

RHONDEE A. BALDI, MD, MSc

Washington, DC • rbaldi@inovalon.com

PHYSICIAN AND MEDICAL DIRECTOR

Patient Care / Policy Analysis / Medical Staff Management and Program Support / Qualitative & Quantitative Research

Dr. Baldi (formerly Benjamin-Johnson) is an internist and passionate about practice changes to improve the patient experience in primary care. She has been engaged in health care operations as well as completed analytic and evaluative work to support program and policy formulation. She has led the implementation of care teams and patient-centered medical home activities in her practice. As a managing consultant at The Lewin Group, she led the development of quality measures and formulated technical assistance tools and materials directed at community mental health centers seeking to integrate primary care services. Her prior research has focused on mental illness and medical co-morbidity. Her strengths include team leadership; medical staff management and development; research interpretation and presentation; and program support and management.

EXPERIENCE

Medical Director, Inovalon, Inc.

January 2018-present

Clinical consultant and physician leader for healthcare analytics and technology firm. Provide clinical oversight to employed clinical staff and serve as internal consultant to external clients and internal client services, IT development, and clinical quality teams.

Physician, One Medical Group, Washington, DC

2015-2018

- Staff physician providing primary care to adult patients. Establish diagnosis and treatment plans. Coordinate care with medical specialists and surgeons as needed.
- Manage chronic conditions in collaboration with patients and allied health staff. Meet with Patient-Centered Medical Home (PCMH) nurse regularly to develop and execute care management for patients with complex needs.
- Internal tester for electronic medical record modifications. Using new features and providing feedback.
- Developed obesity management program clinical service offering in the DC Market.

Managing Consultant, The Lewin Group, Fairfax, VA

2011-2014

Serving as clinical advisor, project manager, and health services researcher for federal and commercial clients of this health care and health policy consulting firm.

- Identified innovative, integrated care projects across the US under Centers for Medicare and Medicaid Services (CMS) Technical Assistance contract. Focusing on care integration for complex patients and Medicare-Medicaid enrollees, I led site visits and synthesized data to formulate dissemination strategies and technical assistance support for implementation by new provider organizations. Developed and led webinar content and technical assistance documents for community mental health centers and agencies caring for adults with physical disability to support implementation of care integration.

- Provided one-on-one project design and implementation support for six Health Care Innovations Award (HCIA) project directors. Led and supervised quarterly review of 109 HCIA awardees' progress by identifying successes, challenges and lessons learned for CMS' Innovation Center under a technical assistance contract.
- Lead developer of inventory tool and policy framework to prioritize medical conditions with unmet pharmaceutical needs to enable Health and Human Services Administration staff to devise related incentives for drug development.

Medical Director, Mary's Center for Maternal and Child Health, Inc., Washington, DC

2013-2015

- Managed 29-person staff of clinicians, nurses, and medical assistants developing office protocols, monthly schedules administering performance reviews, organizing clinical education for providers, and handling patient complaints.
- Supported annual budget projections for clinical revenue and developed clinical policies.
- Provided monthly educational talks for seniors at the Bernice Fontaineau Senior Wellness Center.
- Led grant to streamline referral tracking and supported project implementation and reporting to funder.
- Formulated and implemented quality improvement process to increase colorectal cancer screening rates.

Attending Physician, Washington Hospital Center, Washington, DC

2010-2011

- Provided care to adult ambulatory patients and adults hospitalized for acute conditions. Supervised resident physicians in the care of hospitalized patients and coordinated care with specialist physicians.
- Led weekly didactic resident teaching driven by current patients, weekly clinical exam skills teaching, and a monthly journal club teaching critical evaluation of the medical literature. Monitored residents' progress toward independent clinical care in outpatient settings.
- Supervised three registered nurses and two physician assistants in clinical care.

Research Fellow, University of California, Los Angeles and RAND Corporation, Alexandria, VA

2008-2010

- Designed and administered a survey to describe the health status and use of preventive care services among low-income adults in treatment for substance use disorder. Led and trained 6-person team in survey administration and data analysis.
- Designed and executed data analysis using California Medicaid claims to understand relationships between mental illness and health care utilization among adults living with HIV in California.
- Collaborated with a community-based substance use treatment program to formulate and pilot a suboxone protocol to treat opioid dependence.
- Served as team member in an evaluation of behavioral health needs and behavioral healthcare in the District of Columbia. Proposed, planned and conducted semi-structured interviews with key informants and national experts. I drafted chapter on innovative Medicaid financing in states for mental health and substance abuse treatment services. With team, I synthesized results and contributed to policy recommendations for District of Columbia officials.

Staff Physician, Unity Healthcare, Inc., Washington, DC

2006-2007

- Staff physician providing ambulatory care to outpatients at Anacostia Health Center, the DC Department of Corrections (DC Jail), and New York Avenue Shelter clinic. Goal was to provide continuous care to adults moving across these three settings once released from jail.

EDUCATION AND TRAINING

University of California, Los Angeles, Master of Science in Health Services, Magna cum laude, 2009

University of California, Los Angeles, Robert Wood Johnson Clinical Scholars Program, 2007-2010

Brigham and Women's Hospital, Boston Massachusetts, Internal Medicine Internship and Residency, 2003-2006

Harvard Medical School, Doctor of Medicine, June 2003

London School of Economics and Political Science, Master of Science in Anthropology of Development, Merit, 2002

Spelman College, Bachelor of Science, Summa cum laude, 1997

TEACHING

Attending Preceptor for four Georgetown University third-year medical school students, 2010-2011

Attending Preceptor at Venice Family Clinic for UCLA Internal Medicine program residents, 2008-2010

Clinical Skills Instructor for four UCLA 'Clinical Skills-Doctoring' first-year medical students, 2009

PUBLICATIONS

Benjamin-Johnson R, Moore AA, Gilmore J, Watkins K. Self-reported access to medical care, use of preventive services, and chronic conditions among adults in treatment for substance dependence. *Psychiatric Services*, Dec 2009.

Benjamin-Johnson R. "Major Depressive and Bipolar Disorders." Chapter in Establishing a Sustainable Quality Measurement System for California Prisons: RAND Report to the California Prison Receivership. RAND Corporation, Santa Monica. July 2009.

Asch S, Damberg C, Teleki S, Grudzen C, Hiatt L, **Benjamin-Johnson R**, Yesus A, Shaw R, et al. Selecting Performance Indicators for Prison Healthcare. *Correctional Healthcare*, April 2009.

Gresenz CR, Blanchard JC, Timbie J, Acosta JD, Pollack CE, Ruder T, Saloner B, **Benjamin-Johnson R**, Weinick R, Adamson DM, Hair B. Behavioral health in the District of Columbia: Assessing need and evaluating the public system of care. Peer reviewed, published and prepared for the DC Department of Mental Health, August 2010.

PRESENTATIONS

Chairman's Conference, Washington Hospital Center (March 2011)

"Update on Adverse Medication Effects in 2010: Lessons from Population-based Data"

Research Grand Rounds, Washington Hospital Center (October 2010)

"Psychiatric Co-morbidity and Relationship to Health Outcomes among Adults with HIV Infection"

Global Women's Action Network for Children Conference, Amman Jordan (June 2006)

Panel discussant, "Incarceration and women's health"

LICENSURE AND CERTIFICATION

Medical License, District of Columbia Board of Medicine Active Dec 2009-present

Medical License, Maryland Board of Medicine, Inactive September 2016

Board Certified Diplomate, American Board of Internal Medicine Oct 2006-present

LANGUAGES

Intermediate fluency in spoken and written Latin American Spanish

PROFESSIONAL AFFILIATIONS

American College of Physicians, Member