or higher is installed
CPU	The system requirements for the above OS are met
Free memory	512 MB or more
Display resolution	1024 x 768 or higher
Supported data formats	❏ PDF (password protection not supported) ❏ TIFF ❏ JPEG