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XFINITY Home
2925 Courtyards Dr.
Norcross, GA 30071

We would like to welcome you as a new customer of XFINITY Home!

Certain municipalities in Georgia require home security system users to obtain an alarm registration/user permit. It is your responsibility to comply with these requirements. **If you fail to do so, the municipality could delay or refuse to dispatch emergency personnel and/or assess you fines.**

As a courtesy, we have compiled the requirements for some areas that require an alarm registration/user permit on the reverse side of this letter. This list is not exhaustive and you should confirm registration requirements with your municipality.

Once you receive your permit (where required), please login to the subscriber portal at www.xfinity.com/xhsportal; go to the **Security** menu, select "**Emergency Dispatch Setup**" and enter your permit number along with the expiration date at the bottom of the page.

Please contact your local municipality with any questions regarding alarm registration and user permits.

Thank you,

XFINITY Home Team
1-800-XFINITY

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County	City	Details
Barrow	Braselton	Alarm users for both **Fire and Security** systems are required to register their alarm systems with the Braselton Police Department. Current Cost: $0.00 Alarm Permit Application: Permit registration must be completed on an original application available only from the Braselton Police Department.
Calhoun	Arlington	Alarm users for both **Fire and Security** systems are required to register their alarm systems with the Arlington Police Department. Current Cost: $0.00 Alarm Permit Application: Permit application is required to be filed in person at the Arlington Police Station.
Cherokee	Canton	Alarm users for **Security** systems are required to register their alarm systems with the Canton Police Department. Current Cost: $0.00 Alarm Permit Application: http://www.canton-georgia.com/misc/alarmpermitapplication.pdf
Clayton	Forest Park	Alarm users for both **Fire and Security** systems are required to register their alarm systems with the Forest Park Police Department. Current Cost: $0.00 Alarm Permit Application: Permit application is required to be filed in person at the Forest Park Police Department.
Cobb	Marietta	Alarm users for both **Fire and Security** systems are required to register their alarm systems with the Marietta Police Department. Current Cost: $0.00 Alarm Permit Application: http://www.mariettaga.gov/departments/emergency/police/docs/AlarmPermit.pdf Online Registration Form: http://www.mariettaga.gov/departments/emergency/police/alarms/RegForm/CryWolfReg.asp
	Unincorporated County Area	Alarm users for both **Fire and Security** systems are required to register their alarm systems with the Cobb County Police Department. Current Cost: $0.00 Alarm Permit Application: There is no formal application; registration is done over the phone by calling: (770) 499-3900.

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Early	Arlington	Alarm users for both **Fire and Security** systems are required to register their alarm systems with the Arlington Police Department. Current Cost: $0.00 Alarm Permit Application: Permit application is required to be filed in person at the Arlington Police Station.
Dekalb	Chamblee	Alarm users for **Security** systems are required to register their alarm systems with the Chamblee Police Department's False Alarm Coordinator. Current Cost: $0.00 Alarm Permit Application: http://www.chambleega.com/client_resources/departments/police/alarm%20reg%20form.pdf
Fayette	Peachtree City	Alarm users for both **Fire and Security** systems are required to register their alarm systems with the Peachtree City Police Department. Current Cost: $0.00 Alarm Permit Application: https://ptcgovernment-org.cgi-data.com/webform/7888168.cgi
Floyd	Rome	Alarm users for both **Fire and Security** systems are required to register their alarm systems with the Rome-Floyd County Emergency 911. Current Cost: $0.00 Alarm Permit Application: No formal application, however users must submit via email the following information to the Rome-Floyd County E911 Communications Center at wheelerp@floydcountyga.org 1. Emergency Contact Information 2. Full Name 3. Physical/Mailing Address
	Unincorporated County Area	Alarm users for both **Fire and Security** systems are required to register their alarm systems with the Rome-Floyd County Emergency 911. Current Cost: $0.00 Alarm Permit Application: No formal application, however users must submit via email the following information to the Rome-Floyd County E911 Communications Center at wheelerp@floydcountyga.org 1. Emergency Contact Information 2. Full Name 3. Physical/Mailing Address

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Fulton	Alpharetta	Alarm users for both **Fire and Security** systems are required to register their alarm systems with the Alpharetta Police Department. Current Cost: $0.00 Alarm Permit Application: http://www.alpharetta.ga.us/files/docs/pdfs/F&D/Pub_safety/Alarm_Registration.pdf
	Johns Creek	Alarm users for both **Fire and Security** systems are required to register their alarm systems with the Johns Creek Police Department. Current Cost: $0.00 Alarm Permit Application: http://www.johnscreekga.gov/online/forms/alarm-residential.aspx
	Milton	Alarm users for both **Fire and Security** systems are required to register their alarm systems with the Milton Police Department. Current Cost: $25.00 Alarm Permit Application: http://www.cityofmiltonga.us/vertical/Sites/%7BABDC6828-BCD1-4EB9-8063-A52F3C899020%7D/uploads/%7B1FCC399D-8C1F-4E0C-B9D9-59B81320D627%7D.PDF
Gwinnett	Berkely Lake	Alarm users for **Security** systems are required to register their alarm systems with the Gwinnett County Police Department. Current Cost: $0.00 Alarm Permit Application: https://www.gwinnettcounty.com/sec/portal/gwinnett/Departments/Police/AlarmRegistration/OnlineRegistrationForm
	Braselton	Alarm users for both **Fire and Security** systems are required to register their alarm systems with the Braselton Police Department. Current Cost: $0.00 Alarm Permit Application: Permit registration must be completed on an original application available only from the Braselton Police Department

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Gwinnett	Buford	Alarm users for **Security** systems are required to register their alarm systems with the Gwinnett County Police Department. Current Cost: $0.00 Alarm Permit Application: https://www.gwinnettcounty.com/sec/portal/gwinnett/Departments/Police/AlarmRegistration/OnlineRegistrationForm
	Dacula	Alarm users for **Security** systems are required to register their alarm systems with the Gwinnett County Police Department. Current Cost: $0.00 Alarm Permit Application: https://www.gwinnettcounty.com/sec/portal/gwinnett/Departments/Police/AlarmRegistration/OnlineRegistrationForm
	Grayson	Alarm users for **Security** systems are required to register their alarm systems with the Gwinnett County Police Department. Current Cost: $0.00 Alarm Permit Application: https://www.gwinnettcounty.com/sec/portal/gwinnett/Departments/Police/AlarmRegistration/OnlineRegistrationForm
	Snellville	Alarm users for both **Fire and Security** are required to register their alarm systems with the Snellville Police Department. Current Cost: $0.00 Alarm Permit Application: http://www.snellville.org/index.asp?Type=DYNAFORM&SEC={8EE1246D-BA05-4823-BA23-A2033A45B1C7}
	Unincorporated County Area	Alarm users for **Security** systems are required to register their alarm systems with the Gwinnett County Police Department. Current Cost: $0.00 Alarm Permit Application: https://www.gwinnettcounty.com/sec/portal/gwinnett/Departments/Police/AlarmRegistration/OnlineRegistrationForm
Hall	Braselton	Alarm users for both **Fire and Security** systems are required to register their alarm systems with the Braselton Police Department. Current Cost: $0.00 Alarm Permit Application: Permit registration must be completed on an original application available only from the Braselton Police Department.

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Henry	Hampton	Alarms users for **Security** systems are required to register their alarm systems with the Henry County Sheriff's Department. Current Cost: $0.00 Alarm Permit Application: http://www.co.henry.ga.us/911/pdf/HenryCounty-AlarmRegistration.pdf
	Locust Grove	Alarms users for **Security** systems are required to register their alarm systems with the Henry County Sheriff's Department. Current Cost: $0.00 Alarm Permit Application: http://www.co.henry.ga.us/911/pdf/HenryCounty-AlarmRegistration.pdf
	Mcdonough	Alarms users for **Security** systems are required to register their alarm systems with the Henry County Sheriff's Department. Current Cost: $0.00 Alarm Permit Application: http://www.co.henry.ga.us/911/pdf/HenryCounty-AlarmRegistration.pdf
	Stockbridge	Alarms users for **Security** systems are required to register their alarm systems with the Henry County Sheriff's Department. Current Cost: $0.00 Alarm Permit Application: http://www.co.henry.ga.us/911/pdf/HenryCounty-AlarmRegistration.pdf
	Unincorporated County Area	Alarms users for **Security** systems are required to register their alarm systems with the Henry County Sheriff's Department. Current Cost: $0.00 Alarm Permit Application: http://www.co.henry.ga.us/911/pdf/HenryCounty-AlarmRegistration.pdf
Jackson	Braselton	Alarm users for both **Fire and Security** systems are required to register their alarm systems with the Braselton Police Department. Current Cost: $0.00 Alarm Permit Application: Permit registration must be completed on an original application available only from the Braselton Police Department.

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Alarm Company Information
Comcast Broadband Security, LLC d/b/a Xfinity Home
2925 Courtyards Dr.
Norcross, GA 30071
800-934-6489

Monitoring Company Information
C.O.P.S. Monitoring
1041 Glassboro Road, Building F
Williamstown, NJ 08094
856-629-1111