TREKSTOR®

Enjoy now.

SurfTab® wintron 10.1 3G pure

OPERATING INSTRUCTIONS

Contents

We hope you enjoy your TrekStor SurfTab wintron 10.1 3G pure. Please read the following sections carefully to familiarise yourself with the functions of this product and how to operate it.

IMPORTANT!
Follow the safety information in Section 2.

IMPORTANT!
Please keep these instructions in a safe place for future reference. Should the device change hands, please pass these instructions on to the new owner.

Up-to-date product information is available on the TrekStor website: www.trekstor.de

Visit www.trekstor-onlineshop.de for additional products and accessories.

Detailed instructions on the Windows 8.1 with Bing operating system can be found at: https://support.microsoft.com/Product/windows/windows-8-1

1) About the SurfTab

The TrekStor SurfTab wintron 10.1 3G pure is a tablet PC with the Windows 8.1 with Bing operating system and a 10.1" IPS touch display for surfing the Internet, using apps and playing music, videos and games. Thanks to numerous additional programs available with Office 365 Personal, it is ideally suited for mobile word processing and for designing presentations and tables. The built-in 3G module makes it possible to surf the Internet while on the go, even without a WiFi connection.

Only ever use the device for its intended purpose. The manufacturer is not liable for damages resulting from improper use. Furthermore, the manufacturer shall not be responsible for damages or loss of data and any subsequent damage caused.

2) Safety information

These instructions use the following warning symbols and key words:

DANGER
Indicates possible danger to life and/or danger of severe, irreversible injuries.

CAUTION
Follow instructions to avoid injuries and material damage.

WARNING
Follow instructions to avoid material damage.

NOTE
Further information about the use of the device.

Operational safety

CAUTION
Those who, as a result of their physical, sensory or mental capabilities, or lack of experience or knowledge, are not in a position to use the product safely must not be allowed in the vicinity of the product without supervision or instruction by a person responsible for their safety. Supervise children around the product.

DANGER
Keep packaging materials out of reach of children (e.g., plastic sheets). There is a danger of suffocation.

DANGER
Some accessories can pose a choking hazard for babies and young children. Keep these accessories out of reach of babies and young children.

DANGER
Never open the casing of the device or the charger: This may cause an electrical shock, short circuit or fire!

DANGER
Do not insert any object into the ports or openings of the device or charger: This may cause an electrical shock, short circuit or fire!

⚠ DANGER

Do not cover the device or charger during operation or while charging. This may cause the device/charger to overheat and potentially catch fire!

⚠ CAUTION

This device can generate high sound volumes. Never listen at high volumes for long periods. Doing so can result in immediate or gradual hearing damage. Remember: Permanent hearing damage may only emerge later in life. You may become used to listening to high volumes over time, making them appear normal to you. However, your hearing may have already been damaged. The higher you set the volume, the more quickly your hearing can be damaged.

⚠ DANGER

Your safety is very important to us! Safety always has first priority in road transport. Protect yourself and other road users by operating the device only if the traffic situation allows it and you do not endanger or hinder anyone. Adjust the volume of the device for your safety so that you can continue to react to all the sounds around you. Local legislation in force applies.

⚠ WARNING

Do not exert excessive pressure on the display, as it may break.

Avoid using USB cables over 3 m in length.

Exposing the device to electrostatic discharge can interrupt the data transfer between the device and the computer or impair the functions of the device. Should this happen, disconnect the device from the USB port and reconnect it or rebuild the WiFi connection from scratch.

Repair

⚠ WARNING

No parts inside the device require maintenance or cleaning.

⚠ WARNING

Should the device become wet, turn it off immediately. Ensure the device is checked for operational safety before using it again.

Intended operating conditions

Protect the device from extremely high or low temperatures and fluctuations in temperature. Use it at an ambient temperature between 10º C and 40º C.

Do not place the device near a heat source and protect it from direct sunlight.

Never expose the device to humidity, condensation or moisture.

Ensure you use and store the device in a dust-free environment.

Power supply

CAUTION
Only ever use the original charger or a charger with the correct voltage and amperage to prevent damage to the device. If you have to resort to a universal charger, pay attention to the polarity of the charging device as well as the voltage and amperage. Your device may suffer irreparable damage if these specifications are not properly adhered to.

CAUTION
Do not use or charge the device if the battery is damaged or leaks.

Care and maintenance

Never clean the surface of the device with solvents, paint thinners, cleaning agents or other chemical products. Use a soft, dry cloth or a soft paintbrush.

Notes on devices with a suction cup

WARNING
When attaching the device using the suction cup, ensure that the surface of the suction cup and the surface to which the device is to be attached are smooth, clean and free of grease. Always use the release tab provided to detach the suction cup: Never pull the product directly.

Information on the memory capacities indicated

The storage capacity indicated on the packaging and in the technical specifications refers to the total storage capacity of your device. The storage capacity of the device indicated by your operating system may differ from the stated storage capacity, as a portion of the total storage is also used by the operating system and system applications.

3) Technical specifications

|	
Processor (CPU)	Quad core, 1.83 GHz
RAM	2 GB
Storage capacity	32 GB
Graphics processing unit (GPU)	Intel® HD Graphics
Display type	5-point capacitive multi-touch IPS display
Display size	10.1" (25.7 cm)
Aspect ratio	16 : 10
Screen resolution	1280 x 800
Camera	5 MP (auto focus) / 2 MP webcam
Interfaces	Micro-USB 2.0 (with host function), USB 2.0, stereo audio out, microphone, camera, memory card reader, WiFi, 3G, Bluetooth®, Miracast™, Mini-HDMI®, keyboard dock
Supported memory cards	microSD, microSDHC, microSDXC
Dimensions (W x H x D)	254 x 165 x 11 mm
Weight	565 g
Battery	Lithium polymer
Housing material	Plastic
Operating system	Windows® 8.1 with Bing

4) Package contents

- SurfTab wintron 10.1 pure 3G

- USB cable (Micro-USB/USB-A)

- Power adapter

- Keyboard W10a (including operating instructions)

- Quick guide

- Product safety and legal information
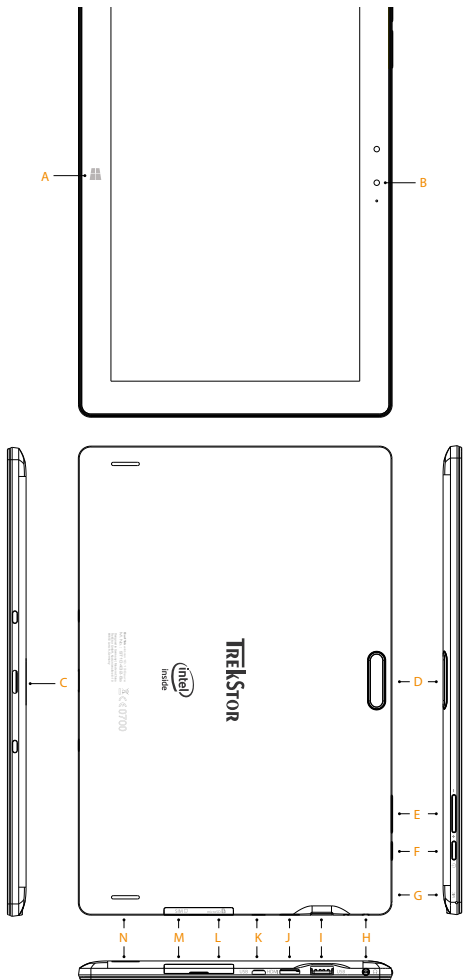
5) Controls and ports

A) Windows button
B) Front camera
C) Keyboard dock
D) Rear camera
E) Volume
F) On/off switch
G) Microphone
H) Audio out socket
I) USB-A socket
J) Mini-HDMI® socket
K) Micro-USB socket
L) Memory card slot
M) Micro-SIM card slot
N) Speaker

6) Starting up the SurfTab for the first time

Charging the SurfTab

Our SurfTab tablets are generally delivered with a battery charged to 80%. Nonetheless, you should connect the SurfTab to a plug socket before starting it up for the first time.

To charge the SurfTab, connect the USB cable with the power adapter and connect the SurfTab using the power adapter to a current source.

i *The maximum battery life is reached after approximately ten charging cycles.*

Switching on the SurfTab

Press the on/off switch for approximately two to three seconds to switch on the SurfTab. A configuration assistant will appear. Follow the instructions of the configuration assistant to set up your SurfTab.

ⓘ During the setup process, the configuration assistant will prompt you to sign in with your Microsoft account. If you do not yet have a Microsoft account, please set one up at this point.

As soon as the device has been set up (and every time it is switched on and booted up), the lock screen appears. Drag the lock screen up with your fingertip to unlock the screen.

ⓘ If your SurfTab is password protected, you must then enter the password.

8) Home screen and desktop view

Depending on needs and preferences, you can decide whether to use the home screen with live tiles (this screen is optimised for mobile devices) or the classical desktop view.

The first time you switch on your SurfTab, the home screen with live tiles appears. If you would like to switch to the desktop view, tap the live tile with the name "Desktop" located in the bottom left area. To return to the home screen, tap the Windows button (A).

Home screen
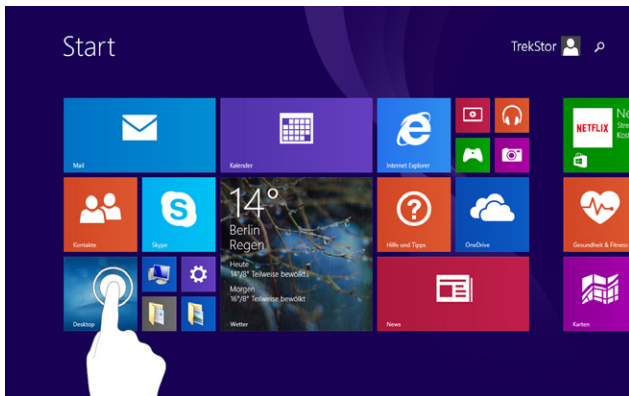
Desktop view
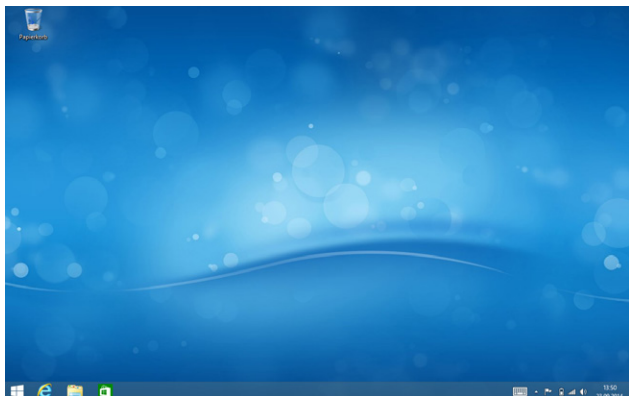
9) Charm Bar

The Charm Bar is a bar with quick links to some of the important functions of the SurfTab. You can show or hide the Charm Bar on the home screen or the desktop view. To open the Charm Bar, swipe your finger from the right edge of the screen towards the centre of the screen.

10) Using and setting up the home screen

To go to the home screen, tap the Windows button (A).

Selecting an element

Using your fingertip, briefly tap the desired live tile or an input area in order to open it.
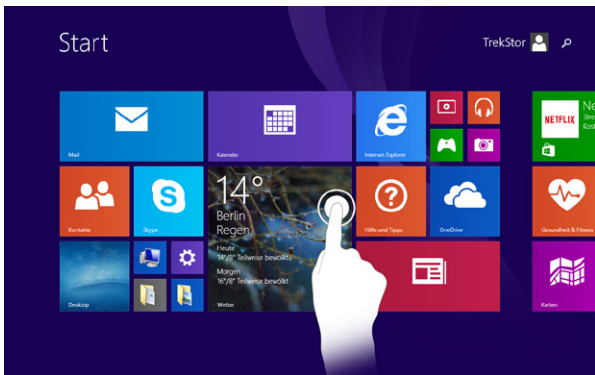
ℹ️ *Using the touch screen in the desktop view:*
Whereas in the home screen, it is sufficient to tap the elements just once in order to open or activate them, in the desktop view, many of the elements must be tapped twice. This is similar to the way you use a mouse to operate your PC ("double-click").

Moving the display

To move the display in order to get to the other pages of the home screen, place your finger on a free area of the screen and "drag" the screen in the desired direction. The display "follows" your movements, so that by sliding your finger to the left, you will reach the page to the right of the home screen.

Arranging and sorting the live tiles

The live tiles displayed on the home screen can be arranged to suit your preference. To access the edit mode for a particular live tile, place your finger on the live tile and hold the tile until a small tick appears in its top-right corner. You are now in edit mode for the selected tile. At the bottom edge of the screen, you will find a bar with the individual editing options for the selected live tile. Tap the desired option.
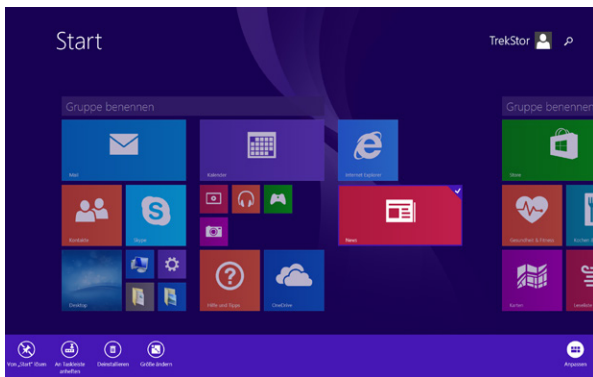
If you only want to move the tile to a different place on the home screen, hold the tile in edit mode and drag it to where you want it to be.

ℹ️ *To the right of the home screen, you will find a further page with space for your live tiles. If you want to move a tile there, hold the tile in edit mode and drag it over to the right edge of the screen. The screen now moves to the right, and by releasing the tile you can position it on this second page.*

ℹ️ *Edit mode also lets you sort the tiles into groups and name the groups. To do this, tap the "Name group" bar in edit mode and enter the desired name using the keyboard.*

Calling up the Applications menu

The Applications menu is located "beneath" the home screen. To call up the Applications menu, place your fingertip on a free area of the home screen and "drag" the home screen up.
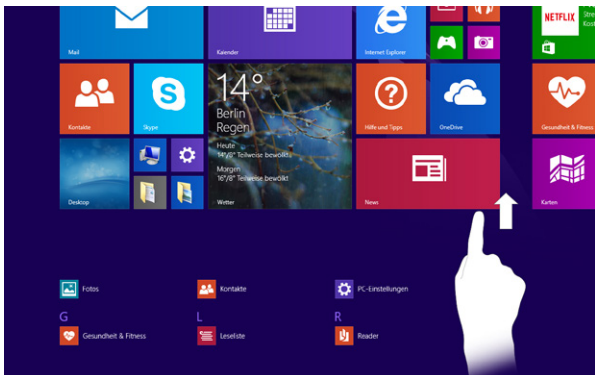
11) Connecting the SurfTab to the Internet

Connecting to the Internet via WiFi

a) Tap the Windows button to switch to the home screen.

b) Open the Charm Bar by swiping your finger inwards from the right-hand edge of the screen.

c) Tap "Settings" in the Charm Bar.

d) Now tap the WiFi symbol (five vertical bars) in the bottom-right area. A list of all available wireless networks appears under the heading "Wi-Fi".

e) Tap the network that you wish to connect to.

ℹ️ *If you do not want the SurfTab to automatically connect to the selected network if available, remove the check mark next to "Connect automatically".*

f) Now tap "Connect".

Depending on the configuration of your router, you will be prompted to authenticate yourself to the network. Generally speaking, a wireless network is secured through a WPA network key or a WPS authentication method:

WPA

Enter the network key in the input field and tap "Next" to confirm. The network key can generally be found on the back of your router.
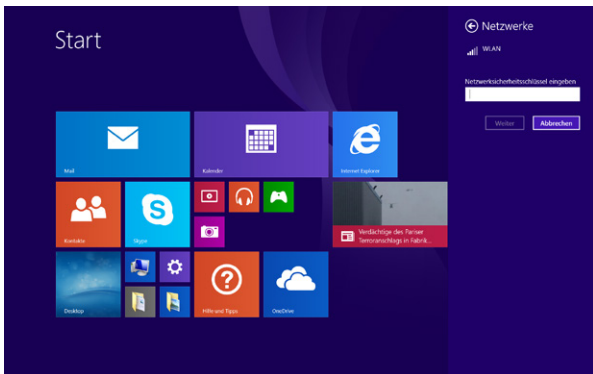
WPS

If a WPS authentication method (for example, a PIN) was set up for your router, the SurfTab shows a different input field. Enter the PIN in the input field (or follow the selected authentication method) or tap "Connect using a security key instead" to ignore this step and go directly to the entry of the WPA network key.
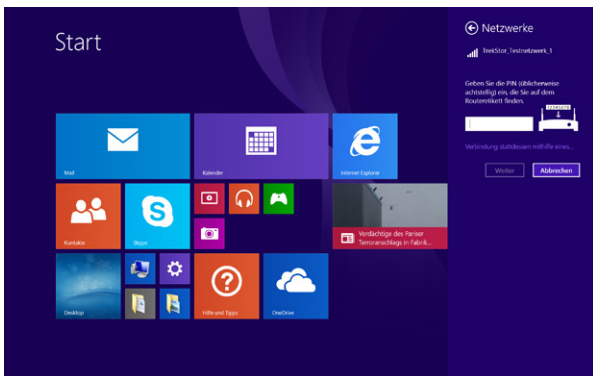
The SurfTab now connects to the wireless network.

You can now surf the Internet as usual using the Internet browser.

Connecting to the Internet via 3G

a) Remove the cover from the micro SIM card slot and insert a micro SIM card into the micro SIM card slot.

Be sure to select the correct direction of insertion (illustrated on the card slot.)

b) Tap the Windows button to switch to the home screen.

c) Open the Charm Bar by swiping your finger inwards from the right-hand edge of the screen.

d) Tap "Settings" in the Charm Bar.

e) Now tap the WiFi symbol (five vertical bars) in the bottom-right area. A list of all available wireless networks appears.

f) Move the slider for WiFi ("Wi-Fi") from "On" to "Off" (from right to left).

g) Move the slider for the mobile Internet connection ("Mobile broadband") from "Off" to "On" (from left to right).

The SurfTab now reads the SIM card and establishes a connection. This may take some time.

h) Now enter the PIN for the inserted card into the corresponding window and confirm your entry.

You can now surf the Internet as usual using the Internet browser.

12) Activating Office 365 Personal

A one-year subscription to Office 365 Personal is preinstalled on your SurfTab. To exploit the numerous benefits of the productivity software, you must activate Office within six months of activating Windows.
You can then use the Office applications Word, Excel, PowerPoint, Outlook, OneNote, Access and Publisher on your SurfTab free of charge for one year. Furthermore, you can benefit from extras such as unlimited OneDrive storage space.

Proceed as follows to activate your Office 365 Personal subscription:

a) Make sure that your SurfTab is connected to the Internet (see Section 11).

b) Drag the home screen to the left until you see the Microsoft Office tile. Tap the Office tile.

i *If you cannot find the Office tile here, open the Applications menu by dragging the home screen up. Check whether you can find the "MICROSOFT OFFICE" application here under "M".*
If you have already activated Office or if you cannot find the "MICROSOFT OFFICE" item under "M" in the Applications menu, drag the Applications menu to the left until you see the "MICROSOFT OFFICE 2013" item. All installed Office programs are available here under "MICROSOFT OFFICE 2013".

c) Tap "ACTIVATE" in the welcome screen.

d) Enter the user name and password of your Microsoft account in the following screen. Confirm your entry by tapping "REGISTER".

i *To call up the screen keyboard, tap the keyboard symbol displayed in the bottom right area.*

e) Follow the instructions on the screen to complete the activation.

Your Office 365 Personal product is then ready to use. All of the Office applications are now available in the Applications menu. For further information on your Office product, visit www.Office.com.

13) Downloading applications from the Windows Store

The Windows Store is available as a live tile on the first or second page of the home screen. You can identify the Windows Store by its icon, a shopping bag featuring the Windows logo.

The following two requirements must be met in order to access the Windows Store:

1. You must be connected to the Internet.

Here, you need to follow the instructions in Section 11.

2. You must have a Microsoft account and be signed in with it.

Ideally, you will have created a Microsoft account or signed in with your existing Microsoft account during the initial setup process when you first switched on your SurfTab. In this case, all you have to do is open the Windows Store, select the desired app and tap "INSTALL".

If you do not yet have a Microsoft account or are not signed in with it, you must perform these steps. Open the Windows Store and select the desired app. Tap the app and then tap "INSTALL". An assistant now appears to guide you through the process of setting up a Microsoft account.

i *If you set up a Microsoft account and link it to your SurfTab, the password for unlocking the SurfTab changes. From now on, you have to enter the password for your Microsoft account to unlock the SurfTab.*

14) Transferring files between the SurfTab and other devices

Transferring files via Bluetooth

a) Activate the Bluetooth function on the device you want to connect and make the device visible to other devices, if necessary. To do so, refer to the operating instructions of the device you would like to connect.

b) Tap the Windows button to switch to the home screen of your SurfTab.

c) Open the Charm Bar by swiping your finger inwards from the right-hand edge of the screen.

d) Tap "SETTINGS" in the Charm Bar.

e) Now tap "CHANGE PC SETTINGS" in the bottom right area.

f) Tap "PC AND DEVICES" on the left and then tap "BLUETOOTH", also on the left.

g) Now move the Bluetooth slider (in the middle of the screen) from left to right. The word "ON" now appears next to the slider. This activates the SurfTab Bluetooth function and the SurfTab searches for available devices nearby.

h) Select the device you would like to connect from the list of devices available by tapping the name of the device. Now tap "PAIR".

i) The SurfTab sends a verification code to the device to be connected. Check that the code displayed on the device to be connected matches the code displayed on the SurfTab and confirm with "YES" on the SurfTab.

ⓘ *You may also have to confirm the pairing procedure on the device to be connected.*

j) The status message "CONNECTED" appears under the selected device after successful pairing.

k) Exit the device settings by tapping the Windows button.

l) Open the SurfTab file browser (live tile with folder symbol) and go to the file that you would like to send.

m) Tap and hold the file you want to send until a drop-down window appears. Select the "SEND TO" option in this window and then tap "BLUETOOTH DEVICE". A list of all paired Bluetooth devices appears.

n) Tap the desired device and confirm with "NEXT". The SurfTab now sends the selected file to the desired device.

o) You may also have to confirm receipt of the file on the destination device.

ⓘ *After a successful file transfer, deactivate the Bluetooth function on the SurfTab (and your destination device) to save energy.*

Transferring files between the SurfTab and a PC

You will need an external storage device such as a USB-Stick to transfer files between your SurfTab and a computer. Direct data transfer between the SurfTab and a PC via USB cable is not possible.

a) Connect the USB-Stick to your computer and move the desired file onto the USB-Stick.

b) Remove the USB-Stick from the computer and insert the USB-Stick into the USB A port on the SurfTab.

c) Tap the Windows button to switch to the home screen.

d) Tap the live tile with the folder symbol in the bottom-left area of the home screen. The desktop view appears and the file browser opens.

e) Tap "THIS PC" on the left in the file browser. All available drives and folders are displayed.

f) Tap the USB-Stick twice to select it. All of the files stored on the stick are displayed.

g) Tap and hold the desired files until a drop-down window appears. Tap "Copy" in the drop-down window.

h) Now tap "This PC" again on the left in the file browser.

i) Open the desired destination folder by tapping twice.

j) Tap a free area in the folder and hold there until a drop-down window appears.

k) Tap the "Paste" function in the drop-down window. The file is copied to the selected folder.

l) Go back to the drive overview ("This PC"), tap the USB-Stick and hold it until a drop-down window appears.

m) Tap "Remove" in the drop-down window to safely remove the USB-Stick and avoid any data loss.

15) Connecting the SurfTab to a television

You can transfer the image and sound from the SurfTab to a suitable television via HDMI cable or Miracast.

Connecting to a television via HDMI cable

To connect the SurfTab to a suitable television via HDMI, you require an appropriate cable (Micro-HDMI to HDMI, available in specialist shops). Connect the SurfTab and the television using the cable, and on the television, select the correct HDMI input as the source (the HDMI input to which the cable is connected). The television now shows the display of your SurfTab.

Connecting to a television via Miracast

Miracast technology is a peer-to-peer standard for image transfer. The SurfTab supports this standard and enables wireless transfer of image and sound from the SurfTab to a WiFi and Miracast-enabled television device.

ⓘ *The SurfTab can connect to your television via Miracast only if the television also supports Miracast technology. Please check with your television manufacturer if necessary.*

Proceed as follows to connect your SurfTab to a Miracast-enabled television:

a) First, take all of the necessary steps to prepare your Miracast-enabled television for the Miracast transfer (consult your television's operating instructions for details).

b) Tap the Windows button to switch to the home screen of your SurfTab.

c)   Open the Charm Bar by swiping your finger inwards from the right-hand edge of the screen.

d)   Tap "DEVICES" in the Charm Bar.

e)   Now tap "PROJECT".

f)   Tap "ADD A WIRELESS DISPLAY". The SurfTab now searches for available Miracast devices nearby. A list of all available Miracast devices then appears.

g)   Tap the device that you wish to connect to.

h)   A short time later, the selected device will show the display of the SurfTab.

ⓘ   *If your television device does not support Miracast technology, a "Miracast dongle" can be used to connect the SurfTab via Miracast. In this case, you must ensure that the selected dongle is compatible with both the SurfTab and your television.*

16) Using the camera

A camera application is already installed on your SurfTab. It is available on the home screen as a live tile with a camera symbol. Tap the tile to open the camera. The following screen appears:

Taking a photo

Tap the photo camera symbol on the right side of the screen to take a photo.

Recording a video

Tap the video camera symbol on the right side of the screen to start video recording. To stop video recording, tap the "Stop" symbol (appears instead of the video camera symbol during recording).

Calling up options and front camera

To call up further options of the camera application or to switch to the front camera, swipe your finger from the bottom edge of the display towards the centre. A list of available options appears.

Tap the desired option to call it up.

17) Automatic Windows Update function

Your SurfTab checks for new updates daily (an Internet connection must be available). If you selected the "Expresseinstellungen" option in the start assistant when you switched on for the first time, the SurfTab automatically runs available updates when you shut down (download and installation).
Therefore, to keep your SurfTab always up to date, you merely have to activate the Internet connection regularly.

If you wish to subsequently activate or deactivate the automatic update function, proceed as follows:

a) Tap the Windows button to switch to the home screen.

b) Open the Charm Bar by swiping your finger inwards from the right-hand edge of the screen.

c) Tap "Settings" in the Charm Bar.

d) Now tap "Change PC settings" in the bottom-right area.

e) Tap "Update amd recovery" in the bottom-left area and then "Choose how updates get installed" (centre of the screen).

f) Under "Imporant updates", select how the SurfTab should proceed with updates in future.

ⓘ *Further down on the same screen, you can also specify how the SurfTab should handle other forms of updates ("Recommended updates" and "Microsoft Update").*

g) Confirm your selection with "Apply".

18) Performing a system backup

To enable a system recovery (including all data) in the event of failure, the SurfTab allows you to make a "system image" backup. We recommend performing the backup using an external hard drive. To do so, proceed as follows:

a) Connect an external hard drive to the USB 2.0 port on the SurfTab using a USB cable.

b) Open the Charm Bar by swiping your finger inwards from the right-hand edge of the screen.

c) Tap "Settings" in the Charm Bar.

d) Now tap "Change PC settings" in the bottom-right area.

e) Tap "Control Panel" in the bottom-left area in the device settings. The Control Panel in the desktop view opens.

f) Tap "File history" in the Control Panel.

g) Tap "System image backup" in the bottom-left area of the following window. The SurfTab asks whether you would like to save the backup.

h) In this window, select (highlight) "On a hard disk", and in the drop-down window directly beneath, select the connected external hard drive as the target drive for saving the system image.

i) Confirm by tapping "Next" in the bottom-right area of the window. The SurfTab shows which drives will be backed up. Confirm by tapping "Start Bbackup".

The system image is created and stored on the hard drive.

19) Reset and recovery

Reset

If your SurfTab "freezes" and no longer responds, you can restart it. Press and hold down the on/off switch until the device switches off. Wait for about 20 seconds and then turn the device on normally.

Recovery

If you would like to re-set up your SurfTab, proceed as follows:

a) Tap the Windows button to switch to the home screen.

b) Open the Charm Bar by swiping your finger inwards from the right-hand edge of the screen.

c) Tap "Settings" in the Charm Bar.

d) Now tap "Change PC settings" in the bottom-right area.

e) Tap "Update and recovery" in the bottom-left area and then "Recovery" on the left.

f) Three different options for re-setting up the SurfTab now appear in the middle of the screen. Read the description for each method and select the most appropriate method in your case.

g) Begin the recovery process by tapping "Get started" or "Restart now", and then follow the instructions on the SurfTab.

20) Switching off the SurfTab

a) Press the on/off switch for approximately five seconds to switch off the SurfTab. The lock screen appears in the top half of the screen.

b) Drag the lock screen down with your finger to shut down and switch off the SurfTab.

21) Notes on copyright and trademarks

Copyright law prohibits the copying of the content of these operating instructions (illustrations, reference documents etc.), in whole or in part, without the permission of the copyright holder.

The Bluetooth word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by TrekStor GmbH is under license. Other trademarks and trade names are those of their respective owners.

HDMI, the HDMI Logo and High-Definition Multimedia Interface are trademarks or registered trademarks of HDMI Licensing LLC.

Windows and Office are either registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries.

TrekStor and SurfTab are registered trademarks of TrekStor Ltd. in the European Community and other countries.

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22) Notes on disposal

Disposal

This symbol indicates that this product and/or the battery used contain components that are harmful to the environment and/or human health if not disposed of correctly. As the owner of a used electrical or electronic device, you may not dispose of this device together with unsorted domestic waste.

Remove the battery from the device before disposing of your old device. Contact your city or municipal authority for information on how to correctly dispose of the device and its battery.

Recycling

Your device and its sales packaging consist of valuable raw materials, which must be recycled in the interest of environmental protection. Contact your city or municipal authority for information on the correct method of disposal.

23) Notes on liability and warranty

The manufacturer shall reserve the right to constantly further develop the product. These changes may be made without any direct reference to them in the operating instructions. As a result, the information contained in the operating instructions does not need to reflect the current technical design.

The statutory warranty period for consumer products is 24 months. There is no warranty beyond this.

Unauthorised modifications to the device (particularly installing external firmware not approved by the manufacturer or modifications to the device hardware) may result in a loss of all warranty claims.

TREKSTOR®
Enjoy now.

EC DECLARATION OF CONFORMITY

As manufacturer and importer respectively:

TrekStor GmbH
Kastanienallee 8 - 10
D-64653 Lorsch, Germany

herewith declares that the products

Product: **SurfTab wintron 10.1 pure (ST10432-6) | SurfTab wintron 10.1 pure 3G (ST10432-6a)**

Type: **Mobile Internet Device**

comply with the following directive(s):

- **99/5/EC** **Radio Equipment and Telecommunications Terminal Equipment**
- **2004/108/EC** **EMC Directive: Electromagnetic Compatibility**
- **2006/95/EC** **Low Voltage Directive**

The following norms were consulted to assess conformity:

- **EN 300 328 V1.8.1**
  Electromagnetic compatibility and Radio spectrum Matters (ERM); Data transmission equipment operating in the 2,4 GHz ISM band and using wide band modulation techniques
- **EN 301 489-1 V1.9.2 EMC and ERM**
  EMC standard for radio equipment and services; Part 1: Common technical requirements
- **EN 301 489-17 V2.2.1**
  Electromagnetic compatibility and Radio spectrum Matters (ERM); ElectroMagnetic Compatibility (EMC) standard for radio equipment; Part 17: Specific conditions for 2,4 GHz wideband transmission systems.
- **EN 301 511 V9.0.2**
  Global System for Mobile communications (GSM); Harmonized EN for mobile stations in the GSM 900 and GSM 1800 bands covering essential requirements under article 3.2 of the R&TTE directive (1999/5/EC)
- **EN 301 908-1 V6.2.1**
  IMT cellular networks; Harmonized EN covering the essential requirements of article 3.2 of the R&TTE Directive; Part 1: Introduction and common requirements
- **EN 301 908-2 V5.4.1**
  IMT cellular networks; Harmonized EN covering the essential requirements of article 3.2 of the R&TTE Directive; Part 2: CDMA Direct Spread (UTRA FDD) User Equipment (UE)
- **EN 60950-1:2006 + A11:2009 + A1:2010 + A12:2011**
  Information technology equipment – Safety – Part 1: General requirements

The CE symbol confirms that this product conforms with the above mentioned norms and regulations.

The manufacturer also declares the conformity of the product according to the following directives:

- **2011/65/EU** **RoHS: Hazardous substances in electrical and electronic equipment**
- **2006/1907/EC** **REACh: Regulation concerning the Registration, Evaluation, Authorisation and Restriction of Chemicals**
- **2013/1272/EU PAH** **REACh as regards polycyclic aromatic hydrocarbons**
- **2009/125/EC** **Ecodesign requirements for energy-using products**

T. Koroscha

Lorsch,   17.12.2014   Thorsten Koroscha, LPM

Sollten Sie Fragen zu Ihrem TrekStor Produkt haben, gehen Sie bitte wie folgt vor:

- Überprüfen Sie anhand der Produkteigenschaften und der Funktionen Ihres Gerätes (auf der Verpackung ersichtlich), ob Sie die richtigen Einstellungen vorgenommen haben.
- Lesen Sie aufmerksam die gesamte Bedienungsanleitung.
- Informieren Sie sich auf unserer Website **www.trekstor.de** über aktuelle Informationen zu Ihrem Produkt (z. B. neu verfügbare Firmware-Updates).

Wenn Sie weitergehende Fragen zu Ihrem Produkt haben, beachten Sie bitte die folgenden TrekStor Supportoptionen:

FAQ	Der FAQ-Bereich unserer Website bietet Ihnen vielfältige Problemlösungshinweise. Hier erhalten Sie Antworten zu den am häufigsten gestellten Fragen zu unseren Produkten.
E-Mail	Füllen Sie das Supportformular auf unserer Website aus oder senden Sie eine E-Mail an **support.de@trekstor.de**.
Telefonsupport	Von Deutschland aus wählen Sie bitte **01805-TREKSTOR***, **01805-87357867***. Die Nummer der Supporthotline für andere Länder finden Sie auf unserer Website unter "SERVICE".

* 14 Cent/Min. aus dem deutschen Festnetz der DTAG, max. 42 Cent/Min. aus Mobilfunknetzen.

Support information

If you have any questions regarding your TrekStor product, please proceed as follows:

- Check the features as well as the functions of your device (apparent on the packaging), in order to use the correct settings.
- Read the manual carefully.
- Inform yourself on our website **www.trekstor.de/en** about the up-to-date information concerning your product (e. g. available most recent firmware releases).

In the case you have further questions regarding your product, please note the following TrekStor support options:

FAQ	The FAQ area of our website offers you a wide range of problem solving hints. Here you can obtain answers to the most frequently asked questions concerning our products.
E-Mail	Please fill in the support form on our website or send an E-Mail to **support.en@trekstor.de**. You can find mailing addresses for other countries when you click "SERVICE" at the menu bar on our website.
Phone support	Please find the number of the support hotline for your country on our website under "SERVICE" as well.

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