



# HP Corporate-Ready Whitepaper

## I. HP Windows 10 factory images

HP offers Windows 10 preinstalled on the systems shipped from the factory on HP commercial desktop and mobile computers. The Windows 10 preinstallation image shipped from the factory has received thousands of hours of testing to assure high quality and reliability for our customers.

HP has provided the HP Premier image for many years, and this is the standard image shipped on the systems. HP has added the HP Corporate-Ready image to support customers wanting a “clean” image. This image is readily suited to new Modern Provisioning technologies. Differences between the two image types are provided in the following sections.

### HP Premier image

The HP Premier image shipped from the factory includes the Windows OS, device drivers, Microsoft 365<sup>®</sup> Apps for enterprise 64-Bit trial,<sup>1</sup> required HP documentation, hardware-enabling software, and several HP applications. The HP value-added applications provide security, manageability, and collaboration features.

### HP Corporate-Ready image

The HP Corporate-Ready option was initially launched in 2016 for customers who want a minimal Windows 10 image from the factory. The Corporate-Ready image consists of the Windows OS, device drivers, Microsoft 365<sup>®</sup> Apps for enterprise 64-Bit trial<sup>1</sup> required HP documentation, and a minimal set of HP hardware-enabling apps. It is a subset of the regular HP Premier Image, removing most of the HP value-added software. The HP Premier and Corporate-Ready images have the same high quality and reliability because they have identical Windows 10 OS and device drivers.

The HP Corporate-Ready offering was previously known as HP Enterprise-Ready. To avoid confusion with Microsoft Windows 10 Enterprise Edition operating system, HP refers to the offering as *HP Corporate-Ready* on new products. HP cannot sell Microsoft Windows 10 Enterprise Edition on client systems.

Customers can order the Corporate-Ready option from their HP account representative or on select platforms offered on hp.com.

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The Corporate-Ready image complements modern provisioning solutions like AutoPilot.<sup>2</sup> By default, with modern provisioning, software applications are updated from the Microsoft Store, and device drivers and OS updates are updated from Windows Update. The Corporate-Ready image is a good choice for modern provisioning solutions, but these provisioning products and services are not included with the Corporate-Ready image.

## II. Applications for HP Premier & HP Corporate-Ready image

HP installs numerous value-added applications on our standard HP Premier image. These applications provide a wide range of features from security to support assistance. The HP Corporate-Ready image removes most of these applications, allowing customers to control which applications they want to add back or change.

**Table 1** Applications installed in the factory

<b>HP Premier image</b>	<b>HP Corporate-Ready image</b>
Microsoft 365 <sup>®</sup> Apps for enterprise 64-bit trial <sup>1</sup>	Microsoft 365 <sup>®</sup> Apps for enterprise 64-bit trial <sup>1</sup>
HP Documentation	HP Documentation
HP Notifications	HP Notifications
HP Hotkey Support	HP Hotkey Support
HP Dream Color Assistant	HP Dream Color Assistant
HP Collaboration Keyboard Software	HP Dream Color Assistant
HP Interactive Light	HP Interactive Light
Tile App	Tile App
HP Sure View UWP	HP Sure View UWP
HP PC Hardware Diagnostics UEFI	HP PC Hardware Diagnostics UEFI
HP Active Pen-Bluetooth OOB Pairing	HP Active Pen-Bluetooth OOB Pairing
TCO Certified App <sup>5</sup>	TCO Certified App <sup>5</sup>
HP Support Assistant	
HP Setup during OOB (Registration)	
HP PC Hardware Diagnostics Windows	
HP Client Security Manager	
HP Power Manager	
HP Privacy Settings	
HP Sure Sense	
HP Workwell	
MyHP	
HP Connection Optimizer	
Adobe Creative Cloud Desktop Application	

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HP Premier image	HP Corporate-Ready image
Adobe Offer	
HP/B&O Audio Control	
HP QuickDrop Pro	
HP Sure Recover	
HSA Telemetry for Commercial	
HP Easy Clean	
HP Sure Run	
HP Performance Advisor	
HP ZCentral Remote Boost	
Bulb Digital Portfolio <sup>3</sup>	
Fluid Math <sup>3</sup>	
HP Prime Graphing Calculator Pro <sup>3</sup>	
HP Classroom Manager <sup>3</sup>	
Kortext <sup>3</sup>	
<b>NOTE:</b> The list of applications is subject to change and is current at the time of this writing. Some applications are for mobile systems and not included on desktop systems. Some applications are not available on all systems. Some systems offer a Microsoft 365 <sup>®</sup> Apps license at additional cost.	

### III. Windows 10 editions with Corporate-Ready image

The Corporate-Ready option is available with most Windows 10 editions.

- Windows 10 Home
- Windows 10 Pro
- Windows 10 Pro for Workstations
- Windows 10 Pro for Education

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**NOTE:** Not all products offer all OS editions.

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The Corporate-Ready option is applied to the current version of the OS that ships from the factory. For example, if the factory is shipping Windows 10 May 2020 Update (version 20H1), then the Corporate-Ready option is applied to that version of Windows 10. A customer cannot change the shipping version of Windows 10.

Typically, HP commercial products begin shipping the latest Windows 10 version three to six months after Microsoft releases the new version. HP then has time to test and qualify the new Windows 10 release, and factories have time to prepare and deploy the new release.

## IV. Platforms offering Corporate-Ready option

The Corporate-Ready option is available on most current generation HP commercial desktops, notebooks, and mobile workstations.

## V. Windows Image Provisioning

Corporate customers frequently want a company-unique Windows image. The image would have a standard Windows 10 client OS, but also have line-of-business applications, policies, and settings specific to the customer. Companies can build their own image completely and use that to reimage end-user systems with traditional Windows Image Provisioning or one of the new modern Provisioning techniques. The Corporate-Ready offering from HP is a good option for the traditional customer and a great option for the modern provisioning customer.

### Traditional Windows Image Provisioning

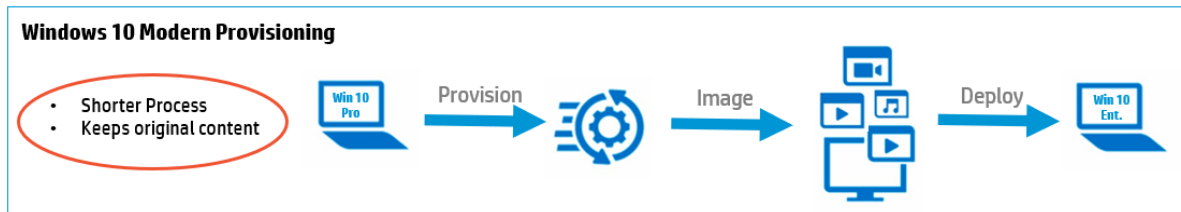


Traditionally, corporate customers who want a customized Windows 10 image for their end users create a custom image that has the OS and all their applications and settings. New end-user systems are then reimaged with the custom image. Creation of the customized images requires technical expertise and several weeks of effort. Customers can use their IT department to create custom Windows 10 images. In addition to image creation, the customer will likely test this custom Windows image because they might have a unique combination of OS and drivers. In doing so, all the testing and confidence provided by the HP factory image is lost.

Customers who want to create their own custom images can use the HP Corporate-Ready option as their starting point. The customer would start with a Windows 10 image that has the Windows 10 OS and drivers that HP has extensively tested. The customer then adds their applications and settings on top of the Corporate-Ready image without losing the testing and confidence provided by HP.

HP Services offers imaging for customers who require complete control of their image but do not want to create their own images. Also, HP Services can be used to deploy a custom image whether the image was created by the customer or by HP. HP Services offers a comprehensive portfolio of imaging or provisioning solutions to meet the customer's needs, regardless of where they are in their transformation journey. The custom image, whether deployed by HP Services or by the customer's IT department, replaces the regular HP Windows 10 image.

## Modern Windows Image Provisioning



The PC industry has developed a more modern image provisioning approach. The Windows 10 image preinstalled in the factory is retained. The line-of-business applications, policies, and settings are installed after the system reaches the end-user by a modern provisioning solution, for example Microsoft Autopilot.

The HP Corporate-Ready image is a great choice for customers using modern image provisioning. The Windows 10 image from the factory is a clean image. Provisioning will add applications and change policies and settings.

A customer or their IT department does not have to spend a lot of time creating OS images for a variety of notebooks, desktops, and workstations. They can concentrate on the policies, settings, and applications (profile) specific to the organization's needs.

In addition, the customer or IT department does not need to reimage a system with their specialized custom image. Instead, the unit can be sent directly to the end user. The end user goes through the out-of-box experience, connects to the internet, and enters their credentials. The OOB experience can be customized, for example, by skipping the end user license and privacy-related screens. The Modern Device Management (MDM) solution can then deploy customized policies, settings, and applications.

For customers who want a white glove experience and want to simplify the deployment of new PCs into a modern IT environment, HP Personal Systems Services offers Device Provisioning Services, a comprehensive suite that helps lower costs, improve the user experience, optimize productivity, and enable faster deployments for modern IT environments.

## VI. Microsoft Office

HP includes Microsoft 365® Apps for enterprise 64-Bit trial with HP Premier and HP Corporate-Ready images with most commercial systems. The Microsoft 365® Apps for enterprise 64-Bit trial<sup>1</sup> allows the customer to use Office features for a limited time. Microsoft controls edition, features, limitations, and duration of the trial. The customer can purchase a Microsoft Office license from Microsoft for full functionality.

Customers who want to create their own company-specific configurations can order the No Office option. This option removes Microsoft 365® Apps for enterprise 64-Bit trial from the HP factory image. Contact your HP account representative for more information.

## VII. References

Overview of Windows Autopilot

<https://docs.microsoft.com/en-us/windows/deployment/windows-autopilot/windows-10-autopilot>

HP Unveils New Fleet of Business-driven PCs

<http://www8.hp.com/us/en/hp-news/press-release.html?id=1232512#.WvQ4IKdKhPY>

<sup>1</sup> Microsoft 365<sup>®</sup> Apps for enterprise (formerly known as Office 365<sup>®</sup> ProPlus) has limited features, functionality, and duration. The full version is available from Microsoft.

<sup>2</sup> Autopilot prerequisites include Azure AD Premium P1 or P2 and Microsoft Intune or other MDM services to manage your devices. Some HP security features must be provisioned separately using the HP Manageability Integration Kit. Contact your HP account representative or authorized HP reseller for more information.

<sup>3</sup> Applications are installed on education platforms only unless the customer selects MISC No Education Software IOPT.

<sup>4</sup> Application installed on Dragonfly G1 only if the customer selects Built-in Tile Module part number.

<sup>5</sup> Link to TCO website

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