

## UNISONFIBRE PRE-INSTALLATION AGREEMENT AND POST INSTALLATION SIGN-OFF

Installer Name: ..... Service Provider: .....

Date: ...../...../.....

Customer Name: ..... Contact Number: .....

Email: ..... Address: .....

**IMPORTANT: PLEASE KEEP THIS FORM ON-SITE UNTIL COMPLETION OF INSTALLATION**

### PRE INSTALLATION AGREEMENT

I can confirm that all the details above are correct:

I can confirm that:

1. I am the owner of the property at the above address; or
2. I have permission from the owner of the property at the above address for UnisonFibre to install a fibre connection.

If I am not the Customer (End User) named above, my name is:

.....

and I confirm that I am authorised to represent the End User

**Why Is UnisonFibre Involved?** When you signed up for a new fibre (and/or phone) service from your service provider, they engaged UnisonFibre to carry out the fibre installation at your address. UnisonFibre now requires you to complete this pre-installation agreement to confirm that you are aware of and understand what the installation of your fibre service involves and what to expect after UnisonFibre has completed the installation. UnisonFibre is the owner of the fibre network and is responsible for installing your fibre equipment. Your ongoing contract for a fibre connection remains with your service provider.

**Your Service Provider:** UnisonFibre may also be required to connect your service provider's equipment as part of the fibre installation. UnisonFibre is not responsible or liable to you or any party for the equipment owned by your service provider. Please contact your service provider in the first instance if you have any issues with your fibre service and/or the equipment owned by your service provider.

**IMPORTANT:** You must ensure you contact any other providers of telecommunications services that are connected at your property. For example, any medical alarms, EFTPOS, SKY TV or monitored house alarms. This is your responsibility and is very important if the existing copper connection to your property is disconnected. Please discuss the connection of these services with the relevant provider to ensure they continue to work with your new fibre service. Unison Fibre will not be responsible or liable in any way for ensuring these additional services continue to work with your fibre installation.

### PLEASE TICK AS IT APPLIES TO YOU

- I do not have any other telecommunications related services at my property.
- I am keeping my copper connection to retain my other telecommunications related services.
- I have contacted the provider(s) of my other telecommunications services and they have confirmed that their services will continue to work using my fibre service

**Reinstatement at Your Property:** UnisonFibre will reinstate any parts of your property that are affected by the installation of the fibre service. This will occur as soon as reasonably possible after completion of the fibre installation. Repairs will be done to ensure your property is put back to as near as possible to its original state, unless it is not practical to do so. All areas of your property will be left clean and any debris removed.

**Installation Work:** Your UnisonFibre technician will indicate in the table below the main work that will be carried out both inside and outside your property as part of the fibre equipment installation:

Exterior of your property	Check if being undertaken	Customer Initial
Excavation and trenching (holes)		
Installation of Aerial Cable		
Installation of External Termination Point		
Removal of concrete / tiles / pavement		
Installation of ducting		
Other (description):		

Interior of your property	Check if being undertaken	Customer Initial
Drilling holes (small)		
Cutting holes in walls (large)		
Installing surface wiring (exposed)		
Removal of ceiling tiles		
Installation of mounted equipment (e.g. on wall)		
Other (description):		

Description of Any Additional Work or Comments	Customer Initial

### YOUR AGREEMENT(PLEASE SIGN AND DATE BELOW TO CONFIRM THAT):

1. you agree to the fibre installation work to be carried out on the interior and exterior of your property as described in the table above and explained to you by UnisonFibre's technician, *and*
2. you agree to and understand the terms and conditions as described above:

Signature of End User (or authorised representative):

.....

Date: ...../...../.....

Signature of Unison Fibre Limited authorised representative:

.....

Date: ...../...../.....

LOCATION PLAN AND DETAILS OF CONNECTION LOCATION

Empty box for location plan and details of connection location.

POST-INSTALLATION SIGN-OFF

Your fibre installation is now complete. UnisonFibre would like to confirm the following with you before leaving your property:

EXTERIOR WORK: Please sign and date below to confirm that you are satisfied with the quality of the exterior work carried out by UnisonFibre at your property and the location of UnisonFibre's External Termination Point (ETP), the link between the fibre connection outside and the internal fibre equipment and wiring.

Signature of End User (or authorised representative):

.....

Date: ...../...../.....

Signature of Unison Fibre Limited authorised representative:

.....

Date: ...../...../.....

INTERIOR WORK: Please sign and date below to confirm that you are satisfied with the quality of the interior work carried out by UnisonFibre at your property and the location of UnisonFibre's optical network terminating (ONT) and any other equipment. The ONT is the key part of the fibre network that connects to the fibre cable and allows the connection of devices to the fibre network (e.g. your internet connection).

Signature of End User (or authorised representative):

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Date: ...../...../.....

Signature of Unison Fibre Limited authorised representative:

.....

Date: ...../...../.....

ADDITIONAL INFORMATION

UnisonFibre is the owner of the fibre network and is responsible for installing your fibre equipment. Your ongoing contract for a fibre connection remains with your service provider. UnisonFibre is not party to this agreement. Please contact your service provider in the first instance should you experience any issues with your fibre service.

You must ensure you contact any other providers of telecommunications services that are connected at your property. For example, any medical alarms, EFTPOS, SKY TV or monitored house alarms. This is your responsibility and is very important if the existing copper connection to your property is disconnected. Please discuss the connection of these services with the relevant provider to ensure they continue to work with your new fibre service. UnisonFibre will not be responsible or liable in any way for ensuring these additional services continue to work with your fibre installation.

UnisonFibre will reinstate any parts of your property that are affected by the installation of fibre. This will occur as soon as reasonably possible after completion of the fibre installation. Repairs will be done to ensure your property is back to as near as possible to its original state, unless it is not practical to do so. All areas of your property will be left clean and any debris removed.

Thank you for accommodating the installation of your new fibre connection