verizon /

Wireless Alarm Jack Quick Start Guide



Security and Alarm Systems



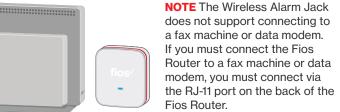
If you are connecting a security or alarm system that requires line seizure to place emergency outgoing calls, contact your security provider to connect the security or alarm system to the Wireless Alarm Jack.

If your alarm system is connected to a central monitoring station, it may require phone line seizure. Phone line seizure temporarily disconnects the phone line in your house, even if the phone line is in use, so that the alarm system can use the phone line to contact the central monitoring station during an alarm event. If the phone line seizure is required you must you must use the Wireless Alarm Jack for connecting to any DECT enabled Fios Router for emergency outgoing calls. When the Wireless Alarm Jack registers with the Fios Router it will enable phone line seizure whenever an outgoing call is placed by the Wireless Alarm Jack. For further information, go to verizon.com/FiosRouter.

WARNING: Phone line seizure will not occur if the Wireless Alarm Jack "Alarm" status setting is disabled within the Fios Router user interface.

Getting Started

The Wireless Alarm Jack allows you to connect an alarm/ security panel to your Fios Router for emergency outgoing calls. Since the Wireless Alarm Jack operates wirelessly, it can be installed anywhere within range of your Fios Router. The wireless alarm jack has a built-in battery backup that provides 24 hours of standby time or 8 hours of talk time (on a single load) when fully charged.



WARNING The Wireless Alarm Jack comes with its own 18650 type Lithium Ion (Li-ion) rechargeable batteries, Please use only these batteries. Replacing them with other type of unapproved batteries may damage the device and create a risk of FIRE. It will also void the warranty of the device. Please contact your manufacturer for more information about ordering batteries.

Be careful when handling the batteries. Conductive materials such as bracelets, silverware, metallic surfaces may create a short-circuit leading to battery overheat and would cause burns and release of toxic ingredients.

Go to Step 1

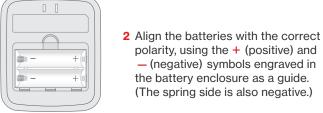
Step 1 Install batteries in the Wireless Alarm Jack

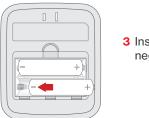




WARNING On the Wireless Alarm

Jack, the battery cover is removable.





3 Insert the batteries negative side first.

Go to Step 2

Step 2

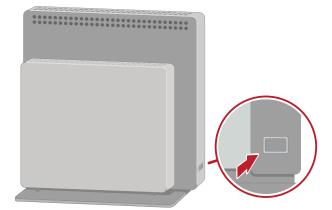


Plug in the Wireless Alarm Jack

To register your Wireless Alarm Jack with your Fios Router, plug this device into a power outlet located close to or in the same room as your Fios Router. The system status indicator on the Wireless Alarm Jack will light up amber and begin to blink as it searches for the Fios Router.

Go to Step 3

Step 3



Put your Fios router in pairing mode

While the system status indicator on the Wireless Alarm Jack is blinking amber, place the Fios Router in pairing mode. The Wireless Alarm Jack should detect the Fios Router and register. Once it is connected, the system status indicator will turn blue.

> **NOTE** The Wireless Alarm Jack may require a software upgrade the first time it is connected. While it is upgrading, the system status indicator will alternately blink blue and amber.

DO NOT UNPLUG THE WIRELESS ALARM JACK WHILE IT IS UPGRADING.

Go to Step 4



Connect your alarm/security panel to the Wireless Alarm Jack

Step 4

Plug the Wireless Alarm Jack into a power outlet close to the alarm/security panel you want to connect to it. Wait for the system status indicator to turn solid blue.

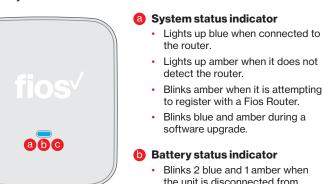
Now, plug the phone cable from the alarm/security panel into the phone jack as shown in the diagram above.

Your alarm/security panel should now be able to place emergency outgoing calls.

NOTE Since the Wireless Alarm Jack enables line seizure capabilities, you should not connect any other telephony device given that it would disrupt an ongoing call.

Quick Reference

The Wireless Alarm Jack allows you to connect your alarm/ security panel to your Fios Router. Since the Wireless Alarm Jack operates wirelessly, it can be installed anywhere within range of your Fios Router.



Blinks 2 blue and 1 amber when

- the unit is disconnected from AC Power. Blinks 1 blue and 3 amber when
- the unit is low on battery power.

Line status indicator

- Lights up blue when the line is idle
- · Lights up amber when the line is in use.

Reset button

Used to factory reset the device.

Telephone jack

Connect to the Wireless Alarm Jack with a standard telephone cable (not included).

Bottom view

Verizon-W-Alarm-Jack-QSG EN 2017-12-20-R12.indd 1-8

Basic Operation



DO NOT dispose in fire. DO NOT heat above 60°C. Follow manufacturer's instructions. DO NOT use in mix with other types of batteries. Use ONLY compatible Li-ion battery charger. DO NOT over charge, DO NOT short or overheat the battery, KEEP

CAUTION: NEVER put batteries in mouth. If swallowed contact your physician or poison control center immediately May explode or leak if mishandled.

Do not throw your old batteries in the trash. Please call 1-800-8-BATTERY (1-800-822-8837), they will provide you with the address of the recycling center nearest to you.

Works with Verizon Approved Fios Router Only

Wireless Alarm Jack will work with Verizon approved Fios Router hereafter called Fios Router. For more information on the Verizon approved Fios router please visit: verizon.com/FiosRouter

Placing and receiving calls

Verizon-W-Alarm-Jack-QSG EN 2017-12-20-R12.indd 9-16

To place a call, pick up the telephone that is connected to the Wireless Alarm Jack. You will hear dialtone. Dial the number as you normally would.

To answer a call, pick up your telephone or press the **Talk** button on your phone.

Call-waiting

Switch to a second incoming call by pressing the **Flash** button on your phone when you hear the call-waiting beep. Your current call will be automatically placed on hold. You can switch back to the original call by pressing the **Flash** button again.

Caller-ID

When an incoming call rings on your Wireless Alarm Jack, you will see the caller-ID associated with the caller on the display of the handset that is connected to the Wireless Alarm Jack.

Troubleshooting

The phone connected to my Wireless Alarm Jack doesn't get a dial tone

- Verify that the system status indicator on the Wireless Alarm Jack is lit blue and that your Fios Router is powered on and working properly.
- If the system status indicator is lit steady amber, try unplugging the Wireless Alarm Jack for 30 seconds, and/or moving the Wireless Alarm Jack closer to the Fios Router.
- If the above steps do not resolve the issue, perform a factory reset on the Wireless Alarm Jack as described below and try to register again.

My Wireless Alarm Jack won't register with my Fios Router

- Move the Wireless Alarm Jack device closer to your Fios Router and try to register again.
- Your Fios Router supports up to five DECT devices. Make sure What this Warranty Excludes. This limited warranty does not cover: vou have not exceeded this limit.

How do I factory reset the Wireless Alarm Jack?

 To perform a factory reset on a Wireless Alarm Jack, plug it into a power outlet and then insert a paper clip through the reset pinhole (see diagram on page 6) to press the reset switch until the system status indicator blinks amber.

Warranty, Safety and Legal Notices

What this Warranty Covers. Verizon agrees to provide a limited warranty to the holder of a valid proof of purchase ("Consumer" or "vou") that the Wireless Alarm Jack contained in this package ("Product") is free from material defects in material and workmanship, subject to the exclusions noted below. This limited warranty extends only to the Consumer for Products purchased and used in the United States of America.

What Verizon Will Do. During the warranty period, Verizon or its authorized service representative will repair or replace, at its option, without charge, a Product which is found to be materially defective in materials or workmanship and returned to Verizon. Verizon, at its option, may use new or refurbished replacement parts to repair the Product, or may replace the Product with a new or refurbished product having the same or similar function.

How Long this Warranty Lasts. This limited warranty shall expire two (2) years from the date of the Product purchase. Replacement or refurbished parts and products are warranted for the original Product warranty period. This warranty terminates if you sell or transfer your Product.

(a) the cost of shipping and handling for returned and replacement products, Limitation on Liability. THIS WARRANTY IS THE COMPLETE or damage or loss during shipment for warranty service; or (b) any software (which is governed exclusively by the licensing terms of such software); or AND EXCLUSIVE WARRANTY AGREEMENT FOR THE PRODUCT (c) any Product that has been subjected to misuse, accident, shipping or BETWEEN YOU AND VERIZON, NO ONE IS AUTHORIZED TO MAKE other physical damage, improper installation, abnormal operation or MODIFICATIONS TO THIS LIMITED WARRANTY AND YOU SHOULD handling that is contrary to operation instructions, neglect, acts of god, NOT RELY ON ANY SUCH MODIFICATION. Verizon RESERVES THE inundation, fire, water or other liquid intrusion, or force major; or (d) any RIGHT TO CHANGE ITS LIMITED WARRANTY WITHOUT PRIOR NOTICE Product that has been damaged due to repair, alteration, or modification by FOR FUTURE SALES. Verizon DISCLAIMS ALL OTHER WARRANTIES anyone other than an authorized service representative of Verizon; or (e) WITH RESPECT TO ITS PRODUCTS, WHETHER EXPRESS, IMPLIED. any Product to the extent that the problem experienced is caused by signal STATUTORY OR OTHERWISE, INCLUDING WITHOUT LIMITATION. conditions, network reliability or cable or antenna systems; or

(f) any Product whose identifying information has been removed, altered or rendered illegible; or (g) any Product purchased, used, serviced, or shipped for repair from outside the United States or Canada, or that is returned without a valid proof of purchase; or (h) any indirect or consequential harm caused as a result of any defect or failure of the Product to properly operate, including without limitation lost data or inability to communicate.

How to Get Warranty Service. To obtain warranty service, call Customer Support for detailed information, including instructions on how and where to return your Product and on any applicable costs associated ANY NATURE, REGARDLESS OF FORM, ACTION OR FORESEEABILITY with a repair, replacement or exchange. You may be required to provide SHALL IN NO EVENT EXCEED THE AMOUNT PAID BY YOU TO US FOR proof of purchase before obtaining warranty service, and it is your sole responsibility to maintain such proof (e.g., a sales receipt). Returned THE PRODUCT UPON WHICH LIABILITY IS BASED. SOME STATES AND/OR COUNTRIES DO NOT ALLOW LIMITATIONS ON HOW LONG products that are determined not to be materially defective will be subject to a handling fee. If you disagree with any of our decisions with respect to AN IMPLIED WARRANTY LASTS, AND/OR DO NOT ALLOW THE warranty service, you have the right to contest that decision as permitted EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL under applicable laws and regulations. DAMAGES, SO THE ABOVE LIMITATIONS AND/OR EXCLUSIONS

How State Law Applies. This limited warranty gives you specific legal rights. You may also have other rights which vary from state to state.

What the FCC wants you to know This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation. Privacy of communication may not be ensured when using this device. COURSE OF DEALING, TRADE USAGE OR PRACTICE OR THE

WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits PURPOSE, TITLE, OR NON-INFRINGEMENT OF THIRD PARTY RIGHTS. are designed to provide reasonable protection against producing harmful MOREOVER, VERIZON SHALL NOT BE LIABLE FOR INDIRECT interference in a residential installation. This equipment generates, uses, INCIDENTAL, SPECIAL, EXEMPLARY, PUNITIVE, OR CONSEQUENTIAL and can radiate radio frequency energy and, if not installed and used in DAMAGES OF ANY NATURE ARISING OUT OF, OR IN CONNECTION accordance with the instructions, may cause harmful interference to radio WITH. THE LIMITED WARRANTY OR THE USE OR PERFORMANCE communications. However, there is no guarantee that interference will OF ANY PRODUCT, WHETHER BASED ON CONTRACT OR TORT. not occur in a particular installation. If this equipment does cause harmful INCLUDING NEGLIGENCE, OR ANY OTHER LEGAL THEORY, EVEN IF interference to radio or television reception, which can be determined b WE HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: THE TOTAL AGGREGATE LIABILITY BY VERIZON FOR DAMAGES OF

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.
- Try moving your Fios Router and Wireless Alarm Jack away from devices that may generate interference, including: computers, wireless devices and electrical appliances (such as microwaves).
- Changes or modifications to this equipment not expressively approved by the party responsible for compliance, or operation of this product in any way other than as detailed to by the User Manual could void the user's authority to operate this equipment.
- To insure the safety of many users, the FCC has established criteria for the amount of radio frequency energy various products may produce depending on their intended use. This product complies with FCC radiation exposure limits under the following conditions:
- The base must be placed to allow a minimum of 20 cm (8 inches) between the antenna and all persons during normal operation.
- The base must not be collocated or operated in conjunction with any other antenna or transmitter.
- The Wireless Alarm Jack FCC model number is XFT-TELOLINX3.

Industry Canada Notice

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions; (1) this device may not cause harmful interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivants : (1) l'appareil ne doit pas produire de brouillage. et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Safety information

When using telephone equipment, including the Wireless Alarm Jack, basic safety precautions should always be followed to reduce the risk of fire, electric shock, damage to equipment, loss of property, severe injury to persons or even loss of life, including the following:

- **DO NOT** use this equipment and all related accessories near or under water, for example, near a bathtub, wash bowl, kitchen sink or laundry tub, in a wet basement, near a swimming pool, under the rain, do not plunge any parts in water or any other liquid.
- Avoid using this product during an electrical storm. There may be a remote risk of electric shock from lightning.
- DO NOT insert the product into an extension cord, receptacle or outlet unless the prongs can be fully inserted, failure to do so may cause electric shock or excessive heat resulting in a fire.
- DO NOT overload power outlets and extensions cords, otherwise it can result in fire or serious electrical shock.
- To prevent overheating, situate all parts of the product away from heat

- sources such as radiators, heat registers, stoves, or other fixtures, appliances and products that produce heat or any area where proper ventilation is not provided.
- Unplug with caution the product from power outlets if it emits smoke. an abnormal smell or makes unusual noise. These conditions may cause fire or electrical shock.
- DO NOT disassemble the device, it contains no user-serviceable parts.
- Unplug the product from any power outlet before cleaning. Do not use liquid or aerosol cleaners, use a damp cloth or a microfiber cloth for
- Unplug the product from the power outlet if the cable or power adapter prongs are damaged or fraved, if liquid has been spilled onto the product, if the product has been exposed to rain, water or any other liquid, if the internal components of device are exposed.
- **DO NOT** use the product to report a gas leak in the vicinity of the leak as it could ignite the gas.
- The device is intended to be correctly oriented in a vertical or floor mount position, the prongs are not designed to hold the power adapter in place if it is plugged upside down, for example do not use facing down power outlets on a ceiling, under a table or in a cabinet.

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LIMITED WARRANTY.

MAY NOT APPLY TO YOU. IF SUCH IS THE CASE, TO THE EXTENT

PERMITTED BY APPLICABLE LAW. Verizon LIMITS THE DURATION OF

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